



10 October 2025

To the Resident(s)  
WILTON NSW 2571

**Re: Wilton Integrated Servicing Program Stage 1 – work commencing in your area  
Installation of drinking water and recycled water pipelines**

Dear Resident(s),

As previously advised, Sydney Water is undertaking essential work in your area to install new drinking water and recycled water pipelines. This work will be completed using open trench excavation methods.

To ensure the project is completed as efficiently and safely as possible, Sydney Water has appointed two Principal Contractors to carry out the work simultaneously. This will help expedite the pipe installation and minimise disruptions to the local community.

From **mid-October**, contractors will begin work in:

- Argyle Street
- Almond Street
- Hornby Street
- Hornby Street West

**What type of work will be done?**

Initial activities will include the temporary storage of pipes along the construction alignment (refer to the map provided). All pipes will be securely stored and will not restrict access to any properties. Other work includes:

- Surveying and road marking
- Removal of some vegetation
- Installation of environmental controls
- Erection of temporary fencing
- Safety signage and controls
- Machinery operating along the roadside
- Increased truck and vehicle movement
- Traffic controls and road diversions
- Road cutting and trench excavation
- Pipe laying activities

During this period, there will be an **increase in vehicle and truck activity** along the alignment. Our traffic control teams will be in place to maintain safe access and guide vehicles through affected areas.

## Driveway access

The pipeline will cross some residential driveways. Prior to this work, our contractors will door-knock impacted residents to notify them and implement the appropriate safety measures. Access to properties will be maintained at all times.

## Road closures

To ensure the safety of our workers and reduce overall construction time, short sections of Argyle, Almond, and Hornby Streets will be temporarily closed during standard work hours.

- Signboards will be updated regularly to ensure the community remains well-informed for each section's closure
- At night, roads will reopen to one lane only, with stop/go traffic lights to ensure safe passage.

This method of construction is more efficient than working with partial closures and continuous stop/go controls during the day.

Please refer to the map provided with further details.

## What you need to know

We understand that construction work can be disruptive, so we appreciate your patience and cooperation during this essential upgrade. Every effort will be made to minimise inconvenience. If you have any questions or concerns, please don't hesitate to contact Sydney Water's Delivery Partner Community Relations Team.

## Our standard work hours

- 7 am to 6 pm Monday to Friday
- 8 am to 1 pm Saturday

## Where can you find more information?

To learn more about our Stage 1 of the Wilton Integrated Servicing Program please contact our Community Engagement Team by:

- **Phone:** 1800 678 098
- **Email:** [wiltonnewtown@sydneywater.com.au](mailto:wiltonnewtown@sydneywater.com.au)
- **Visit:** [sydneywater.com.au/wilton-new-town](http://sydneywater.com.au/wilton-new-town)

Thank you for your patience and cooperation during this essential work.

Yours sincerely,



**Leila Ekraminaghsh**  
**Senior Project Manager – Major Projects**

Interpreter Service 13 14 50

Arabic • Chinese • Greek • Italian • Korean • Vietnamese

إذا كنت تحتاج إلى مترجم، يرجى الاتصال بالرقم أعلاه.

如果您需要傳譯員的協助，請致電以上的號碼。

Αν χρειάζεστε διερμηνέα, τηλεφωνήστε στον παραπάνω αριθμό.

Se vi serve un interprete, telefonate al numero indicato sopra.

통역사가 필요하시면 위의 번호로 전화하십시오.

Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.

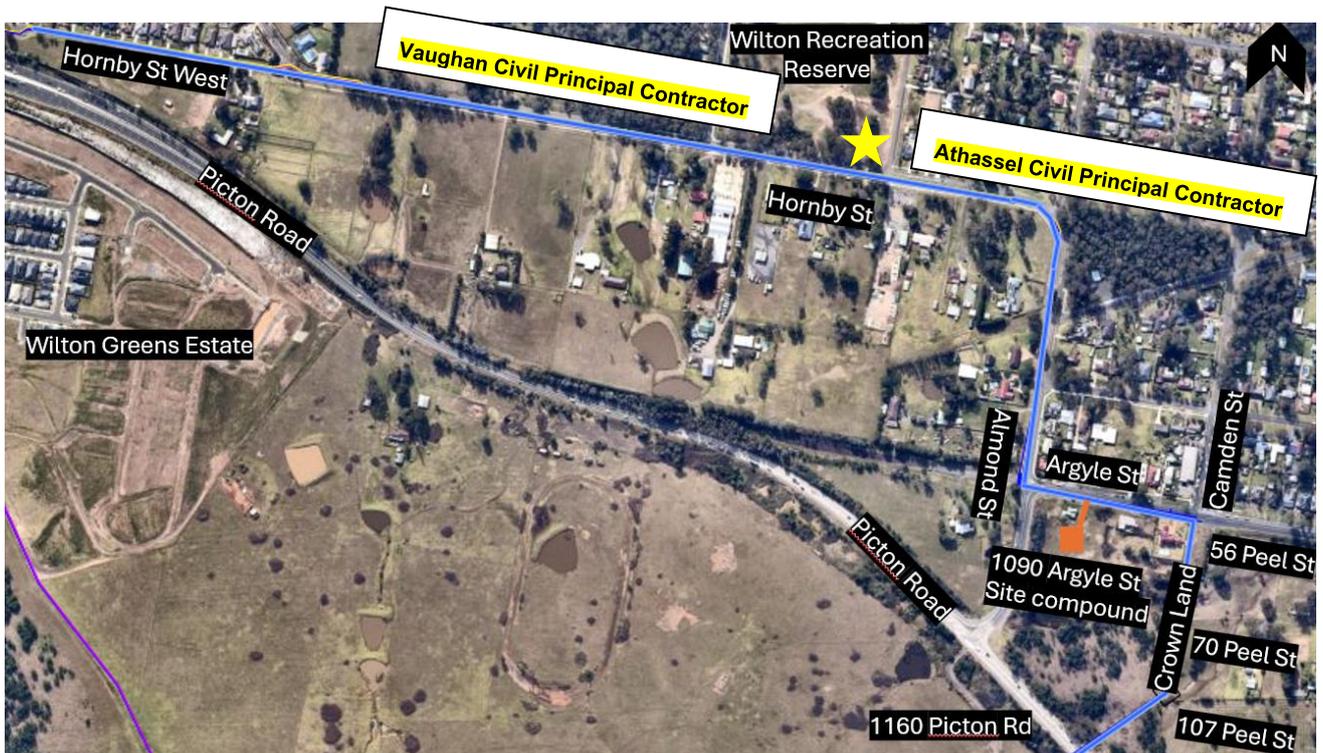
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Location of pipeline:





Indicative road closures and traffic detours per section of pipeline. Note both contractors aim to close one section of road at a time where possible

