

We're working in your area

June 2026

Sydney Water plans to increase the capacity of the Willoughby submain. This upgrade will ensure our wastewater network remains reliable, compliant during wet weather events and can service our growing community.

What you need to know

We are in the early investigation stages for the Willoughby Submain Amplification project, which includes site surveys and geotechnical assessments. This includes borehole drilling at the corner of **Mathew Street** and **Chandos Lane**. The drilling will create a small 125 mm wide hole (about the size of a drink can) to a depth of around 50 meters. A vacuum truck will be on site to support the drill rig and help manage materials.

A map on the next page shows the exact location of the work area.

Timing

Our investigations will take **about 9 days** to complete, weather and ground conditions permitting.

Our investigations will start on **Thursday 9 July 2026** and are expected to finish by **Tuesday 21 July 2026**.

Our working hours are **7 am to 6 pm Monday to Friday and 8 am to 1pm Saturdays**. We won't work on Sundays.

What you can expect

We understand our work can be disruptive at times, but we will make every effort to reduce our impact as much as possible.

The work area will be supported by about 7 crew members and supporting vehicles. There will also be a small compound area for our workers.

Noise



There will be some noise from our equipment and machinery during the investigations. We will minimise unnecessary loud noises where possible.

Impact to your services



Your water services **will not be impacted** during these investigations.

Temporary traffic changes



Our work will take up space and will require partial road closure. Traffic controllers will help keep traffic flowing and maintain access for residents and pedestrians. We'll put up barriers and signs around the work area and where temporary traffic changes apply.

Restoration

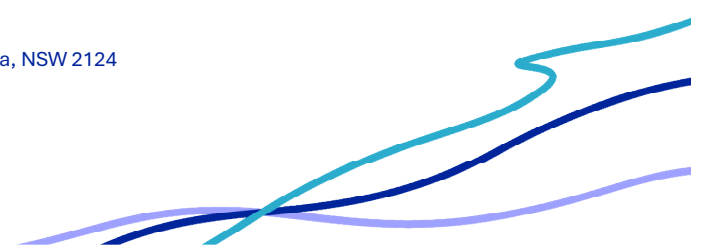


After the work is completed, we'll restore the area to its original condition. And as agreed with the local council.

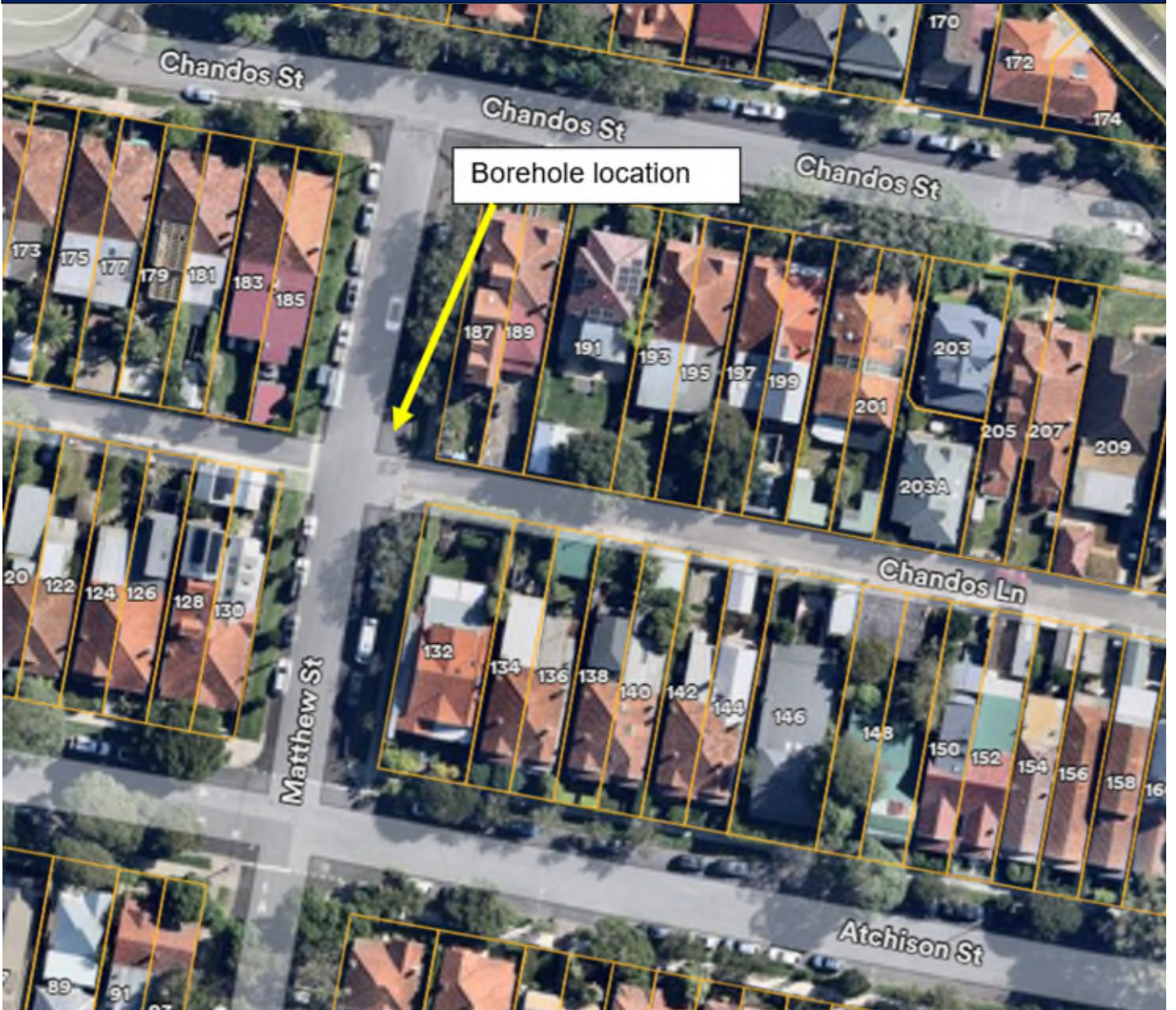
Where do I get more information?

We are always here to keep you updated and discuss any concerns you may have during the coming months.

If you have any questions, please contact us at WilloughbyAmplification@sydneywater.com.au or call **1800 333 962**



Work site corner of Mathew St and Chandos Lane.



Interpreter service 13 14 50

Arabic | Chinese (Traditional) | Chinese (Simplified) | Greek | Korean | Vietnamese

اتصل بالرقم أعلاه إذا كنت بحاجة إلى مترجم

如果您需要口譯員，請撥打上面列出的電話號碼

如果您需要口译员，请拨打上面列出的电话号码

Εάν χρειάζεστε διερμηνέα, καλέστε τον αριθμό που αναφέρεται παραπάνω

통역이 필요한 경우 위에 나열된 번호로 전화하십시오.

Nếu bạn cần thông dịch viên, hãy gọi số điện thoại được liệt kê ở trên