



Wednesday 10 December 2025

## Update: We are doing work outside our daytime hours in your area

Upgrades at the Castle Hill Water Resource Recovery Facility are continuing and some upcoming work will need to take place outside our daytime construction hours.

### What you need to know

As part of our work to upgrade and improve the way we process wastewater in your area, we need to undertake work over two consecutive nights when the water levels are low. This will involve removing tree roots from a key water channel at the facility.

**New dates:** Due to a scheduling issue we will now undertake this work on the following consecutive nights:

- 10pm Tuesday 16 December until 7am Wednesday 17 December
- 10pm Wednesday 17 December until 7am Thursday 18 December

Our normal work hours are 7am to 6pm Monday to Friday and 8am to 1pm Saturdays. No work is planned for Sundays or Public Holidays.

### What can I expect?

All work will be carried out within the plant boundaries. This work is similar to what we've done previously. You may notice some noise from machinery, including a vacuum truck, while work is taking place, and you may see trucks coming and going in the early morning.

We know working overnight and early in the morning can be disruptive, so we'll make every effort to reduce any impacts this work may have on you, including switching off equipment when not in use and scheduling the noisiest work before midnight.

### Where can I get more information?

If you would like to know more, please contact our team on 1800 560 682 or email [NorthWestTreatmentHub@sydneywater.com.au](mailto:NorthWestTreatmentHub@sydneywater.com.au).

For questions or enquiries during the work, please contact our Site Supervisor on 0448 736 049.

Thank you for your cooperation during this essential work.

