



Monday 23 June 2025

## We are doing work outside our daytime hours in your area

Upgrades at the Castle Hill Water Resource Recovery Facility are continuing and some upcoming work will need to take place outside our daytime construction hours.

### What you need to know

As part of our work to upgrade and improve the way we process wastewater in your area, we need to complete additional cleaning and mechanical works within two of the Bioreactors.

We need to conduct this work when it is safe to do so, which is overnight when the waterflows are at their lowest.

The work will take place over the following nights:

- **10pm, Monday 30 June to 6am, Tuesday 1 July 2025.**
- **10pm, Monday 7 July to 7am, Tuesday 8 July 2025.**

All other upgrade work will continue to take place during our usual daytime hours of 7am to 6pm Monday to Friday and 8am to 1pm Saturdays. No work is planned for Sundays or Public Holidays.

### What can I expect?

All work will be carried out within the plant boundaries. This work is similar to previous overnight work. You may notice some noise from machinery while work is taking place, and you may see trucks coming and going in the early morning.

We know working overnight and early in the morning can be disruptive, so we'll make every effort to reduce any impacts this work may have on you, including switching off equipment when not in use and scheduling the noisiest work before midnight.

### Where can I get more information?

If you would like to know more, please contact our team on 1800 560 682 or email [NorthWestTreatmentHub@sydneywater.com.au](mailto:NorthWestTreatmentHub@sydneywater.com.au).

For questions or enquiries during the work, please contact our Site Supervisor on 0448 736 049.

Thank you for your cooperation during this essential work.

