1 August 2026

We are building new wastewater infrastructure as part of the Upper South Creek Networks Program, providing world-class wastewater services to Western Sydney's growing communities.

We recently began work to deliver 3 kilometres of new wastewater pipelines in Austral. This work will be done in stages, across several work areas along Kelly Street and Boyd Street, between Thirteenth Avenue and Bringelly Road in Austral.

Our Delivery Contractor, Abergeldie, will use micro-tunnelling, which is a trenchless method for installing underground pipes. This involves excavating access shafts and using a tunnelling machine that will be launched and retrieved from the shafts. These access shaft locations will be the most visible part of our work, in addition to increased truck movements and material laydown areas and site amenities.

We expect to finish our main construction work by mid-2027, weather and ground conditions permitting.

Extended Saturday working hours

We recently consulted with impacted residents on extending our hours of work on Saturdays. Based on your feedback, we will be going ahead with **extended working hours that will take place on Saturdays from 7 am to 6 pm at three locations**. This additional time will help us to reduce the project duration as well as the time we spend at each location. See the map shown over the page to view the work location areas.

The work taking place at the three locations includes the excavation of shafts, the operation of a tunnel boring machine, water and waste management (including dewatering), crane operations for lifting pipes, truck movements and the use of laydown areas and site amenities.

Extended working hours

We will work from **7 am to 6 pm on most Saturdays** at the three locations shown over the page **from Saturday 8 August 2026 to April 2027**.

Standard work hours

Our standard work hours at all other locations continue to be **7 am to 6 pm**, **Monday to Friday,** and **8 am to 1 pm** on **Saturdays.**

We won't work on Sundays or public holidays.

What you can expect

We know our work can be disruptive, so we will make every effort to reduce any impact this work may have on you. You may experience:

Noise

Depending on your location, you may notice noise from the digging, heavy machinery and trucks. We will keep noise to a minimum, avoid unnecessary loud noises and follow all mitigation measures in the construction environmental management plan.

Truck movements

There will be frequent vehicle movements in and out of our work areas, including oversized plant and equipment. To reduce disruption, these may take place out-of-hours. Our traffic controllers will help keep traffic flowing safely and minimise disruption to local traffic.

We will make sure our workers understand the importance of driving safely and within speed limits. When needed, we will organise a street sweeper to make sure mud is not tracked off site onto local roads.

Updating office hours

We are extending our office operating hours at our site compound located at the corner of Kelly Street and Bringelly Road. Office-based staff may intermittently access the site compound between **5 am to10 pm, Monday to Friday, and 5 am and 5 pm on Saturdays.**

Where to get more information

If you would like to know more, please contact our Community Engagement team at **uscnetworks@sydneywater.com.au** or call **1800 010 083**.

sydneywater.com.au

We speak your language

If you need a free interpreter, please call 13 14 50

Arabic | Italian | Chinese (Traditional) | Chinese (Simplified) | Spanish | Croatian

إذا كنت بحاجة إلى مترجم، اتصل برقم الهاتف المذكور أعلاه

Se hai bisogno di un interprete, chiama il numero sopra

如果您需要口譯員，請撥打上面列出的電話號碼如果您需要

口译员,请拨打上面列出的电话号码

Si necesita un intérprete, llame al número que figura arriba

Ako trebate prevoditelja, nazovite gornji broj

Thank you for your cooperation during this essential work

Subscribe for email updates

Scan the QR code to subscribe for email updates or to visit the project website

www.sydneywater.com.au/uscnetworks

Map of work locations

