

We're working in your area

We're building a new water reservoir in Marsfield. Our work will ensure we can continue to give you clean and reliable water every day.

What do I need to know?

We're building a new water reservoir next to our existing reservoir on Abuklea Road in Marsfield. We'll also be installing new pipes and a water quality kiosk. This will help us service expected growth in the area.

Before we start construction, we need to confirm where our pipes and other services are below the ground. We also need to confirm ground conditions.

Most of our work will be done within our land at **37 Abuklea Road**, however we will need to do some work on the footpath in front of our access road.

The map on the back page shows our work area.

We will return in late 2022 to start building the new reservoir. We will write to you again before we start construction.

We want to talk to our neighbours about our work



When the new reservoir is built, our closest neighbours may experience a change in visual amenity. This may include shadowing over parts of your property during certain times of the year.

To understand what this means for you, please contact us today at **confluence@sydneywater.com.au** or on **1800 943 119** to start the discussion.

Our work schedule



Our investigation work will take up to **six weeks** starting from **Tuesday 14 June**, weather and ground conditions permitting. We may need to do more investigation work later in the year, but we'll write to you before then.

Our standard daytime work hours for investigation work will be from **7 am to 6 pm, Monday to Friday**. We won't work on weekends.



Artist's impression of the new Marsfield Reservoir viewed from within the Sydney Water site

What can I expect during the investigation work?

We know our work can be disruptive, so we'll make every effort to reduce any impact this work may have on you. You may experience:

Noise



At times, there will be some noise from the digging and heavy machinery. All our work will be carried out during the day. We'll keep noise to a minimum and avoid unnecessary loud noises.

Truck movements



Our machinery and trucks will be delivering some equipment for our work. Truck movements will vary each day, but our friendly traffic controllers will help keep traffic flowing as we move in and out of our work site.

Pedestrian impacts



When we work on the footpath in front of 37 Abuklea Road, pedestrian access may be impacted at times.

Our friendly traffic controllers will be on hand to guide you safely around our work area.

What's involved in building a new reservoir?

We will write to you in the coming months to give you more details about what to expect during construction.

Work duration



We expect construction to take up to **18 months**, weather and ground conditions permitting.

We are planning to start construction in early 2023. There will some activity to prepare the site in late 2022.

Tree removal



We will need to remove some trees and vegetation to make room for the new reservoir, but always try to minimise the impact our work has on the environment.

Once our work is complete, we will liaise with City of Ryde Council to offset the trees removed.

Water quality kiosk



As part of our work, we will also build a water quality kiosk on our site. This will ensure the water passes our quality standards before it reaches your tap. The kiosk will be about the size of a shipping container.



Artist's impression of the new Marsfield Reservoir viewed from the rear of the Eastwood Marsfield Scout Hall

Reservoir structure



The new reservoir will be about the same size as the existing structure. It will be **13 metres high**, with a capacity of **10 million litres** of water – enough to fill five Olympic-sized swimming pools.

Adding the second reservoir will provide water services to an additional 700,000 people in the Prospect and Ryde area.

Shadowing



After the new reservoir is built, our closest neighbours may experience some additional shadowing over parts of their property.

Below are some diagrams showing what the shadowing will look like at different times of the year.



Summer morning (9 am)



Summer afternoon (3 pm)



Winter morning (9 am)



Winter afternoon (3 pm)

New Marsfield Reservoir



Existing Marsfield Reservoir



Artist's impression of the new Marsfield Reservoir viewed from Agincourt Road

Next steps

We will keep the community updated as we progress with our plans for construction.

We will share more detail about the site layout, construction impacts and location of above-ground structures in the coming months.

Where do I get more information?

If you would like to know more, please contact our community engagement team at confluence@sydneywater.com.au or call **1800 943 119**.

If you need to make special arrangements, please reach out to us so we can work with you. Thank you for your cooperation during this essential work.

New Marsfield Reservoir – site investigation area



Interpreter Service 13 14 50

Arabic • Chinese • Greek • Italian • Korean • Vietnamese • Hindi • Punjabi

إذا كنت تحتاج إلى مترجم، يرجى الاتصال بالرقم أعلاه.

如果您需要傳譯員的協助，請致電以上的號碼。

Αν χρειάζεστε διερμηνέα, τηλεφωνήστε στον παραπάνω αριθμό.

Se vi serve un interprete, telefonate al numero indicato sopra.

통역사가 필요하시면 위의 번호로 전화하십시오.

Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.

यदि आपको दुभाषिए की सहायता की ज़रूरत है, तो कृपया ऊपर दिए गए नम्बर पर फोन करें।

ਜੇ ਤੁਹਾਨੂੰ ਦੋਭਾਸ਼ੀਏ ਦੀ ਮਦਦ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਉੱਤੇ ਦਿੱਤੇ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ।