



We're working in your area

We're doing investigation work to improve access to drinking water in the area.

This is not just about pipes. It's about water – clean, life sustaining water. Our work will ensure we can continue to give you clean and reliable water as the area continues to grow.

What do I need to know?

We are considering reinstating the Ryde-Pymble trunk main, a drinking water pipeline that runs from Ryde Pump Station on Victoria Road to The Wahroonga Reservoir Site on Roland Avenue.

As part of our early planning and design work, we need to do some investigation work to assess the ground conditions. The investigation work will include potholing to get soil samples.

Your water services won't be impacted during this work.

Timing of investigations



Our investigations will take place on **Wednesday 16 and Thursday 17 October 2024**, weather permitting. The work will take place during standard hours (7am – 6pm).

Once we've finished our investigations, we may return for further surveys. We'll write to you again to let you know before we start.

How will this work impact me?

We will be carrying out investigations at the following locations:

- Ada Avenue
- Roland Avenue.

Noise



There will be some noise from our equipment and machinery during the investigation work. We will minimise vehicle movements and avoid unnecessary loud noises where possible.

Traffic and parking changes



For the safety of our workers and the community, there will be partial lane closures where we are doing investigations, and we may need to use some parking spaces. We'll have signage in place to let you know where changes apply, and our traffic controllers will help keep traffic flowing around our work area while keeping you safe.

Where do I get more information?

We are always here to keep you updated and discuss any concerns you may have. To find out more, please contact the team at rydepymblepipeline@sydneywater.com.au or **0476 383 967**.

Interpreter Service 13 14 50

Arabic • Chinese • Greek • Italian • Korean • Vietnamese • Hindi • Punjabi

إذا كنت تحتاج إلى مترجم، يرجى الاتصال بالرقم أعلاه.

如果您需要傳譯員的協助，請致電以上的號碼。

Αν χρειάζεστε διερμηνέα, τηλεφωνήστε στον παραπάνω αριθμό.

Se vi serve un interprete, telefonate al numero indicato sopra.

통역사가 필요하시면 위의 번호로 전화하십시오.

Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.

यदि आपको दुआविए की सहायता की ज़रूरत है, तो कृपया ऊपर दिए गए नम्बर पर फोन करें।

ਜੇ ਤੁਹਾਨੂੰ ਦੋਭਾਸ਼ੀਏ ਦੀ ਮਦਦ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਉੱਤੇ ਦਿੱਤੇ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ।