



Greater Parramatta and Olympic Peninsula Water Cycle Management

Consultation Outcomes Report – State Significant Infrastructure Application SSI-74258485

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Acknowledgement of Country

Sydney Water respectfully acknowledges the Traditional Custodians of the land and waters on which we work, live and learn. We pay respect to Elders past and present.

Revision history

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Abbreviations

ATC	Australian Turf Club
CoC	City of Canada Bay Council
CoP	City of Parramatta Council
CoR	City of Ryde Council
EIS	Environmental Impact Statement
EP&A	Environmental Planning and Assessment Act
NSW EPA	New South Wales Environment Protection Authority
DCCEEW	Department of Climate Change, Energy, the Environment and Water
DPHI	Department of Planning, Housing and Infrastructure
DPIRD	Department of Primary Industries and Regional Development
GANSW	Government Architect New South Wales
GPOP	Greater Parramatta and Olympic Peninsula
HDD	Horizontal Directional Drilling
INSW	Infrastructure New South Wales
PFAS	Per-and polyfluoroalkyl substances
PLR	Paramatta Light Rail
PRaWN	Parramatta River and Waterways Network
PRCG	Parramatta River Catchment Group
PRW	Purified Recycled Water
SES	State Emergency Services
SEARs	Secretary's Environmental Assessment Requirements
SIA	Social Impact Assessment
SOPA	Sydney Olympic Park Authority
TfNSW	Transport for New South Wales
TAM	Transport Asset Manager
TMC	Transport Management Centre
WCM	Water Cycle Management
WSU	Western Sydney University
WRRF	Water Resource Recovery Facility

Background

The water and wastewater needs of Sydney are changing. With significant population and employment growth forecast there is an increasing need for effective resilient and adaptable water and wastewater management. Population growth and additional housing needs will increase the demand for drinking water and wastewater services. In addition, new industries such as data centres will require reliable access to water resources.

In response to this need, Sydney Water is proposing to build and operate a new water resource recovery facility (WRRF) and associated infrastructure at Camellia-Rosehill. The proposed WRRF would provide additional wastewater services to support housing and commercial development across Sydney and Greater Sydney extending between Blacktown in the west to Manly in the east and including the Greater Parramatta and Olympic Peninsula (GPOP) area. The WRRF and associated infrastructure together form the GPOP Water Cycle Management project (the project).

The project would provide capacity in the existing northern suburbs wastewater system, which includes the Northern Suburbs Ocean Outfall Sewer (NSOOS) and the North Head WRRF. These critical assets provide wastewater services to around 1.7 million people. With current population growth projections and without this project, they will reach capacity and compliance requirements by 2031. The project would provide a local, integrated water management approach to support the vision of a sustainable, resilient and productive Sydney. By recovering wastewater and producing advanced treated water locally, the project provides the flexibility needed to transition to a future with recycled water options. The project would be designed to allow for future expansion, and to be adaptable to a circular economy future.

The Project involves:

- a new WRRF within the Camellia-Rosehill industrial precinct to treat wastewater and produce advanced treated water
- upgrades to the pumping station at Camellia
- a new wastewater transfer pipeline from the Camellia pumping station to the WRRF
- a new brine pipeline* and relining of an existing pipeline to transfer brine from the WRRF to the NSOOS
- a new river release pipeline to transfer advanced treated water from the WRRF to Parramatta River
- a new river release structure in Parramatta River at Meadowbank
- a range of ancillary infrastructure.

**Brine is the by-product of the advanced water treatment process*

The project is considered state significant infrastructure and is subject to Environmental Impact Statement (EIS). For more details on this process, visit the project's [NSW Planning Portal](#).

Separate to this scope, Sydney Water is undertaking environmental management work at the site of the proposed Camellia-Rosehill WRRF. This was assessed and determined in a Review of Environmental Factors on 1 October 2024 under Division 5.1 of the EP&A Act. This will stabilise the site and minimise potential environmental and community impacts for future infrastructure on-site.



Sydney Water is also planning to relocate an existing water main that currently crosses the Camellia-Rosehill WRRF site. The water main is a critical water asset within the network, supplying over one million people. The water main needs to be relocated before the Project commences to avoid damage to the ageing main and allow future access for operation and maintenance purposes. The relocation will be mostly contained within the WRRF site and ensure drinking water supply is not affected by future work. This was additionally assessed and determined in a Review of Environmental Factors under Division 5.1 of the EP&A Act on 30 September 2025.

While these works are independent of the EIS, they are being undertaken to enable future infrastructure at the Camellia-Rosehill site. Engagement activities undertaken where relevant to the REFs are referenced throughout this document.

1 Introduction

In September 2024, the New South Wales Department of Planning, Housing and Infrastructure (DPHI) issued Secretary’s Environmental Assessment Requirements (SEARs) to Sydney Water for the preparation of an Environmental Impact Statement (EIS) for the proposed Greater Parramatta and Olympic Peninsula Water Cycle Management Project.

Engagement has and will continue to be carried out over several stages. These stages are summarised in in Table 1. Sydney Water would continue to review the effectiveness of engagement throughout the project, in line with the goals, objectives and success measures in Table 1-1.

Table 1-1: Engagement phases

Phase	Description
Phase 1 – Early engagement	Carried out during early scoping work to support the Scoping Report and early design development
Phase 2 – EIS engagement	Carried out during preparation of the EIS. Feedback received is considered during the development of the concept design
Phase 3 – EIS exhibition	Carried out during public exhibition of the EIS
Phase 4 – Post EIS exhibition	Additional engagement to be carried out with stakeholders and the community based on feedback received on the EIS. The scale of this engagement varies depending on the volume and nature of feedback received during Phase 3
Phase 5 – Design development	If the project is approved, Sydney Water would engage with relevant stakeholders as part of design development work
Phase 6 – Project delivery	During construction Sydney Water would continue to engage with relevant stakeholders and affected members of the community to keep them informed of construction works and respond to feedback and concerns.

