Thompsons Creek Work Update

26 October 2026

We're delivering 3.4 kilometres of wastewater pipeline in Thompsons Creek.

Our work is now well underway across several locations along Fifteenth Avenue, Ramsay Road and surrounding areas. Our delivery contractor, Tunnelling Solutions, is using micro-tunnelling to install underground pipes. Micro-tunnelling is a trenchless method for installing wastewater pipes, where the tunnelling machine is launched and retrieved from excavation pits.

We expect to finish our main construction work in the area by mid-2027, weather and ground conditions permitting.

Out-of-hours tunnelling support

To support micro-tunnelling activities, we need to undertake dewatering at excavation pits to remove excess water.

Dewatering helps manage any inflow of groundwater encountered during excavation. We use pumps and generators at active excavation pit locations to pump groundwater from these areas to approved water infiltration locations. This allows tunnelling work to progress safely and efficiently.

Dewatering activities involve using pumps and generators, lighting during the evening or night, and worker and light vehicle movements.

Other low-impact out-of-hours activities to support micro-tunnelling activities may include deliveries of oversized machinery and equipment, concrete pours, waste management, soil disposal, equipment maintenance, worker movements, refuelling and generator use.

Standard work hours

Our standard work hours are **7 am to 6 pm**, **Monday to Friday,** and **8 am to 1 pm** on **Saturdays.**

Out-of-hours work

Some work may need to take place outside standard work hours to minimise traffic impacts and maintain the safety of our workers, road users and pedestrians.

Additionally, due to the critical nature of dewatering activities, dewatering may be required at any time, **24 hours a day, seven days a week,** from **Monday 2 November until May 2027.** As needed, dewatering will occur at maintenance holes located along the Thompsons Creek alignment, including Fifteenth Avenue, Western Road, Victor Avenue, Ramsay Road and surrounding areas.

Out-of-hours work will be carried out in line with the project environmental protection licence, road occupancy licences, and Transport for NSW requirements.

What you can expect

We know our work can be disruptive, so we will make every effort to reduce any impact this work may have on you. You may experience:

Noise

Depending on your location, you may notice noise from the pumps and generators operating during dewatering, as well as personnel on foot and light vehicles, if required.

We will avoid unnecessary loud noises and follow all mitigation measures in the construction environmental management plan.

Where to get more information

If you would like to know more, please contact our Community Engagement team at **uscnetworks@sydneywater.com.au** or call **1800 010 083**.

Subscribe for email updates

Scan the QR code to subscribe to project updates or visit the project website: **www.sydneywater.com.au/uscnetworks**

We speak your language

If you need a free interpreter, please call 13 14 50

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Ako trebate prevoditelja, nazovite gornji broj

Our work areas:

