

We're working in your area

We're doing investigation work to improve access to drinking water in the area.

This is not just about pipes. It's about water – clean, life sustaining water. Our work will ensure we can continue to give you clean and reliable water as the area continues to grow.

What do I need to know?

We are considering reinstating the Ryde-Pymble trunk main, a drinking water pipeline that runs from Ryde Pump Station on Victoria Road to The Wahroonga Reservoir Site on Roland Avenue.

As part of our early planning and design work, we need to do some investigation work to confirm the exact location and condition of the old pipeline, and assess the ground conditions. The investigation work will involve service locating and potholing. These investigations will help confirm what work needs to be undertaken to reinstate the pipeline.

Your water services won't be impacted during this work.

Timing of investigations



Our investigations will start from **early December** and will take approximately **four months** to complete, weather permitting. The majority of work will be during standard hours (7am – 6pm Monday to Friday, and 8am – 1pm on Saturdays). However, there may be occasional night works. We will do our best to keep this to a minimum.

Once we've finished our investigations, we may return for further surveys. We'll write to you again to let you know before we start.

How will this work impact me?

We will be carrying out ground investigations at the following locations:

West Ryde

- Herbert Street
- Anzac Avenue
- Wattle Street
- Goodwin Street

Denistone

- Pennant Avenue
- Anzac Avenue
- Blaxland Road
- Birdwood Street

Denistone East

- Cecil Street
- North Road
- Lovell Road

Eastwood

- North Road

Marsfield

- Bridge Road
- Abuklea Road
- Balaclava Road
- Agincourt Road
- Pembroke Road
- Epping Road
- Dayman Place
- Vimiera Road
- Forester Drive
- Waterloo Road

South Turramurra

- Kissing Point Road
- Geoffrey Street
- Turra Street

Warrawee

- Mitchell Crescent
- Rothwell Road
- Roland Avenue

Wahroonga

- Roland Avenue

We understand our work can be disruptive at times, but we will make every effort to reduce our impact as much as possible. You may experience:

Noise



There will be some noise from our equipment and machinery during the investigation work. We will minimise vehicle movements and avoid unnecessary loud noises where possible.

Traffic and parking changes



For the safety of our workers and the community, there will be partial lane closures along our investigation route, and we will need to use some parking spaces at times. We'll have signage in place to let you know where changes apply, and our traffic controllers will help keep traffic flowing around our work area while keeping you safe.

Where do I get more information?

We are always here to keep you updated and discuss any concerns you may have. To find out more, please contact the team at rydepymblepipeline@sydneywater.com.au or **1800 664 935**.

Interpreter Service 13 14 50

Arabic • Chinese • Greek • Italian • Korean • Vietnamese • Hindi • Punjabi

إذا كنت تحتاج إلى مترجم، يرجى الاتصال بالرقم أعلاه.

如果您需要傳譯員的協助，請致電以上的號碼。

Αν χρειάζεστε διερμηνέα, τηλεφωνήστε στον παραπάνω αριθμό.

Se vi serve un interprete, telefonate al numero indicato sopra.

통역사가 필요하시면 위의 번호로 전화하십시오.

Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.

यदि आपको दुभाषिए की सहायता की ज़रूरत है, तो कृपया ऊपर दिए गए नम्बर पर फोन करें।

ਜੇ ਤੁਹਾਨੂੰ ਦੋਭਾਸ਼ੀਏ ਦੀ ਮਦਦ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਉੱਤੇ ਦਿੱਤੇ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ।