

18 December 2025

Ryde to Pymble pipeline upgrade – Start of work – Site investigation activities

Dear Resident.

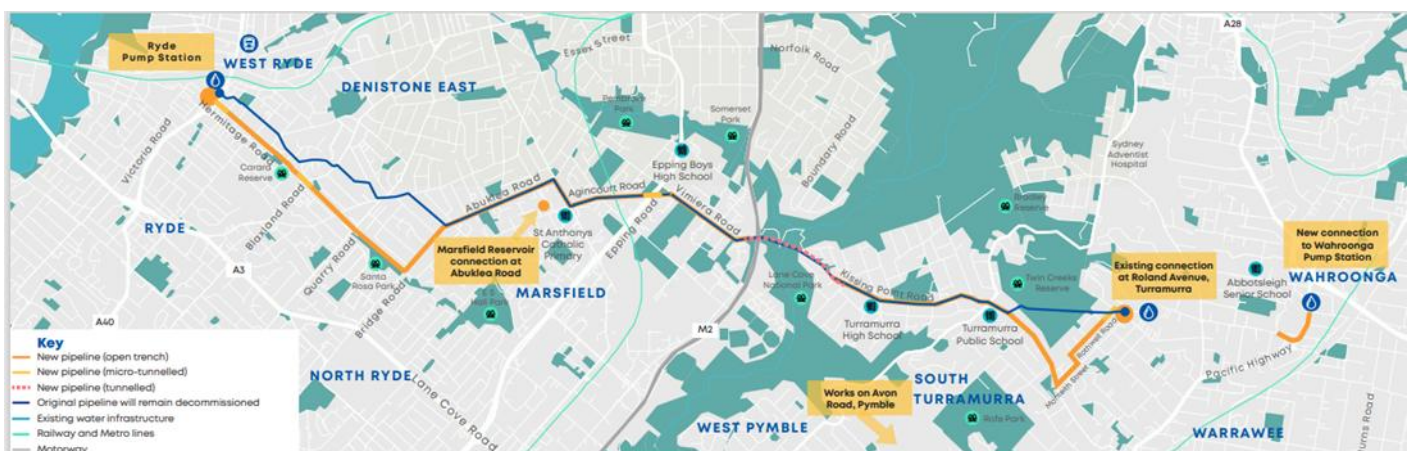
Sydney Water is bringing the Ryde to Pymble drinking water pipeline back into service and upgrading the vital connection to the Wahroonga Reservoir. This project will increase the capacity of our water distribution network, helping us meet growing demand and support ongoing housing development across Sydney's North Shore.

The McConnell Dowell – Gamuda Joint Venture (MDGJV), appointed to deliver this essential infrastructure, will soon begin investigations to finalise the detailed pipeline design, with construction to follow.

Investigations, including service locating and geotechnical assessments, will occur at various locations along the watermain alignment between Ryde and Pymble (see map below). These activities will provide important information about ground conditions and existing service locations, which will help guide the project's detailed design, in preparation for construction in 2026.

Investigation activities are scheduled to begin in January 2026 and continue through to March 2026, weather permitting. Work will take place from **7am to 6pm Monday to Friday** and from **8am to 1pm on Saturdays**. No work is planned for Sundays or public holidays.

Project Alignment



Sydney Water Corporation ABN 49 776 225 038

2 Parramatta Square, 1 Smith Street, Parramatta, NSW 2150 | PO Box 399, Parramatta, NSW 2124

Telephone 13 20 92 sydneywater.com.au



What you can expect

We understand that a project of this scale can cause challenges, including impacts on traffic, local businesses, and the environment. Minimising community disruption is a priority, and we will keep you informed as we identify solutions and reduce impacts wherever possible.

During investigations, you may notice minor, short-term noise and disruption from potholing and geotechnical work as we move along the alignment.

Traffic management

Our work will take up space on the road verge. Single lane closures and stop/slow traffic control will be in place between 7am and 6pm. Please follow signage and directions from traffic controllers. Our traffic controllers will help traffic flow while keeping you safe.

Some parking may be temporarily affected by construction vehicles and work zones. By giving us the space we need, you are helping us avoid delays and keep the project on schedule. We truly appreciate your patience and support. These short-term changes will lead to long-term improvements that benefit the whole community.

Where do I get more information and help?

For the latest project updates and work notifications please visit our webpage. You can subscribe to the project to receive email updates directly to your inbox.

Call: 1800 664 935
Email: rydepymblepipeline@sydneywater.com.au
Visit: www.sydneywater.com.au/rydetopymblepipeline

Kind regards

Community Engagement Team Ryde to Pymble Pipeline Upgrade

Interpreter service 13 14 50

Arabic | Chinese (Traditional) | Chinese (Simplified) | Greek | Korean | Vietnamese

اتصل بالرقم أعلاه إذا كنت بحاجة إلى مترجم

如果您需要口譯員，請撥打上面列出的電話號碼

如果您需要口译员，请拨打上面列出的电话号码

Εάν χρειάζεστε διερμηνέα, καλέστε τον αριθμό που αναφέρεται παραπάνω

통역이 필요한 경우 위에 나열된 번호로 전화하십시오.

Nếu bạn cần thông dịch viên, hãy gọi số điện thoại được liệt kê ở trên

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