



Newsletter

March 2025

Securing our water supply **Quakers Hill to Prospect**

Greater Sydney relies on rainfall for 85 per cent of its water supply, with the remaining 15 per cent coming from desalination. With over 5 million customers, and an extra 2 million expected by 2050, challenges like climate change, drought and housing growth mean we need more rainfall independent water sources. Combined with dams and desalination, purified recycled water (PRW) could help safeguard our water for future generations.

We're proposing to build a PRW plant at the existing Quakers Hill Water Resource Recovery Facility (WRRF), which will treat water from industry and homes (including from kitchens, showers and toilets) to meet strict Australian Guidelines for Water Recyclina. Treatment will include ultrafiltration, reverse osmosis and ultraviolet light disinfection with advanced oxidation. PRW will be added to Prospect Reservoir and be combined with raw water from our dams before being treated again at Prospect Water Filtration Plant.

Project summary

Phase 1

Upgrades to the Quakers Hill WRRF

Brine pipeline for Quakers Hill

Approval process

Sydney Water will conduct a Review of Environmental Factors (REF) for the first phase of the project. We aim to publish the REF on our website in September 2025.

Phase 2



Additional advanced treatment processes to produce PRW



Pipeline to transfer PRW to Prospect Reservoir and mix it with raw water from dams at the Water Filtration Plant

Approval process

In late 2025, you can provide further feedback on this phase of the project via the public exhibition of the Environmental Impact Statement (EIS) by the Department of Planning, Housing and Infrastructure. We'll keep the community informed about how you can provide a submission.

See map overleaf for more details.

