

Ryde to Pymble Pipeline Upgrade

August 2026 | Project Update

This essential project will improve the resilience of Sydney's drinking water network and help meet future demand across Sydney's North Shore.

Dear Resident,

Sydney Water is writing to provide an update on the Ryde to Pymble Pipeline Upgrade.

The Review of Environmental Factors (REF) Addendum for the project has now been determined, enabling the project to proceed to the next stage of delivery.

The determination follows additional environmental investigations and assessment undertaken during detailed design, including further evaluation of vegetation impacts identified after the original REF was determined in September 2025.

Sydney Water acknowledges the concerns raised by residents, councils and other stakeholders throughout the recent consultation process. Community feedback has informed further investigations, design refinements and measures to minimise environmental and construction impacts wherever practicable.

What the determination means

During detailed design, additional vegetation impacts were identified that had not been assessed in the original Review of Environmental Factors (REF) determined in September 2025.

These impacts were assessed through an REF Addendum, which also considered measures to avoid, minimise and mitigate environmental impacts. Following this assessment, the REF Addendum was determined, and no further environmental approvals are required for the project to proceed.

How community feedback influenced the project

Community feedback helped inform additional investigations and design refinements to reduce impacts where practicable. As a result:

- 47 trees previously approved for removal will now be retained
- construction methods have been changed in some locations to reduce impacts on vegetation and surrounding areas
- the Kissing Point Road construction site compound has been reduced in size to retain additional trees
- additional tree-specific investigations will continue during construction
- Approximately 900 metres of pipeline has been removed from the project scope, eliminating impacts in that section

- the number of temporary construction compounds in Ku-ring-gai local government area has been reduced from five to two.

Sydney Water will continue to seek opportunities to reduce environmental and community impacts throughout project delivery.

Next Steps

With the REF Addendum now determined, construction activities will continue along the pipeline route. Upcoming activities include:

- establishment and operation of construction compounds
- ongoing site investigations and utility identification
- pipeline installation works
- construction of the microtunnel beneath the M2 Motorway and Lane Cove National Park
- implementation of environmental, traffic, and community management measures.

Residents will continue to receive advance notice of significant works and traffic changes.

Community information sessions

Residents who would like to learn more about the REF Addendum determination, project refinements and upcoming construction activities are invited to attend one of the following community information sessions.

Ku-ring-gai Information Session

Date: Monday 7 September 2026

Time: 5pm-7pm

Venue: Turramurra Seniors Hall

Ryde Information Session

Date: Tuesday 8 September 2026

Time: 4pm-6pm

Venue: Ryde Library

Project team members will be available to answer questions and discuss the next stages of delivery.

Stay informed

Website: sydneywater.com.au/ryde-to-pymble-pipeline

Email: rydepymblepipeline@sydneywater.com.au

Phone: 1800 664 935

A copy of the REF Addendum and supporting newsletter is available on the project website

Ryde to Pymble Pipeline Upgrade project team

Sydney Water