An update about work in your area

We're upgrading the wastewater system in Kellyville to help service the growing community.

- We are planning to start construction from **Wednesday 15 April** near Smalls Creek.
- Our day work hours are **7 am** to **6 pm**, **Mondays** to **Fridays**, and **8 am** to **1 pm** on **Saturdays** (if required). We won't work on Sundays or public holidays.
- Please call **1800 943 119** or email **confluence@sydneywater.com.au** to know more.

Our upgrades involve installing a new wastewater pipe along Smalls Creek in Kellyville.

This is one of several projects that will help service growth in the Metro North West Urban Renewal Corridor, between Cherrybrook and Tallawong.

What do I need to know?

We wrote to you in January to let you know we were starting work soon. Since then, we have been able to confirm an alternative construction method that will minimise vegetation impacts.

Our new method involves tunnelling along most of our work area, with some open trenching only needed in smaller sections This will significantly reduce the amount of trees we need to remove, compared to traditional open trenching along the whole work area. We've also reduced the total length of the new pipe.

We'll have three key work areas along Smalls Creek, near Daintree Place, Vantage Crescent and Maeve Avenue, shown on the map over the page. Some trenching is required at these areas. We'll create temporary access tracks to our work areas from Bernie Mullane Sports Complex.

Timing and work hours

We plan to start setting up our temporary site compound and removing trees from **Wednesday 15 April**, with heavy construction work in May. We expect our work to be complete by late December 2026, weather and ground conditions permitting.

We will work during standard daytime work hours. If we ever need to work outside of these hours, we will notify you in advance.

What can I expect?

We understand our work can be disruptive at times, but we will make every effort to reduce our impact as much as possible. You will experience:

Tree removal and offsetting

We understand how important trees and vegetation are to the local community. We always try to minimise impact to trees and vegetation wherever possible. Whilst we've been able to reduce our impacts, we'll still need to remove trees to create access tracks and at our key work areas.

We're continuing to work with our arborists to repurpose the vegetation we need to remove. This may include donating gum leaves and tree barrels to local zoos.

Other initiatives may include relocating hollow-bearing trees and installing nesting boxes for wildlife.

After construction is complete, we'll restore the area and replant native trees and vegetation. We will follow Sydney Water's Biodiversity Offset Guidelines which includes replacing impacted native vegetation at a 3:1 ratio.

Vent shaft

As part of our work, we'll install a vent shaft as part of this work. It will be about 18 metres high and 30 centimetres in diameter. Vent shafts are placed at intervals along a wastewater pipe to ensure the network is ventilated properly.

If you'd like more information on vent shafts, please scan the QR code or contact us.

Noise

You may experience some very loud noise when we use chainsaws, woodchippers and rock breaking machines at our key work areas. The level of noise you will hear will vary depending on how close you are to our work and the type of home you live in.

We know noise can be disruptive, however we are committed to reducing impacts by:

- not carrying out very loud work before 8 am or after 5 pm.
- scheduling one-hour breaks in rock breaking and tree removal after each three-hour period of work, to provide respite to our neighbours.
- using noise blankets around our work areas and machinery, where possible.
- avoiding unnecessary loud noises and following all mitigation measures in the construction environmental management plan.

If you would like to discuss how this work will impact you, please contact us and we'd be happy to talk through more details.

Vibration

Some of our equipment may cause vibration. We will follow all mitigation measures in the construction environmental management plan to manage vibration impacts

We'll reach out to our closest neighbours soon to do property condition surveys. These will be done before we start heavy construction work and again once we're finished, to ensure no damage is caused and to provide peace of mind.

Truck movements

There will be frequent vehicle movements in and out of the site from Marella Avenue, via local streets. Vehicle movements will vary each day, and our friendly traffic controllers will be on hand to guide you safely through the area.

We may need to deliver oversized equipment outside of our standard work hours at times, to reduce impacts on daytime traffic flows. We'll write to you before we do this.

Temporary site compound

We'll use the grassed area next to Bernie Mullane Sports Complex as a temporary site compound. This space will be used to store equipment and amenities for our crews. We will fence off the area to keep the community safe.

Facilities and playing fields at the sports complex won't be impacted by the compound.

Pedestrian detours

From **Monday 13 April**, we'll temporarily close the footpath between Smalls Creek and our compound at Bernie Mullane Sports Complex. This is to ensure the safety of the community as we work nearby. Later this year, we'll also close the footbridge near Maeve Avenue at times.

There will be a pedestrian detour while closures are in place. Signage will be installed to direct you around the closures.

Restoration

When work is complete, we'll liaise with The Hills Shire Council to complete permanent restoration. This includes working with council on suitable locations for replanting within the local area.

Where do I get more information?

We are always here to keep you updated and discuss any questions you may have during the coming months.

To know more, please contact us at confluence@sydneywater.com.au or call 1800 943 119.

We sincerely appreciate your patience and understanding during this important work.

