

26 March 2026

Update - Wastewater system emergency work Ultimo

Sydney Water is continuing essential repair work on Jones Street, Ultimo, to address damage to a maintenance hole and surrounding wastewater infrastructure. Replacement of the damaged maintenance hole is well underway. Upgrade work to adjacent infrastructure including two additional maintenance holes and a valve is currently in progress and is expected to be finished within the next two weeks, weather permitting.

During our inspections and emergency repairs, we identified that the wastewater system in this area requires improved ventilation to operate safely and effectively. Ventilation shafts allow air to move in and out of the wastewater pipes, helping to prevent gases from building up. If gases accumulate, they can form corrosive substances that weaken pipes and maintenance holes, increasing the risk of leaks, blockages or collapse.

As part of the current essential work, we'll also install a new 16 metre tall ventilation shaft on council property at 392A Jones Street. The height of the vent shaft will ensure air is dispersed well above the current roof line of the surrounding buildings. When all work is completed, we will restore the road and reopen the intersection of Jones and Quarry Streets.

Installing the ventilation shaft now while major repairs are already underway on Jones Street ensures the system is protected without needing to return to this location later. Completing both activities together will reduce future impacts on the community, minimise disruption, and help extend the life of the network for many decades to come.

When the maintenance holes and road subsidence have been repaired, we'll also carry out a condition assessment of other maintenance holes located on Jones Street. Depending on the results of the assessment, additional work may be required. We will keep the community updated as more information becomes available.

What this work involves

- Installing a new ventilation shaft at 392A Jones Street
- Continuing repairs to maintenance holes, valve and surrounding wastewater infrastructure
- Restoring the road surface when all underground work is complete
- Condition assessment of maintenance holes in Jones Street.

Work hours

- Monday to Sunday, 7am to 7pm. Some activities may need to occur outside these hours to maintain safety or progress the work. **No work is scheduled for upcoming public holidays – Good Friday 3 April , Easter Sunday 5 April and Easter Monday 6 April.**

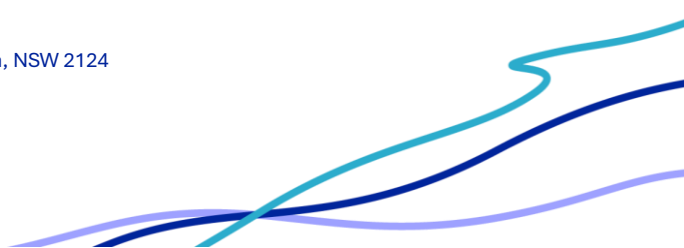
What you may notice

- Increased noise from construction machinery
- Additional vehicle movements in and around Jones Street
- 24x7 localised traffic control to keep workers and the community safe
- Temporary changes to pedestrian or vehicle access around the work area – the intersection between Quarry and Jones Streets remains closed.

Sydney Water Corporation ABN 49 776 225 038

2 Parramatta Square, 1 Smith Street, Parramatta, NSW 2150 | PO Box 399, Parramatta, NSW 2124

Telephone 13 20 92 sydneywater.com.au



This work will not interrupt your water or wastewater services.

We understand construction activity can be disruptive, and we thank you for your patience as we complete these important upgrades as quickly as possible to protect the local wastewater network.

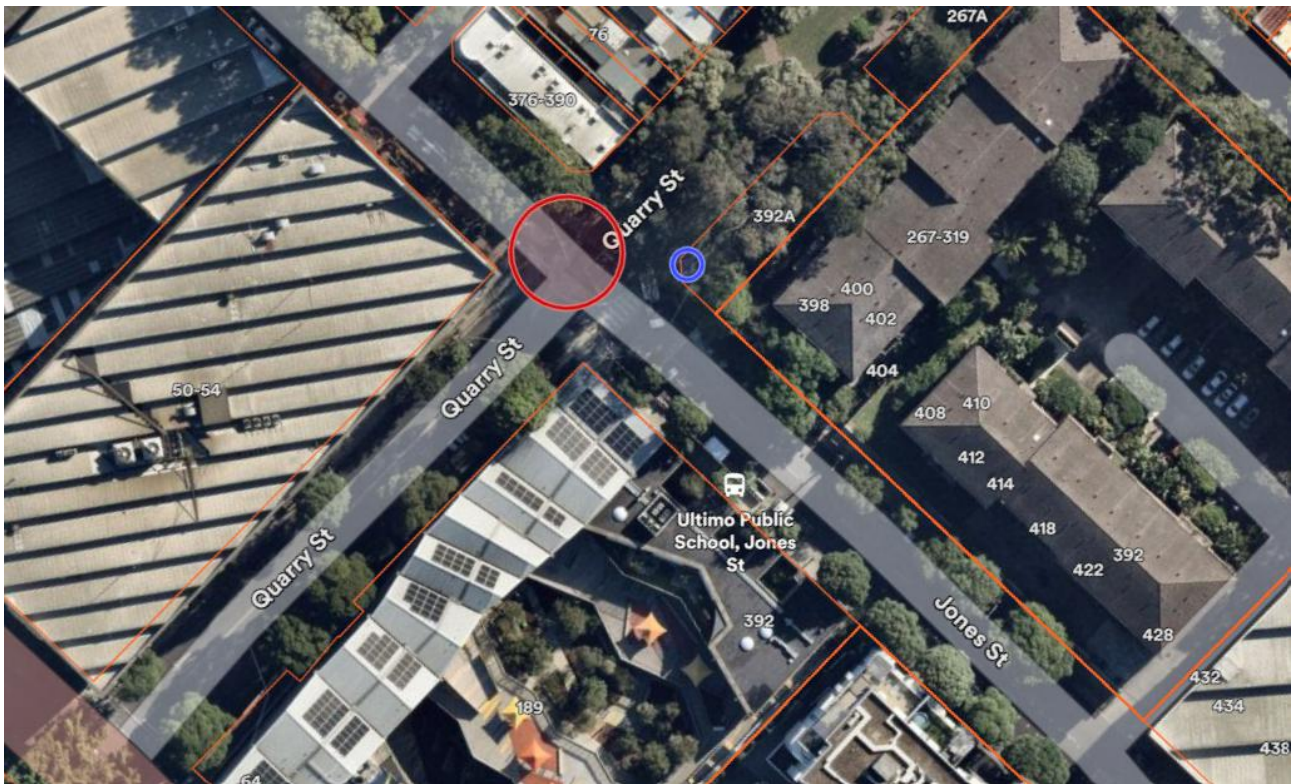
If you have questions about this work, please contact our Community Engagement Team: **SouthCommunity@sydneywater.com.au** or **1800 006 113 (option 6)**.

For after-hours issues or emergencies, call **13 20 90**.

Kind regards,

Shaun Gardner
Operations Leader South

Location of current work at intersection of Quarry and Jones Streets Ultimo



Key:

- Red circle indicates area of current maintenance hole restoration and road subsidence.
- Blue circle indicates approximate location of new ventilation shaft.

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