This Consultation Outcomes Report summarises the EIS engagement with community and stakeholders from 1 July 2024 to 24 November 2025 relating to the SEARs. It provides detail on the engagement undertaken, feedback received and how it is addressed by the project in accordance with the Department’s Undertaking Engagement Guidelines for State Significant Projects.

Since 24 November 2025, Sydney Water has continued to engage with stakeholders and community to support the EIS exhibition. A ‘What We Heard’ newsletter was distributed via letterbox drop in January 2026 to residents along the alignment, summarising feedback received to date and outlining how community can provide feedback on the EIS. Additionally, a engagement program to promote the EIS has occurred and the project team has continued project briefings with key stakeholders ahead of the EIS exhibition period.



Sydney Water will consider feedback raised by stakeholders and the community during exhibition of this EIS. Following exhibition of the EIS, Sydney Water will review all submissions received and prepare a Submissions Report. The Submissions Report will detail how Sydney Water has considered the submissions that have been received.

If changes to the project are required as a result of issues raised in submissions, Sydney Water will prepare a Preferred Infrastructure Report and/or an Amendment Report.

1.1 Overview

As a part of the planning phase, a Community and Stakeholder Engagement Plan (CSEP) was prepared for the project. The goals for engagement was to:

- plan and deliver coordinated engagement to support the project
- provide appropriate engagement for community and stakeholder groups
- minimise project impacts through stakeholder consultation and community engagement
- build and maintain awareness of and trust in Sydney Water.

A review of the goals and objectives of the engagement can be found in Section 4.2.

Throughout this engagement phase various stakeholders, landowners, sensitive receivers, environmental and community groups impacted by or interested in the proposed project were engaged. Consultation gathered feedback on the proposed project, identified risks and concerns, as well as options to mitigate impacts.

This resulted in:

- more than 9,461 interactions (as of 24 November 2025) informing stakeholders, households, business, land users, community groups and First Nations representatives of the proposed project. The local community was informed of the project and asked for feedback on its benefits and associated impacts including:
 - pipeline construction
 - horizontal Directional Drilling (HDD) compounds and pipe stringing
 - noise and vibration
 - loss of access to public facilities including parks and active transport corridors
 - traffic changes
 - air quality
 - waste
- two-way dialogue with representatives of key stakeholders including, City of Parramatta Council (CoP), City of Ryde Council (CoR), Environment Protection Authority (EPA), Department of Climate Change, Energy, the Environment and Water (DCCEEW), Heritage NSW, NSW Maritime, Parramatta River Catchment Group (PRCG), Sydney Olympic Park Authority (SOPA), Transport for New South Wales (TfNSW, including Parramatta Light Rail 1 and 2 projects (PLR)), Sydney Metro, NSW Transport Asset Management (TAM), and other

government agencies as well as First Nations communities. Stakeholders were asked for feedback on the above project impacts as well as:

- biodiversity
 - flooding
 - water and soils
 - contamination
 - cultural heritage
 - water quality
- wherever possible, the construction of the proposed brine and river release pipeline and the WRRF is occurring in open space, roads or Sydney Water owned land to avoid impacts to the local community and residents.

To simplify the approach, three zones were established for understanding community impacts and engagement on the project, as shown on the map below:

1. **Camellia-Rosehill pipelines** (wastewater) and **pump station** upgrade (orange area)
2. **River release pipeline** (blue area)
3. **Brine pipeline** (green area).

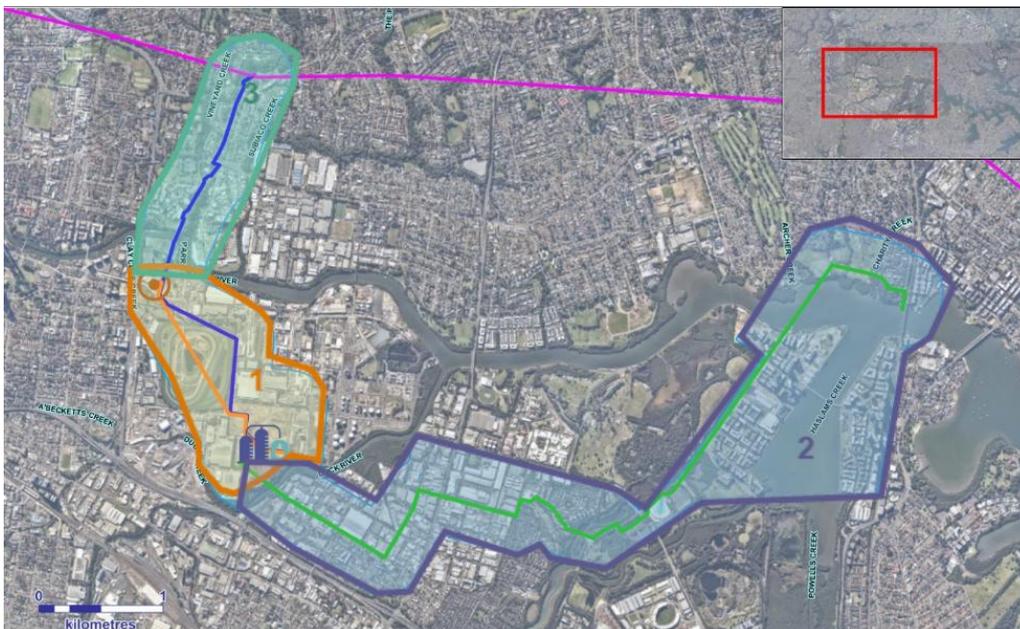


Figure 1: Engagement delivery zones

1.2 Stakeholders consulted for the EIS

As part of the ongoing engagement work for the project, Sydney Water has identified an extensive list of stakeholders who had potential interest in the project. The full list of stakeholders engaged during preparation of the EIS is included below in Table 1-1. A summary of key issues raised by these stakeholders is outlined in Section 1.4.

Table 1-2 Stakeholders

Category	Stakeholders
NSW government agencies	<ul style="list-style-type: none"> • DPHI: <ul style="list-style-type: none"> – State-led Rezoning team – Transport and water assessment team – Camellia-Rosehill precinct rezoning team • Department of Primary Industries and Regional Development (DPIRD) (formerly Department of Primary Industries (Fisheries)) • TfNSW • Sydney Metro • PLR • NSW Maritime (including ferry services) • Traffic Management Centre • TAM (formerly Transport Asset Holding Entity (TAHE)) • NSW Environment Protection Authority (NSW EPA) • NSW State Emergency Services (SES) • Infrastructure NSW (INSW) • SOPA • NSW Department of Climate Change, Energy, the Environment and Water (NSW DCCEEW) <ul style="list-style-type: none"> – Heritage and Regulation group – Conservation and Programs team – Water team – Heritage NSW • Government Architect NSW (GANSW) • National Parks and Wildlife Services.
Local government	<ul style="list-style-type: none"> • City of Parramatta Council (CoP) • City of Ryde Council (CoR) • City of Canada Bay Council (CoC).

Schools, education facilities and childcare businesses

- Western Sydney University (WSU)
- Newington Public School
- Melrose Park Public School
- Explore and Develop Parramatta.

Major landowners and businesses

- Australian Turf Club (ATC)
- URBNSURF
- Downer Rosehill Sustainable Resource Centre
- Goodman Rosehill Industrial Estate
- VE Property
- Viva Energy
- Transdev.

Private utility and service providers

- Endeavour Energy
- Jemena Gas.

First Nations representatives

- Dharug Custodian Aboriginal Consultation
- Dharug Strategic Management Group
- Relevant Registered Aboriginal Parties.

Residents and local community groups

- Epping Scouts Club
- Yaralla Sea Scouts
- Concord Sailing Club
- Melrose Park Football Club
- Primary School Sports Association – Ryde Zone
- Parramatta River and Waterways Network (PRaWN).

Other

- Parramatta River Catchment Group (PRCG)
- Local residents and community
- Local businesses.

1.3 Engagement activities

As of 24 November 2025, the communications and engagement program achieved a combination of proactive and reactive activities illustrated below and detailed in Section 3.5.



Figure 2 EIS Planning phase engagement statistics

A detailed summary of engagement activities can be seen in Table 1-3-2.

Table 1-3 Detailed summary of engagement activities

Engagement activities	Detail
<p>Liaison with stakeholders and community for project feedback, site walkovers and investigations</p>	<ul style="list-style-type: none"> • one project briefing with City of Canada Bay Council • 10x project briefing with City of Parramatta Council • 5x project briefings with City of Ryde Council • 5x project briefings with the Environment Protection Authority • one project briefing with Great River City • 16x project briefings with Department of Planning Housing and Infrastructure (DPHI) including: <ul style="list-style-type: none"> - 1x joint agency briefing with Transport for NSW (TfNSW) - 1x joint agency briefing with DCCEEW - 1 x joint agency briefing with EPA • one joint agency briefing. Attendees included: <ul style="list-style-type: none"> - DPHI – Transport and Water Assessment team and Camellia Rosehill Precinct Rezoning team - NSW EPA - NSW Health – Western Sydney Local Health District - Department of Climate Change, Energy the Environment and Water (DCCEEW) (Biodiversity, Science and Conservation team and Water Strategy tea) - Transport for NSW (TfNSW) - Parramatta Light Rail (PLR) Stage 2 - Sydney Metro - City of Parramatta Council - NSW State Emergency Service (NSW SES) • 2x project meetings with NSW Maritime • 2x project meetings with Parramatta River Catchment Group • 13x project briefings with Transport for NSW including <ul style="list-style-type: none"> - Transport Asset Management (TAM) - PLR Stage 2 - Traffic Management Centre (TMC) • 2x project meetings with Sydney Metro • 5x project meetings with Sydney Olympic Park Authority (SOPA) • one joint briefing with State Emergency Services (SES), DPHI and EPA • one project briefing with NSW Department of Primary Industries (DPI Fisheries) (now called Department of Primary Industries and Regional Development (DPIRD)) • 25x project meetings or site walks with landowners, sensitive receivers’ community groups and businesses.

Engagement activities	Detail
Preparation and distribution of a project introduction newsletter	<ul style="list-style-type: none"> • distributed in Camellia, Newington, Meadowbank and surrounding areas in September 2024 to: <ul style="list-style-type: none"> - 18,886 private letterboxes - 1,182 business letterboxes.
Preparation and distribution of a project impacts newsletter	<ul style="list-style-type: none"> • distributed in Camellia, Newington, Meadowbank and surrounding areas in January 2025 to: <ul style="list-style-type: none"> - 18,886 private letterboxes - 1,182 business letterboxes.
Preparation and distribution of a site investigation notice	<ul style="list-style-type: none"> • distributed in Camellia, Newington, Meadowbank and surrounding areas in April 2025 to: <ul style="list-style-type: none"> - 18,886 private letterboxes - 1,182 business letterboxes.
Preparation and distribution of a project flyer to promote community pop-up display	<ul style="list-style-type: none"> • distributed in Meadowbank and surrounding areas in March 2025 to: <ul style="list-style-type: none"> - 5719 private letterboxes - 121 business letterboxes.
Preparation and distribution of a project flyer to promote community pop-up display	<ul style="list-style-type: none"> • distributed in Meadowbank and surrounding areas in June 2025 to: <ul style="list-style-type: none"> - 5719 private letterboxes - 121 business letterboxes.
Project awareness signage to promote community drop-in	<ul style="list-style-type: none"> • 6x promotional boards located in Meadowbank Park, Memorial Park and Meadowbank Wharf to promote March event.
Community pop-up displays	<ul style="list-style-type: none"> • Wentworth Point Markets on 4 October 2024 <ul style="list-style-type: none"> - 29 interactions • Ryde Wharf Markets on 27 October 2025 <ul style="list-style-type: none"> - 24 interactions • Ryde Wharf Markets on 22 June 2025 <ul style="list-style-type: none"> - 34 interactions.
Community enquiries via email and phone call	<ul style="list-style-type: none"> • 131 interactions <ul style="list-style-type: none"> - 122 emails - Sentiment: 65.6% positive, 9% cooperative, 84.4% neutral - 9 phone calls - Sentiment: 33.3% positive, 22.2% cooperative, 33.3% neutral and 11.1% negative.
First Nations consultation	<ul style="list-style-type: none"> • one meeting with Dharug Custodian Aboriginal Consultation in February 2025 • one meeting with Dharug Strategic Management Group in March 2025 • one On Country Listening Session at Meadowbank Park in March 2025.

