

17 August 2026

Ryde to Pymble pipeline upgrade – Start of construction on Agincourt Road, between Lancaster Drive and Culloden Road

Dear Resident,

Sydney Water and our delivery partner McConnell Dowell – Gamuda Joint Venture, is bringing the Ryde to Pymble drinking water pipeline back into service and upgrading the connection to Wahroonga Reservoir. This essential work will help provide a more reliable water supply and support the growing needs of Sydney's North Shore.

From Monday, 24 August 2026, construction and trenching work will take place along Agincourt Road between Lancaster Drive and Culloden Road.

This work is expected to continue until mid-November 2026, weather and site conditions permitting.

As work progresses, we will provide further notifications and information about the timing, specific work locations, traffic changes and any other upcoming impacts.

Project alignment



Note: Approx. construction area highlighted in yellow

What to expect

We understand construction can be disruptive and will work to minimise impacts wherever possible. We will keep residents and stakeholders informed throughout the work.

Our working hours will be 7am-6pm Monday to Friday, and 8am-1pm Saturdays.

Work will not occur on Sundays or public holidays.

During construction, you may notice:

- Construction noise during trenching activities
- Temporary changes to traffic and parking.

Vegetation impacts

We understand that trees and green spaces are important to the community and that people may have concerns about potential tree impacts. Some vegetation impacts will be required to safely carry out construction and protect the community and workers.

Tree impacts have been assessed as part of project planning and approvals, and we are continuing to look for ways to avoid or minimise impacts wherever possible.

The work described in this notice is covered by existing project approvals and is not part of the REF Addendum currently under review.

Traffic management

To safely carry out these works, temporary traffic management will be in place at various locations along the alignment. This may include:

- Road closures (with detours)
- Single lane closures
- Stop/slow traffic control
- Temporary parking restrictions

Traffic management will be in place throughout the works, with access maintained for residents.

Please follow the directions of traffic controllers and allow extra travel time when passing through the area. Some on-street parking may be temporarily affected.

Further information and help

For the latest project updates and work notifications, please visit our webpage. You can also subscribe to the project to receive email updates directly to your inbox.

Call: 1800 664 935

Email: rydepymblepipeline@sydneywater.com.au

Visit: www.sydneywater.com.au/ryde-to-pymble-pipeline

Thank you for your patience and understanding while we complete these important works to support a safe and reliable water supply.

Interpreter service 13 14 50

Arabic | Chinese (Traditional) | Chinese (Simplified) | Greek | Korean | Vietnamese

اتصل بالرقم أعلاه إذا كنت بحاجة إلى مترجم

如果您需要口譯員，請撥打上面列出的電話號碼

如果您需要口译员，请拨打上面列出的电话号码

Εάν χρειάζεστε διερμηνέα, καλέστε τον αριθμό που αναφέρεται παραπάνω

통역이 필요한 경우 위에 나열된 번호로 전화하십시오.

Nếu bạn cần thông dịch viên, hãy gọi số điện thoại được liệt kê ở trên

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