How to read your water bill

This is the person or business the water bill is sent to.

Fixed charges are for water, wastewater and sometimes stormwater services, no matter how much water is used.

The billing period (usually three months). Also called a quarter.

The average amount of water used daily in kilolitres compared to the last bill and the same time last year.

These are the ways you can pay your bill.

The total amount to be paid for the water used.

The school or person's individual account number.

This is the amount of water used during the billing period and the cost per kilolitre.

The total amount due including fixed costs, usage costs and any other charges.
A list of meters on the property. There may be more than one.

This is the meter reading.

The last meter reading.

The water use in kilolitres.

The total amount of water used in kilolitres. Calculated by adding water use from each meter together.

Information about water charges and services offered by Sydney Water.

Information for customers who have leaks or faults.

Information about how and where to pay your bill.