

3 February 2026

South West Growth Area Drinking Water | Investigations happening in your area

Dear Resident or Business Owner

Sydney Water is planning a new drinking water pipe along parts of Edmondson Avenue, Craik Avenue, Ninth Avenue and Fifteenth Avenue in Austral. This new infrastructure will support population and economic growth in the area.

From early February until about April this year you may see us working in the areas shown on the map over the page. We expect most of the work to be done over 5 nights in early February and during the day in mid to late February.

Our night work hours will be **7:30 pm to 5 am Monday to Friday**. Any noisy work will be completed before midnight. For day work, our standard hours are **7 am to 6 pm Monday to Friday** and **8 am to 1 pm on Saturdays**. We will write to you again if we need to work outside standard hours. We will not work on Sundays or public holidays.

Our work will involve surveying the area, checking ground conditions and identifying the location of existing underground pipes and services. This includes drilling test boreholes and small pits along sections of the road, nature strip and footpath.

Some work will be noisy and may create dust. We will use a water cart / street sweeper where needed to manage dust. Traffic management will be in place to ensure the safe flow of traffic past work zones. Your water service will not be interrupted during these investigations. We will complete temporary restoration after the investigations are complete, in line with Liverpool City Council requirements.

Following investigations and approvals, we expect construction of the new pipe to start around the end of 2026 and take about a year to complete. We will keep you updated and give further notice before we start.

For more information, please contact our Community Engagement Team on **1800 000 229** or email us at **SWGAdrinkingwater@sydneywater.com.au**. You can find out more by scanning the below QR code or by visiting **sydneywater.com.au/swgadinkingwater**.

Yours faithfully,



Graham Knox
Senior Project Manager – Major Projects

Investigation area



Scan the QR code to learn more about Sydney Water’s South West Growth Area drinking water program. Please also email us your contact details if you would like to register for future updates. We will continue to provide paper notifications as well.

Interpreter Service 13 14 50

Arabic • Chinese • Greek • Italian • Filipino • Korean • Vietnamese • Hindi • Punjabi • Assyrian

إذا كنت تحتاج إلى مترجم، يرجى الاتصال بالرقم أعلاه.

如果您需要傳譯員的協助，請致電以上的號碼。

Αν χρειάζεστε διερμηνέα, τηλεφωνήστε στον παραπάνω αριθμό.

Se vi serve un interprete, telefonate al numero indicato sopra.

Kung kailangan mo ng tulong ng interpreter, pakitawagan ang numero sa itaas.

통역사가 필요하시면 위의 번호로 전화하십시오.

Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.

यदि आपको दुभाषिए की सहायता की ज़रूरत है, तो कृपया ऊपर दिए गए नम्बर पर फोन करें।

ਜੇ ਤੁਹਾਨੂੰ ਦੋਭਾਸ਼ੀਏ ਦੀ ਮਦਦ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਉੱਤੇ ਦਿੱਤੇ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ।

بە هەبێتە بەهێز لەبەرئەوەی ئەمە هێزێکی ئێمە هەیە، بۆ ئەوەی تۆ بەهێزێک لەگەڵماندا بێت.