Engagement activities	Detail
Community surveys	<ul style="list-style-type: none"> • ‘Have your say survey’ from July 2024 to February 2025- 25 survey responses • Qualtrics survey from May 2025 to November 2025 <ul style="list-style-type: none"> - 6 responses.
Door knocking	<ul style="list-style-type: none"> • Devon Street, Unwin Street and Colquhoun Street near future Camellia-Rosehill WRRF in September 2024 <ul style="list-style-type: none"> - 22 interactions - 102 Sorry We Missed You cards letterbox dropped • Silverwater Pipeline Alignment in January 2025 <ul style="list-style-type: none"> - 22 interactions - 102 Sorry We Missed You cards letterbox dropped • Devon Street, Unwin Street and Colquhoun Street near future Camellia-Rosehill WRRF in February 2025 <ul style="list-style-type: none"> - 6 interactions • Newington Pipeline Alignment in April 2025 <ul style="list-style-type: none"> - 20 interactions - 88 Sorry We Missed You cards letterbox dropped.
Community Webinars	<ul style="list-style-type: none"> • Webinar 1 on 29 January 2025 <ul style="list-style-type: none"> - one attendee • Webinar 2 on 18 February 2025 <ul style="list-style-type: none"> - two attendees.
Facebook and Instagram advertising	<ul style="list-style-type: none"> • project awareness campaign from 28 October 2024 to 11 November 2024 <ul style="list-style-type: none"> - Impressions: 335,642 - Reach: 74,824 - Clicks: 3,461 • webinar promotion campaign from 12 February 2025 to 17 February 2025 <ul style="list-style-type: none"> - Impressions: 89,096 - Reach: 38,551 - Clicks: 552 • community drop-in promotion campaign from 16 June 2025 to 22 June 2025 <ul style="list-style-type: none"> - Impressions: 51,076 - Reach: 15,864 - Clicks: 424.
Visits to the Project web page	<ul style="list-style-type: none"> • Sydney Water talk: 3,556 from 1 July to 5 May 2025 • Sydney Water project webpage: 2,621 from 15 May 2025 to 21 November 2025

Table 1-4: Summary of community zones and roject impacts

For a map on the community engagement zones, see Figure 1: Engagement Delivery Zones.

Zone	Local summary	Likely impacts	Mitigations and engagement
<p>1. Camellia Rosehill pipelines and pump station upgrade</p>	<ul style="list-style-type: none"> • industrial zoning around the future WRRF site • existing construction of the Sydney Metro and PLR near the Rosehill Gardens Racecourse • existing traffic on James Ruse Drive and local roads. 	<ul style="list-style-type: none"> • standard construction impacts along the pipeline alignment • Construction impacts from the new WRRF • construction impacts from the upgrade of pumping station SP0067 • operation of the new WRRF and other network facilities (e.g. pumping station) • temporary road closures and construction traffic. 	<ul style="list-style-type: none"> • site walk and briefings with Australian Turf Club/ Rosehill Gardens Racecourse • the Rosehill Gardens Racecourse/Australian Turf Club was consulted on options being considered for the alignment in the boundary of the site and under the site (using HDD) • engagement team involved in Traffic Management Plan assessment in future project stages • sensitive receivers were identified and briefed on impacts • pipeline alignments minimise impacts on private property by following roads where possible • night works to be used in some areas to minimise impacts for businesses around pumping station SP0067 • notifications for investigation work • newsletter letterbox drops • door knocking local businesses • ongoing consultation and access agreements private property, coordinated with Sydney Water property and legal teams.

Zone	Local summary	Likely impacts	Mitigations and engagement
2. River release and pipeline	<ul style="list-style-type: none"> existing projects along Hill Road future masterplan site for Meadowbank Park, currently used for netball and soccer fields walkway along the river is a high traffic area for local pedestrians use of car park space in SOPA (near URBN SURF) and Council owned Pierre de Coubertin Park. 	<ul style="list-style-type: none"> standard construction impacts (noise, dust, traffic) along the pipeline alignment loss of parking loss of green space reduced access to playing fields existing plans for construction at the park barometric loop (above ground infrastructure) and pipeline construction in Memorial Park. 	<ul style="list-style-type: none"> consultation with existing projects in the area on potential cumulative impacts trenchless construction methods (including HDD) selected to avoid interface with existing projects avoiding traffic and environmental impacts consultation on construction options with local businesses and Councils ongoing briefings to Parramatta River Catchment Group on river release ongoing engagement with NSW Maritime to minimise impacts to ferry operations. site walk and workshop with City of Ryde Council on amended HDD compound location in Meadowbank Park and suggestions for work schedules to minimise impacts for park users notifications for investigative works newsletter distribution consultation with Parramatta River user community groups community pop-up displays in the local area to build awareness of the project and gather feedback door knocking along open trench pathways (Silverwater and Newington pipeline alignments) design changes, opting for river release infrastructure to be on the riverbed instead of

