An update about work in your area

3 November 2025

Sydney Water and our delivery partner, CreekConnect, are working together to deliver the Upper South Creek Networks (USCN) Program to ensure that Western Sydney's growing communities are connected to world-class water services.

Over the next decade, we will design and construct wastewater pipelines and pumping stations in stages across the eight Upper South Creek precincts.

What you need to know

In November 2025, we will start site investigations for the design and future construction of the permanent pumping station adjacent to **195 Gurner Avenue, Austral.**

Over the next few months, investigation work will be undertaken within the existing pumping station compound, including:

- topographical surveys to measure existing ground levels.
- underground service locating to scan the ground to identify existing utilities and services.
- non-destructive digging in selected locations to identify buried services. This method uses a high-pressure water and vacuum system to expose utilities safely.
- drilling boreholes and test pits to confirm ground conditions and depth of rock.

Most of this work will take place within the existing pumping station compound If we need access to private property, we will contact the affected residents directly in advance.

Your water services won't be impacted while we do this work.

Our work hours

Our work hours are **7 am to 6 pm Monday to Friday** and **8 am to 1 pm** on **Saturdays.**

We won't work on Sundays or public holidays.



Typical drill rig for drilling boreholes

What you can expect

We know our work can be disruptive, so we will make every effort to reduce any impact this work may have on you. You may experience:

Noise

At times, there may be some noise from the non-destructive digging and drilling.

We will keep noise to a minimum, avoid unnecessary loud noises and follow all mitigation measures.

Truck movements

There will be frequent vehicle movements in and out of the site during our approved working hours. Truck movements will vary each day depending on the work activity.

We'll make sure our workers understand the importance of driving safely and within speed limits.

Where to get more information

If you would like to know more, please contact our Community Engagement team at **uscnetworks@sydneywater.com.au** or call **1800 010 083**.

Thank you for your cooperation during this essential work.

We speak your language

If you need a free interpreter, please call 13 14 50

Arabic | Italian | Chinese (Traditional) | Chinese (Simplified) | Spanish | Croatian

إذا كنت بحاجة إلى مترجم، اتصل برقم الهاتف المذكور أعلاه

Se hai bisogno di un interprete, chiama il numero sopra

如果您需要口譯員，請撥打上面列出的電話號碼如果您需要

口译员,请拨打上面列出的电话号码

Si necesita un intérprete, llame al número que figura arriba

Ako trebate prevoditelja, nazovite gornji broj

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Austral wastewater pumping station – area of site investigations



3 November 2025