Water meter test
Apply for your water meter to be tested

You can ask us to test your meter if you believe your water use charge is higher than usual. Before you pay for a test, make sure you’ve checked for leaks first.

Your details

<table>
<thead>
<tr>
<th>Sydney Water account number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
</tr>
<tr>
<td>Property address</td>
</tr>
<tr>
<td>Postal address</td>
</tr>
<tr>
<td>(if different to property address)</td>
</tr>
<tr>
<td>Phone number</td>
</tr>
<tr>
<td>Meter number</td>
</tr>
<tr>
<td>(office use only)</td>
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Meters
We’ll remove your current meter and replace it with a new one. We’ll send your meter to an independent, nationally accredited laboratory to test its accuracy.

We consider a meter to be accurate, unless it records three per cent more or four per cent less than the actual amount of water passing through it. If your meter isn’t accurate, we’ll:

- refund your test fee
- adjust any affected water use charges.

We won’t refund the fee or adjust water use charges if the meter is accurate.

Cost
The fee you need to pay will depend on the size of your meter. The fees are:

- $181.01 for 20, 25 and 32 mm meters
- $223.69 for 40 and 50 mm light duty meters
- $249.41 for 50, 80, 100 and 150 mm heavy duty meters
- $416.04 for 200, 250 and 300 mm heavy duty meters.

The fee is for one test only. It covers the cost to remove, replace and test your meter.
Payment method
Please tick your payment method:

☐ You authorise us to add it to your bill.
☐ You have posted a cheque with your completed form.

Please allow up to eight weeks for meter test results

Declaration
I confirm I would like to have my ______ mm meter tested and will pay $__________.

(Please use size and cost from previous page)

Your name: ____________________________________________

Your signature: _________________________________________

Date: _______________________

Return the form
Please email the completed form to metersnorth@sydneywater.com.au
or post it to:

Sydney Water
Meters North
PO Box 399
PARRAMATTA NSW 2124

Please post your form, if you’re including a cheque.