17 June 2026

Thank you – update on Sydney Water work at Jones Street

Our work at Jones Street is now complete. Thank you for your patience and cooperation while we carried out these important upgrades to help keep the wastewater system running safely and reliably.

What was this work for?

The work at Jones Street helped support repairs elsewhere in the network and addressed local issues. This included:

- building a temporary bypass to safely divert wastewater while a damaged pipe near Darling Harbour is repaired
- repairing damaged wastewater structures and fixing road subsidence
- installing a ventilation shaft and improving existing pipes to support long-term reliability

What are the benefits of this work?

- improved reliability of the wastewater network
- helped protect public health and the environment
- enabled safe shutdown of a damaged wastewater pipe at Darling Harbour to allow for repairs.

Ongoing work – Darling Harbour

Repairs to the damaged pipe at Darling Harbour are now underway and are expected to be completed by August 2026. While this work continues, we're using a temporary system to safely divert wastewater around the damaged pipe via Jones and Quarry Streets in Ultimo. At times, you may notice some odour from this temporary setup. We're working to minimise any impacts, and odour is expected to improve once repairs are complete and the system returns to normal operation.

Future work at Jones Street

During our work at Jones Street, we identified an issue with another wastewater maintenance hole near William Henry Street. This work is not required immediately however; we will need to return to Jones Street to repair this at a later stage. We'll keep the community informed and provide advance notice before any future work starts again at this location.

If you have any questions or concerns regarding this work, please contact our Community Engagement Team at SouthCommunity@sydneywater.com.au or 1800 006 113 (option 6) . For all other Sydney Water enquiries please contact 13 20 90.

Yours sincerely

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