

13 February 2026

Wastewater system emergency work Ultimo February update

On Monday 9 February, a subsidence was identified in the road surface at the intersection of Quarry and Jones Streets, Ultimo. Our crews also discovered damage to a nearby Sydney Water maintenance hole. For safety, the intersection is currently partially closed while we prepare to fix this issue.

What we are doing

To repair the damaged maintenance hole, we need to divert wastewater flows away from it to another nearby location at Bulwara Road. This will involve installing a temporary diversion pipe running from the intersection of Quarry and Jones Streets, across the green space, and into a maintenance hole on Bulwara Road. Similar work will also occur along Jones Street.

- **Diversion work start date:** Friday 13 February. Excavation work will take up to 5 days, and the bypass will remain in operation until all repairs have been completed.
- **What to expect:** Most of the bypass pipe will be installed underground. However, a small section will remain above ground.

Reconstruction of the damaged maintenance hole

When the diversion is in place, we will begin reconstructing the damaged maintenance hole at the Quarry and Jones Street intersection.

- **Restoration work start date:** The final repairs are expected to begin in the week starting 16 February and work is expected to take up to two months to complete.
- **Impact:** The intersection of Quarry and Jones Street will be **fully closed** during reconstruction until restoration is completed.
- We will aim to do most of this work during the day and will operate 7 days a week. There may be times where we need to work at night, but we will avoid this where possible.

Additional investigation work

We will also be doing investigations along Jones Street to assess the condition of surrounding wastewater assets. During this period, the intersection will remain closed for community safety and to support our remediation activities. Based on the results from these inspections, additional work may be required along Jones Street.

This work will not interrupt your water or wastewater services.

To find out more about this work, please contact our Community Engagement Team at SouthCommunity@sydneywater.com.au or 1800 006 113 (option 6) during work hours, for afterhours help or emergencies please call 13 20 90.

We apologise for the inconvenience and thank you for your cooperation and patience as we complete this critical work.

Yours sincerely



Shaun Gardner
Operations Leader South

Location of current work at Ultimo