Benefits of PRW



st cost effective, climate resilient water source



reduced risk of severe water restrictions



reduced reliance on ocean outfalls



high quality water using proven technology used in 35+ cities around the world

Construction impacts



drilling and trenching for pipelines



additional vehicle movements



noise, dust and light from construction



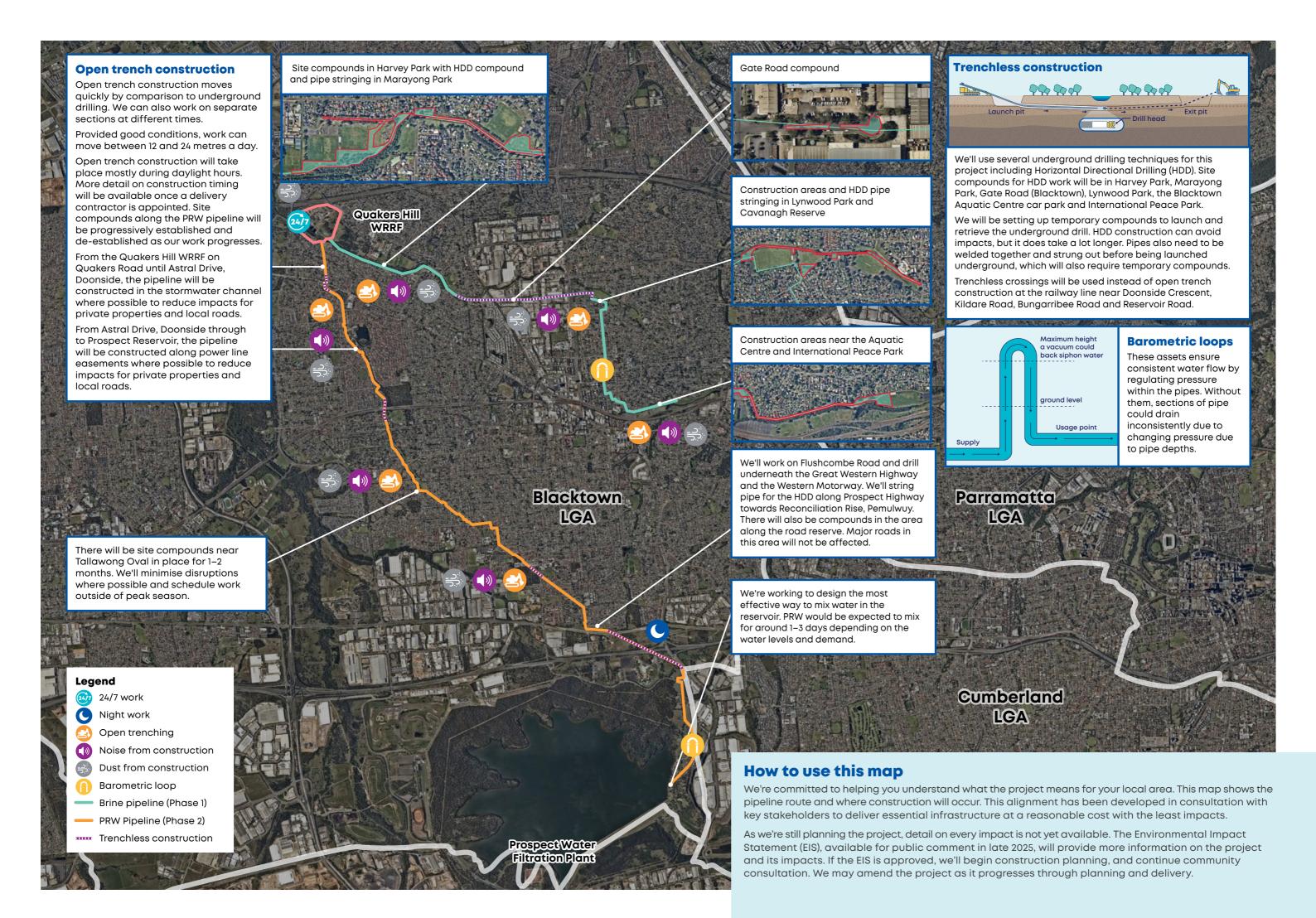
temporary compounds in your local area



temporary loss of access to walking paths and parks

Timeline







Sydney VATER sydneywater.com.au

Who would receive PRW and how?

PRW will be supplied from the Quakers Hill WRRF, mixed with raw water from dams, and then treated at Prospect Water Filtration Plant (WFP), which supplies drinking water to around 80% of Sydney. PRW will initially represent about 2.5% of the water supplied from the Prospect WFP. With more PRW treatment in other locations, it could gradually be increased to provide up to 15% of Sydney's water supply from 2056.

Have your say

Your input can help identify and address concerns for your community. Please complete our feedback survey before 31 May 2025, using the QR code.





Join us online

Our webinars are another way you can find out more about the impacts of the project and speak to us.

- · 18:00 19:00 Wednesday 26 March 2025
- · 12:00 13:00 Friday 28 March 2025

Go to www.sydneywatertalk.com.au/prw to register.

Face to face

We're hosting several pop-up displays across Sydney. We can also come to your event or meeting to discuss the project. Speak with us to find out more.

Social Impact Assessment (SIA)

Social impacts are the consequences people experience when a new project brings change. The SIA process involves identifying, analysing, monitoring and managing the intended and unintended social consequences, both positive and negative, of planned projects or developments.

The EIS, including the SIA, will be assessed by the Department of Planning, Housing and Infrastructure.

SIA consultants from Umwelt will be inviting residents and local organisations to share their thoughts, ideas, and concerns on the project. This will help to identify and address any potential negative social impacts, as well as how the project can deliver improvements or benefits for the community.

To register your interest, please email: social-team@umwelt.com.au

Participation in an interview is voluntary and all responses are confidential.

Contact us

Our friendly team are here to answer your questions and gather your feedback for this important project.

\(\) 1800 172 263

prw@sydneywater.com.au

www.sydneywatertalk.com.au/prw

Interpreter Service 13 14 50

Arabic • Chinese • Greek • Italian • Korean • Vietnamese . إذا كنت تحتاج إلى مترجم, يرجى الاتصال بالرقم أعلاه 如果您需要傳譯員的協助,請致電以上的號碼。 Αν χρειάζεστε διερμηνέα, τηλεφωνήστε στον παραπάνω αριθμό. Se vi serve un interprete, telefonate al numero indicato sopra. 통역사가 필요하시면 위의 번호로 전화하십시오.

Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.