19 November 2026

Ryde to Pymble pipeline upgrade

Upcoming tree removal works – Hermitage Road and Victoria Road, West Ryde

Dear Resident,

Sydney Water and our delivery partner, McConnell Dowell–Gamuda Joint Venture, are bringing the Ryde to Pymble drinking water pipeline back into service and upgrading the connection to Wahroonga Reservoir.

We previously wrote to you of upcoming tree removal works at the corner of Hermitage Road and Victoria Road, West Ryde, as part of the Ryde to Pymble Pipeline Upgrade.

Update to our construction schedule

The tree removal works have been delayed by 1 week due to changes to our construction program and the sequencing of upcoming drilling activities.

When we'll be working

Tree removal works are now scheduled to take place:

Date: Thursday 26 November to Friday 27 November 2026
Location: Corner of Hermitage Road and Victoria Road, West Ryde

Works are subject to weather and site conditions.

What we're doing

To prepare for the installation of the new drinking water pipeline, we need to remove some trees near the intersection of Hermitage Road and Victoria Road.

These works are necessary to provide safe access and sufficient space for upcoming drilling activities in this location.

Not all trees in this area will be removed. Only those identified as requiring removal to safely carry out the planned construction activities will be affected.

We understand that trees are valued by the local community, and we have carefully considered the need for their removal. The works have been assessed in accordance with the project's environmental approval requirements, and we will continue to minimise impacts on surrounding vegetation wherever possible.

We apologise for any inconvenience caused by the change to our construction schedule and appreciate your continued patience and understanding.

Sydney Water Corporation ABN 49 776 225 038
2 Parramatta Square, 1 Smith Street, Parramatta, NSW 2150 | PO Box 399, Parramatta, NSW 2124 sydneywater.com.au

During these activities, you may notice

- Qualified arborists undertaking tree removal using specialist equipment.
- Temporary noise from chainsaws, machinery and associated equipment.
- Traffic and pedestrian management, including temporary changes to access or movement around the work area.
- Safety barriers and exclusion zones to protect residents, pedestrians, motorists and workers.
- Traffic controllers will be in place where required to help pedestrians and motorists move safely around the work area.

Minimising impacts

We understand that tree removal can be disappointing for the local community. Sydney Water and our project team are committed to protecting the environment and minimising vegetation impacts wherever practicable.

We will retain trees wherever possible and consider opportunities for replacement planting in accordance with the project's environmental commitments.

We apologise for any inconvenience these activities may cause and thank you for your patience and understanding while we complete this important work.

Where do I get more information?

We're committed to keeping you informed by sending out a weekly email update which will include upcoming work and project updates. If you would like to be added to our email distribution list, please scan the QR code which will direct you to our website where you can subscribe.

Call: 1800 664 935
Email: rydepymblepipeline@sydneywater.com.au
Visit: sydneywater.com.au/ryde-to-pymble-pipeline