

29 June 2026

Ryde to Pymble Pipeline Upgrade: Update on Environmental Review (REF Addendum)

Dear Resident,

Project Overview

Sydney Water is returning the Ryde to Pymble drinking water pipeline to service and upgrading its connection to Wahroonga Reservoir.

These upgrades will improve the reliability of water supply and support future growth across Sydney's North Shore.

What's Changing

As we finalise the project design, we are updating the Review of Environmental Factors (REF) through an addendum. This update reflects changes to:

- Construction methods
- Work areas and site layouts
- Potential environmental impacts

This includes impacts on trees and vegetation along the construction corridor.

Tree and Vegetation Impacts

We understand that trees and green spaces are important to the community. During design, we have:

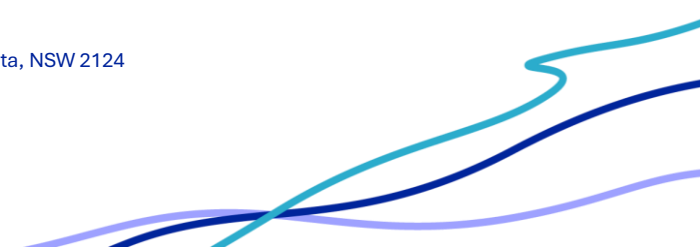
- Explored alternative construction approaches
- Adjusted layouts to reduce impacts where possible

Despite this, some additional trees will need to be trimmed or removed to meet safety requirements, address engineering constraints, and allow safe construction and ongoing maintenance

Information about specific impacts, including proposed tree pruning and removal, is available on the project webpage. We will also undertake targeted engagement at locations near proposed tree removal.

Environmental Assessment

The project is being assessed under Part 5 of the Environmental Planning and Assessment Act 1979 (NSW). Sydney Water, as the delivery authority, is responsible for



preparing and determining the REF addendum, including measures to manage environmental impacts.

We would like to clarify that while local councils have provided input regarding the use of public land and site compound locations, they do not approve environmental impact assessments or determine which trees may be removed as part of this project.

Have Your Say

Community feedback is important and will help us:

- Understand local concerns
- Identify opportunities for replanting and restoration

Feedback will be accepted until: **5pm, Wednesday, 8 July 2026**

Information Sessions

Members of the project team will be available to answer community questions, provide information about the changes, and receive feedback at the following locations:

Ryde LGA

Ryde Library

Monday, 6 July 2026

4-6pm

1 Pope Street, Ryde, NSW 2112

Ku-ring-gai LGA

Turramurra Community Hall

Tuesday, 7 July 2026

4-6pm

1 Gilroy Road, Turramurra, NSW 2074

More Information

You can read more about the REF addendum and project updates here:

www.sydneywater.com.au/rydetopymblepipeline

To stay informed, you can subscribe to receive updates by email.

Contact Us

Phone: 1800 664 935

Email: rydepymblepipeline@sydneywater.com.au

Regards,

Ryde to Pymble Pipeline Upgrade, Project Team

Interpreter service 13 14 50

Arabic | Chinese (Traditional) | Chinese (Simplified) | Greek | Korean | Vietnamese

اتصل بالرقم أعلاه إذا كنت بحاجة إلى مترجم

如果您需要口譯員，請撥打上面列出的電話號碼

如果您需要口译员，请拨打上面列出的电话号码

Εάν χρειάζεστε διερμηνέα, καλέστε τον αριθμό που αναφέρεται παραπάνω

통역이 필요한 경우 위에 나열된 번호로 전화하십시오.

Nếu bạn cần thông dịch viên, hãy gọi số điện thoại được

liệt kê ở trên

Sydney Water Corporation ABN 49 776 225 038

2 Parramatta Square, 1 Smith Street, Parramatta, NSW 2150 | PO Box 399, Parramatta, NSW 2124

Telephone 13 20 92 sydneywater.com.au