Zone	Local summary	Likely impacts	Mitigations and engagement
			<p>attached to the bridge to minimise impacts for bridge users and rail operations</p> <ul style="list-style-type: none"> • suggestions for visual improvements to barometric loop developed in consultation with First Nations representatives • a range of river release locations explored and explained to various interested stakeholders including environmental groups.
<p>3. Brine pipeline</p>	<ul style="list-style-type: none"> • mixed residential, commercial and green space • nearby University campus (Western Sydney University – Parramatta South Campus). 	<ul style="list-style-type: none"> • standard construction impacts along the pipeline alignment • operation and maintenance for the pipeline • potential for interface with private property, requiring an easement. 	<ul style="list-style-type: none"> • Sydney Water will reline the existing main to minimise impacts and save time and cost for the project. This will have minimal impact, only affecting a few sections along the pipeline and avoids extensive impact for the community • minimising impacts on private property by following roads and existing sewer lines where possible • newsletter distribution • consultation with Western Sydney University regarding minor construction compounds • pop-up displays to build awareness of the Project and gather feedback.

1.4 Key concerns and project response

In response to feedback received on the project to date, Sydney Water has made a number of design and constructability changes. These changes include (but are not limited to):

- adjusting construction hours to suit preferences of residents and businesses
- locating pipeline infrastructure either below ground or adjacent to existing infrastructure and roads to minimise property and environmental impacts
- adjusting the alignment of the proposed pipelines to avoid impacts to heritage, including:
 - areas of known Aboriginal cultural heritage value, as well as known Aboriginal heritage objects and sites
 - areas of known archaeological potential
 - sites with non-Aboriginal heritage significance, including the grave of Eliner MaGee and Child (Parramatta Local Environmental Plan 2023) (17)
- revising the construction methodology for Meadowbank Park, specifically:
 - limiting the size of construction compounds to cover one sportsfield rather than multiple
 - co-locating the river release pipeline along the existing waterway crossings at Vineyard Creek and Charity Creek to reduce visual impacts
 - adjusting the pipeline installation methodology to open trenching which can be carried out faster than trenchless methods.

Feedback showed stakeholders and impacted community have concerns and questions on a range of topics. Key concerns and how they have been addressed are detailed in Table 1-4 below.

As there is a high volume of construction planned in the area, Sydney Water working closely with other agencies including Transport for NSW, City of Parramatta Council, City of Ryde and the Sydney Olympic Park Authority. Minor pipeline realignments and changes in construction methodology may be needed due to the amount of work planned in this area. This will be assessed as needed in an Amendment Report to the EIS.

Table 1-5: Summary of key engagement themes raised by stakeholders and response

Key theme	Summary of issues raised	Stakeholder	Summary response	Where addressed in the EIS
Strategic planning and governance	<ul style="list-style-type: none"> alignment of the Project with relevant government priorities, projections, strategies and plans compliance with standards, policy and regulatory requirements, including planning requirements potential impacts to Meadowbank Park Masterplan the design of the project should align with the City of Parramatta Development Control Plan (City of Parramatta Council, 2023b). 	<ul style="list-style-type: none"> DPHI City of Ryde Council City of Parramatta Council 	<ul style="list-style-type: none"> Sydney Water has developed project aspects in consultation with DPHI, City of Ryde Council, City of Parramatta Council and other relevant Government stakeholders to align with the relevant strategic planning priorities and objectives Sydney Water is continuing to consult with both Councils including City of Ryde Council on the Meadowbank Park Masterplan. Sydney Water will work with City of Ryde Council to mitigate potential impacts during construction and operation under section 5.22 (2) of the EP&A Act, environmental planning instruments (including Development Control Plans) do not apply to State Significant Infrastructure projects. Sydney Water has sought to align with the relevant objectives of the City of Parramatta Development Control Plan (City of Parramatta Council, 2023b) where reasonable and feasible. 	<ul style="list-style-type: none"> Chapter 2 - Strategic Context Chapter 4 – Statutory Context.
Cumulative impacts	<ul style="list-style-type: none"> construction impacts to John Whitton Bridge potential impacts on existing public infrastructure including roads and transport and any heritage items. alignment of pipelines 	<ul style="list-style-type: none"> TAM PLR SOPA Metro Jemena 	<ul style="list-style-type: none"> Sydney Water has designed the river release structure to avoid directly impacting John Whitton Bridge potential impacts to some roads would be required for the installation of pipelines. Constructing pipelines in roads ensures that they can be accessed in the future for essential maintenance and minimises private property impacts. Sydney Water would use trenchless methods for 	<ul style="list-style-type: none"> Chapter 14 – Traffic, transport and access Chapter 15 – Non-Aboriginal Heritage

