

# We're working in your area

7 April 2026

We are building new wastewater mains and pumping stations as part of the Upper South Creek Networks Program to ensure that western Sydney's growing communities are connected to world-class wastewater services.

Over the next 12 years, Sydney Water and CreekConnect will work together with our contractors to build the new wastewater mains and pumping stations across the Upper South Creek precincts.

Our work to design and deliver the next stage of wastewater infrastructure in the Austral Leppington precinct is progressing well.

We were due to start additional site investigations in late 2025 but due to ongoing design developments, we are now starting these site investigations in April 2026. The investigations will continue until August 2026.

## What you need to know

Additional site investigation activities will include:

- topographical survey
- underground services locating
- non-destructive digging
- geotechnical investigations.

We will also complete aerial drone filming along the proposed alignment, in line with Civil Aviation Safety Authority guidelines.

If we need access to your property for this work, we will contact you directly in advance.

Your water services won't be impacted while we do this work.

### Impact to private properties



We may need to access your property to carry out some, or all, of the investigations activities including:

**Topographical surveys** – to measure existing ground levels. The surveyor will leave survey control marks at about 500 metre intervals within our investigation area. A metal star picket is driven flush into the ground, with three wooden stakes identifying it (see photo on the next page). Where possible, we install these in the road reserve but may need to install some on private property.

**Underground service locating** – to scan the ground to identify existing utilities and services. The team will use a hand-held wand then mark the ground using spray paint, which will wash away over time after rain.

**Non-destructive digging** – in selected locations to positively identify buried services. This method uses a high-pressure water and vacuum system to expose utilities safely, after which we'll restore to its original levels.

**Geotechnical investigations** – this includes:

- drilling geotechnical boreholes
- digging test pits
- doing seismic refraction surveys.

The non-destructive digging and geotechnical investigations involve intrusive work, so we will send a **site investigation agreement** to any impacted properties before we start.

This will provide more detailed information about the investigations, timing of work, how we will minimise impacts and how we plan to restore the impacted areas.

## Our work schedule



Our site investigations in the Austral Leppington precinct are expected to start in **April 2026** and will be complete by **August 2026**, weather and ground conditions permitting.

The investigations on directly impacted properties are expected to take **between one and five days** within that period. Our different specialist teams will need to access directly impacted properties on **up to five separate visits**.

## Work hours



Our work hours are **7am to 6pm Monday to Friday** and **8am to 1pm on Saturdays**.

Our traffic control will set up the lane closures between **8.30am and 4.30pm**.

We won't work on Sundays or public holidays. If we need to work outside these hours, we'll notify you in advance.



Typical truck used for non-destructive digging



Typical drill rig for drilling boreholes

## What you can expect

We know our work can be disruptive, so we will work directly with landowners to reduce the impact of these site investigations.



Example survey control mark



Service locating wand and spray paint marking

## Traffic changes



Our work area, machinery and trucks will take up space on the road. Our traffic controllers will help traffic flow while keeping you safe.

## Access



Access to and from some properties may be limited for short periods of time. We will notify you beforehand and help you to get in and out of your driveway, if you are impacted.

## Noise



Our work is not expected to be noisy. We'll keep noise to a minimum, avoid unnecessary loud noises and follow all mitigation measures.

## Restoration



We'll take photos of our work areas before we start so that it's restored as close as possible to the original condition.

## Next steps

Before construction starts, we will provide you with more detailed information about the final designs and meet with you again to discuss any questions or concerns you may have about the alignment or construction impacts.

Once a delivery contractor is engaged to install the pipe, we will prepare a pre-construction agreement detailing the construction activities on your property, timing of work, how we will minimise impacts and how we plan to restore impacted areas.

## Where to get more information

If you would like to know more, please contact our Community Engagement Team at **uscnetworks@sydneywater.com.au** or call **1800 010 083**.

If you need to make special arrangements, please reach out to us so we can work with you.

## Sign up for email updates



In addition to updates like this one, we send weekly emails with details about upcoming work and construction impacts. **Send us your email address today to join the mailing list.**

## We speak your language

**If you need a free interpreter, please call 13 14 50**

**Arabic | Italian | Chinese (Traditional) | Chinese (Simplified) | Spanish | Croatian**

إذا كنت بحاجة إلى مترجم، اتصل برقم الهاتف المذكور أعلاه

Se hai bisogno di un interprete, chiama il numero sopra

如果您需要口譯員，請撥打上面列出的電話號碼如果您需要

口译员，请拨打上面列出的电话号码

Si necesita un intérprete, llame al número que figura arriba

Ako trebate prevoditelja, nazovite gornji broj

Thank you for your cooperation during this essential work.