Box Hill drinking water and wastewater services

We are building new drinking water and wastewater pipelines to service future development in Box Hill, in the North West Growth Area.

About our work

We’re delivering new drinking water and wastewater services to cater for growth in parts of North West Sydney. This includes the Box Hill and Box Hill Industrial precincts defined by the Department of Planning and Environment.

The work includes:

- 2.8 kilometres of new drinking water mains along Old Pitt Town Road, Nelson Road and Edwards Road, Box Hill (see Figure 1)
- 1 kilometre of new wastewater mains near Mason Road and Terry Road, Box Hill (see Figure 2)
- 725 metres of new wastewater mains near Boundary Road, Box Hill (see Figure 3)
- 1.4 kilometres of new wastewater mains near Hynds Road, Terry Road, Alan Street, Nelson Road and Windsor Road, Box Hill (see Figure 4)
- ventilation shafts about every 400 metres along the new wastewater mains
- maintenance holes about every 120 metres, or at changes of direction, along the new wastewater mains.

What we’ve done already

We completed a concept design for the new drinking water and wastewater mains and displayed the proposed routes at community information sessions in December 2015.

We then engaged AAJV (a joint venture between Aurecon and AECOM) to prepare the detailed design.

AAJV completed the detailed design in late 2017 and engaged with key stakeholders and impacted landowners throughout the design process.

What we will be doing next

We have engaged Veolia Water Technologies to construct the new drinking water and wastewater mains in Box Hill.

Construction of the drinking water mains started in January 2018 and will be finished in September 2018, weather permitting.

Construction of the wastewater mains started in February 2018 and will be finished in October 2018, weather permitting.

Work hours are 7 am to 6 pm Monday to Friday and 8 am to 1 pm Saturdays, if required.

To know more contact Veolia’s Community Relations representative Brooke Taylor by:

- emailing brooke.taylor@veolia.com
- calling 1300 794 964
Connecting to our pipeline

Sydney Water is in the process of building new trunk mains in growing areas of Sydney. Trunk mains are large water and wastewater pipelines that customers can't connect directly into.

Once a trunk main is completed, developers or property owners will then need to build the next stage of pipelines, called lead-ins and/or reticulation pipelines. These are needed to service individual properties.

If you'd like to connect to our wastewater system, you'll need to engage a Water Servicing Coordinator.

A Water Servicing Coordinator can help you with your application to adjust, extend or connect into our pipes. Coordinators can answer questions about your application on our behalf and can also facilitate the project management, design and construction of any required work. They're not employed by Sydney Water.

If water and wastewater services are available to your property and you have a small to medium development or minor sewer works, you need to get a Section 73 Certificate. You have a choice of using a Water Servicing Coordinator or applying directly to us online through Sydney Water Developer Direct™.
Figure 1 – Approximate location of new drinking water mains in Box Hill
Figure 2 – Approximate location of new wastewater mains near Mason Road and Terry Road, Box Hill
Figure 3 – Approximate location of new wastewater mains near Boundary Road, Box Hill
Figure 4 – Approximate location of new wastewater mains near Hynds Road, Terry Road, Alan Street, Nelson Road and Windsor Road, Box Hill