Key theme	Summary of issues raised	Stakeholder	Summary response	Where addressed in the EIS
	<ul style="list-style-type: none"> potential degradation of road condition from multiple major projects impacts to Sydney Olympic Park due to multiple projects potential disruptions to users of Hill Road, PLR Stage 2 and City of Parramatta Council led upgrades. 	<ul style="list-style-type: none"> Endeavour Energy SOPA City of Parramatta Council. 	<p>construction where possible to avoid disruptions to main roads</p> <ul style="list-style-type: none"> Sydney Water has sought to minimise impacts to heritage items by designing the project to avoid these items. Where construction is required in WSU and Memorial Park, the Project has been developed to avoid impacting significant heritage features of both sites during scoping, feedback from City of Parramatta Council and TfNSW indicated there would be significant impacts where the project would interface with Stage 1 and Stage 2 of PLR, for any open trenching work along Hill Road. To address this concern, a deep horizontal directional drill will be used to travel under Hill Road to Meadowbank Park Sydney Water will continue to liaise with Sydney Olympic Park Authority during detailed construction planning to understand traffic and access requirements during major events Sydney Water will continue to work with TfNSW and City of Parramatta Council on the coordination of construction works on Hill Road. This will include investigating opportunities to co-locate infrastructure and align construction programs. 	<ul style="list-style-type: none"> Chapter 23 – Cumulative impacts.
Interface with other projects	<ul style="list-style-type: none"> potential impacts to PLR Stage 2 and Sydney Metro West during construction 	<ul style="list-style-type: none"> PLR 	<ul style="list-style-type: none"> the river release pipeline at Rosehill has been designed to avoid interacting with the nearby Sydney Metro West tunnels. 	<ul style="list-style-type: none"> Chapter 14 – Traffic, transport and access

Key theme	Summary of issues raised	Stakeholder	Summary response	Where addressed in the EIS
	<ul style="list-style-type: none"> potential for pipeline alignments to impact PLR Stage 2 routes potential impact to PLR Stage 1 routes potential impacts to the Duck River Nature Trail Project. 	<ul style="list-style-type: none"> Sydney Metro. 	<ul style="list-style-type: none"> the alignment of PLR Stage 2 was confirmed prior to preparation of this EIS. The brine and transfer pipelines and river release pipeline have been designed to avoid disturbing infrastructure constructed for PLR Stage 2. Sydney Water has considered the construction program for PLR Stage 2. As a result, the construction program for the Project has been developed to avoid disruptions to construction for PLR Stage 2. Sydney Water acknowledges that both projects will be carrying out construction in Camellia-Rosehill and Sydney Olympic Park around the same time. Sydney Water will continue to engage with TfNSW during detailed design development to avoid disruptions to PLR Stage 2 construction. the brine and transfer and river release pipeline alignments have been developed to avoid disturbance of PLR Stage 1 infrastructure. Sydney Water will engage with Sydney Metro and PLR during detailed design to avoid impacts to both projects. Sydney Water will continue to work with City of Parramatta Council to ensure that impacts to the delivery of the Duck River Nature Trail project are minimised where possible. 	<ul style="list-style-type: none"> Chapter 23 – Cumulative impacts.
Contamination	<ul style="list-style-type: none"> management of contamination at the Camellia-Rosehill WRRF site. 	<ul style="list-style-type: none"> NSW EPA DPHI 	<ul style="list-style-type: none"> Sydney Water has been managing residual contamination at the Camellia-Rosehill WRRF site 	<ul style="list-style-type: none"> Chapter 1 – Introduction

Key theme	Summary of issues raised	Stakeholder	Summary response	Where addressed in the EIS
			under the site environmental management works outlined in Section 1.8.1.1.	<ul style="list-style-type: none"> Chapter 9 – Soils and contamination.
Waterway health - impact of river release on waterways, swim sites and public health	<ul style="list-style-type: none"> impacts of river release pipeline on Parramatta River and local waterways during construction and operation support for water treatment solutions that improve water quality in Parramatta River. 	<ul style="list-style-type: none"> NSW EPA DPIRD Epping Scouts Club Yaralla Sea Scouts Concord Sailing Club Melrose Park Primary School Melrose Park Football Club Parramatta River Catchment Group PRaWN City of Parramatta Council 	<ul style="list-style-type: none"> to reduce the risk of impacts for waterways and public health for swimming sites downstream, the project selected a deeper, alternative water release point near Meadowbank Park. preparation of River Release FAQs available to the public on the Project webpage to build community awareness of the project methodology. 	<ul style="list-style-type: none"> Chapter 2 – Strategic context Chapter 3 – Project description Chapter 7 – Waterways assessment Chapter 19 – Human health.

Key theme	Summary of issues raised	Stakeholder	Summary response	Where addressed in the EIS
		<ul style="list-style-type: none"> City of Ryde Council 		
Traffic	<ul style="list-style-type: none"> loss of parking during construction travel delays due to congestion and detours during construction potential impacts to ferry services during construction and operation potential impacts to heavy vehicle access for industrial sites in Camellia-Rosehill reduced access to businesses and residences due to detours or changes to parking. 	<ul style="list-style-type: none"> NSW Maritime Transport for NSW Transdev URBNSURF Downer Rosehill Sustainable Resource Centre 	<ul style="list-style-type: none"> constraints of the transport network have been considered in the design development for the project. Sydney Water has minimised impacts to significant roads by adjusting construction methodologies to include trenchless methods. Where open trenching has been required these routes have been selected in areas where detours can be implemented. Sydney Water will continue to work with businesses and residents on streets where open trenching works are proposed to understand their specific needs for transport and access. Sydney Water will work with ferry services during construction to ensure impacts to transport services are minimised. 	<ul style="list-style-type: none"> Chapter 14 – Traffic, transport and access Chapter 18 – Social and economic Chapter 23 – Cumulative impacts.
Flooding in the Camellia-Rosehill precinct	<ul style="list-style-type: none"> potential property impacts within the precinct including at the Sydney Metro West Clyde site, Downer Rosehill Sustainable Resource Centre and Goodman property on Unwin Street existing flooding issues on Devon Street. 	<ul style="list-style-type: none"> Sydney Metro DPHI City of Parramatta Council Downer Rosehill Sustainable 	<ul style="list-style-type: none"> Sydney Water has considered feedback provided by key stakeholders including Sydney Metro on the potential flood hazards within the Camellia-Rosehill precinct. In response to these concerns, Sydney Water has designed the Camellia-Rosehill WRRF site to avoid causing adverse flood impacts to neighbouring properties. Sydney Water will continue to liaise with Sydney Metro, DPHI and PLR and City of Parramatta Council throughout the detailed design phase of the project 	<ul style="list-style-type: none"> Chapter 8 – Flooding Chapter 23 – Cumulative impacts.