Interpreter Service 13 14 50

Arabic • Chinese • Greek • Italian • Korean • Vietnamese • Hindi • Punjabi

إذا كنت تحتاج إلى مترجم، يرجى الاتصال بالرقم أعلاه.

如果您需要傳譯員的協助，請致電以上的號碼。

Αν χρειάζεστε διερμηνέα, τηλεφωνήστε στον παραπάνω αριθμό.

Se vi serve un interprete, telefonate al numero indicato sopra.

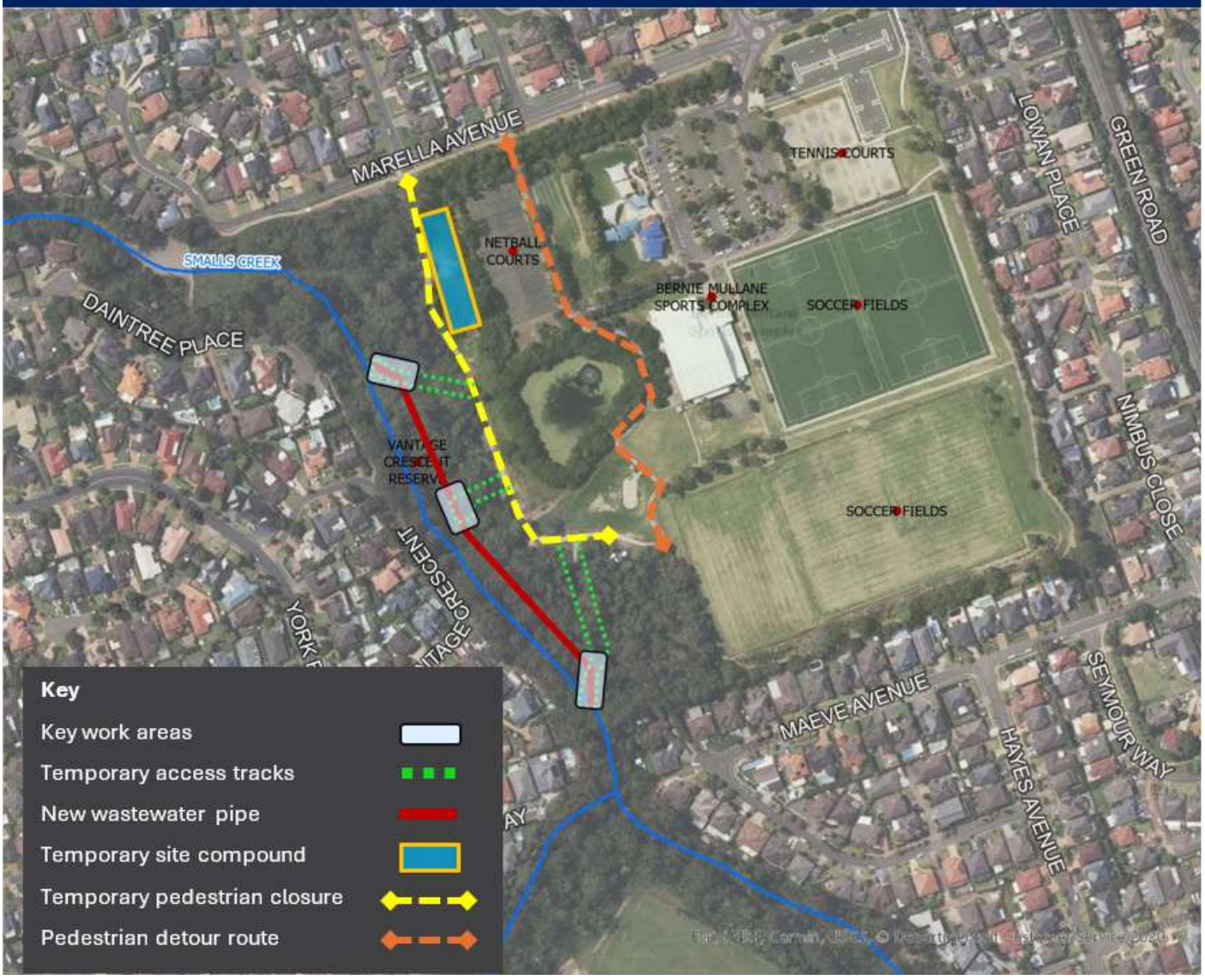
통역사가 필요하시면 위의 번호로 전화하십시오.

Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.

यदि आपको दुभाषिए की सहायता की ज़रूरत है, तो कृपया ऊपर दिए गए नम्बर पर फोन करें।

ਜੇ ਤੁਹਾਨੂੰ ਦੋਭਾਸ਼ੀਏ ਦੀ ਮਦਦ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਉੱਤੇ ਦਿੱਤੇ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ।

Building new wastewater services in Kellyville



9 April 2026

Sydney WATER
Water IS OUR LIFE

9 April 2026