Key theme	Summary of issues raised	Stakeholder	Summary response	Where addressed in the EIS
		<ul style="list-style-type: none"> Resource Centre Goodman NSW DCCEEW SES. 	<ul style="list-style-type: none"> Sydney Water acknowledges there is a pre-existing drainage issue on Devon Street, at the front of the WRRF site. Sydney Water is currently working with City of Parramatta Council on resolving this issue through design development. The final design of the WRRF site will include new drainage infrastructure to manage and reduce flows on Devon Street during weather events. 	
Social impact – amenity and way of life	<ul style="list-style-type: none"> reduced access to open space at parks during construction disruption to sporting and recreational activities at local and regional parks (including Memorial Park, Meadowbank Park and Pierre de Coubertin Park) disruption to sporting and recreational activities in the Parramatta River general concerns for pedestrian safety during construction. 	<ul style="list-style-type: none"> City of Ryde Council City of Parramatta Council Primary School Sports Association – Ryde Zone Meadowbank Park User Group committee local residents. 	<ul style="list-style-type: none"> Sydney Water has adjusted the location of construction compounds in response to feedback from City of Ryde Council Sydney Water has adjusted the construction methodology for Meadowbank Park in response to feedback from City of Ryde Council, park users and local residents. This has included: <ul style="list-style-type: none"> limiting the size of construction compounds to cover one sports field rather than multiple co-locating the river release pipeline along the existing waterway crossings at Vineyard Creek and Charity Creek to reduce visual impacts adjusting the pipeline installation methodology to open trenching which can be carried out faster than trenchless methods. ongoing engagement will be carried out with park users including sports clubs and local schools to seek feedback on impacts, peak usage 	<ul style="list-style-type: none"> Chapter 3 – Project description Chapter 17 – Visual, landscape and place making Chapter 18 – Social and economic Chapter 23 – Cumulative impacts.

Key theme	Summary of issues raised	Stakeholder	Summary response	Where addressed in the EIS
			<p>periods, and understand preferences for consultation</p> <ul style="list-style-type: none"> ongoing consultation with City of Ryde Council regarding enhancements to existing public amenity in Meadowbank Park. 	
Business impacts	<ul style="list-style-type: none"> potential impacts to businesses due to loss of parking or construction traffic disruptions to events at Rosehill Gardens Racecourse. 	<ul style="list-style-type: none"> URBNSURF Australian Turf Club local businesses along Carnarvon Street. James Ruse Drive and near the future Camellia WRRF. 	<ul style="list-style-type: none"> Sydney Water consulted with the Australian Turf Club on the alignment across the property and incorporated their preferences for options to minimise disruption to race days and horses. Sydney Water would use trenchless construction methods to install the brine and transfer pipeline below Rosehill Gardens Racecourse. Trenchless construction will avoid ground disturbance within the Racecourse site and ensure events may occur during construction Sydney Water will continue to engage with impacted businesses to understand specific needs such as parking and access requirements. 	<ul style="list-style-type: none"> Chapter 18 – Social and economic.
Design and construction methodology	<ul style="list-style-type: none"> timing of project and schedule for construction alignment of pipeline location of the river release pipeline construction hours waste and spoil management 	<ul style="list-style-type: none"> SOPA City of Ryde local residents NSW EPA GANSW. 	<ul style="list-style-type: none"> areas with the highest sensitivity for environmental impact or residential use have been selected for trenchless construction instead of open trenching where possible. community feedback on construction impacts including noise and traffic have resulted in shifting work hours from during the day to nightworks where possible along the alignment to minimise impacts to businesses and traffic. 	<ul style="list-style-type: none"> Chapter 17 – Visual, landscape and placemaking Chapter 18 – Social and economic

Key theme	Summary of issues raised	Stakeholder	Summary response	Where addressed in the EIS
	<ul style="list-style-type: none"> the WRRF design should consider: views and vistas of the future Camellia-Rosehill precinct amenity impacts (including odour and noise) opportunities for active transport routes increasing tree canopy and potential mangrove restoration global standards of design excellence. 		<ul style="list-style-type: none"> the concept design for the Camellia Rosehill WRRF would: <ul style="list-style-type: none"> not substantially impact significant views and vistas in the future Camellia-Rosehill precinct locate odour and noise generating activities in the centre of the site and away from sensitive receivers not inhibit new footpaths on Devon Street retain existing vegetation on the western boundary of the site and safeguard area for vegetation planting the concept design for the Camellia-Rosehill WRRF would not include: <ul style="list-style-type: none"> active transport routes on waterfront areas and through the WRRF site. The WRRF site does not share a boundary with Duck River and an active transport link through the WRRF would not be safe for the public and operational staff rehabilitation of mangroves. The project avoids impacts to estuarine vegetation including mangroves. Global examples of other similar facilities have been considered in the concept design. 	<ul style="list-style-type: none"> Chapter 21 – Waste management Chapter 23 – Cumulative impacts.

Key theme	Summary of issues raised	Stakeholder	Summary response	Where addressed in the EIS
Utilities	<ul style="list-style-type: none"> avoidance of essential utilities (electricity, gas and pipelines) further engagement regarding connections and electrical design will continue as the project progresses potential impacts to utilities under roads due to degraded road conditions from multiple major projects. 	<ul style="list-style-type: none"> Jemena Endeavour Energy. 	<ul style="list-style-type: none"> The Project has been designed to avoid changes to utility infrastructure where possible. Some utility works will be required to connect the Camellia-Rosehill WRRF site to the electricity grid. There may be some temporary disruptions to neighbouring properties while this occurs. Sydney Water will work with Endeavour Energy and Jemena to coordinate this work to avoid power disruptions to neighbours. 	<ul style="list-style-type: none"> Chapter 3 – Project description.
Noise and vibration	<ul style="list-style-type: none"> potential noise and vibration impacts for residents and businesses during construction potential impacts to horses at Rosehill Gardens Racecourse stables potential impacts to product manufacturing. 	<ul style="list-style-type: none"> Australia Turf Club Sensitive receivers NSW EPA. 	<ul style="list-style-type: none"> Sydney Water has proactively identified sensitive receivers potentially impacted by noise and vibration. Where there is potential for impacts, Sydney Water will continue to work with stakeholders to find ways to minimise issues during delivery. This may include but not be limited to: <ul style="list-style-type: none"> using alternative construction machinery and equipment adjusting work hours to suit needs of stakeholders. Sydney Water will investigate the feasibility of these adjustments through consultation with impacted stakeholders during detailed design and construction. 	<ul style="list-style-type: none"> Chapter 13 – Noise and vibration.

Key theme	Summary of issues raised	Stakeholder	Summary response	Where addressed in the EIS
Recycled water	<ul style="list-style-type: none"> access to recycled water for open spaces. 	<ul style="list-style-type: none"> City of Parramatta Council SOPA City of Ryde Council. 	<ul style="list-style-type: none"> Sydney Water has considered the future recycled water needs of various stakeholders in the GOP area. The project has been designed with consideration of these needs and has safeguarded the opportunity for landowners to receive recycled water for irrigation of open spaces in the future, by including offtake fittings at locations along the pipeline. Future recycled water use would be subject to separate approvals. 	<ul style="list-style-type: none"> Chapter 3 – Project description.
Property impacts	<ul style="list-style-type: none"> potential impacts to neighbouring properties during construction impacts to future development potential of Rosehill Gardens Racecourse. 	<ul style="list-style-type: none"> VE Property Viva Energy 	<ul style="list-style-type: none"> impacts to neighbouring properties would be minimised through implementation of the project’s mitigation measures, as well as the Construction Environmental Management Plan (CEMP). Sydney Water would continue to engage with neighbouring properties during detailed design development and construction to understand and address concerns. the brine and transfer pipelines below the Rosehill Gardens Racecourse have been designed at a depth that would not limit the potential for future development on the Rosehill Gardens Racecourse site. 	<ul style="list-style-type: none"> Chapter 2 – Strategic context Chapter 23 – Cumulative impacts.
Air quality and dust	<ul style="list-style-type: none"> potential impacts of dust to horses at Rosehill Gardens Racecourse Stables. 	<ul style="list-style-type: none"> Australia Turf Club EPA 	<ul style="list-style-type: none"> potential impacts to horses from dust would be minimised through implementation of the project’s mitigation measures, as well as the Construction Environmental Management Plan (CEMP). 	<ul style="list-style-type: none"> Chapter 12 – Air quality.

Key theme	Summary of issues raised	Stakeholder	Summary response	Where addressed in the EIS
Aboriginal Cultural Heritage	<ul style="list-style-type: none"> potential impacts to culturally significant waterways including the Parramatta River and Duck River due to construction and operation. potential impacts to locations with known Aboriginal cultural heritage significance and value. 	<ul style="list-style-type: none"> Dharug Custodian Aboriginal Consultation Dharug Strategic Management Group Registered Aboriginal Parties (RAPs) Community members. 	<ul style="list-style-type: none"> Sydney Water recognises the importance of waterways, including the Parramatta River on Aboriginal cultural heritage. The project would protect and respect this value through contributing to improved waterway health in the Parramatta River. During construction, waterway health will be protected through the implementation of project mitigation measures as well as the CEMP to minimise sediment run off, erosion and contamination of nearby waterways Sydney Water has designed the project, including the pipeline alignments to avoid impacts to locations of known Aboriginal cultural heritage significance and value. As a result, no impacts to known Aboriginal heritage objects and sites are expected. 	<ul style="list-style-type: none"> Chapter 7 – Waterways Chapter 16 – Aboriginal heritage.

2 Collaboration

To achieve the project objectives, the Engagement team collaborated with other parts of the project including the Environment, Design and Social Impact Assessment teams.

2.1 Coordination with the Environment team

As part of supporting the Environmental Impact Statement, the Engagement and Environment teams worked together to coordinate the approach to stakeholder consultation and community information.

These efforts have included:

- jointly participating in community engagement events
- jointly reviewing the multi-criteria analysis applied for optioneering and design
- Environmental Lead review of the Community and Stakeholder Engagement Plan and all communication collateral for the project to ensure alignment with EIS requirements
- weekly meetings separate to the broader project team to coordinate on issues and management approaches
- discussing options for incorporating community and stakeholder feedback into the project and working with other disciplines including design where needed.

2.2 Coordination with Social Impact Practitioners

As part of the EIS, a Social Impact Assessment (SIA) has been prepared. Social Impact Practitioners, EMM consulting undertook primary engagement with the community and stakeholders on the project. This included:

- social impact meetings between Community Engagement Advisors and SIA practitioners to discuss areas of focus and opportunities to minimise impact
- sharing of details from community surveys and other feedback
- joint attendance at First Nations engagement events
- jointly delivering door knocks.

Table 2-1 details the integration between the SIA practitioner and Sydney Water’s Community Engagement Advisors

Table 2-1: Social Impact Assessment integration

Forum	Stakeholders	Outcome for the SIA
Community feedback survey	<ul style="list-style-type: none">• 25 community members	<ul style="list-style-type: none">• Feedback on impacts and concerns about the project shared as primary data

Forum	Stakeholders	Outcome for the SIA
First Nations on Country Walk	<ul style="list-style-type: none"> • 20 representatives of various cultural groups 	<ul style="list-style-type: none"> • Identified values associated Parramatta River
Project impacts newsletter	<ul style="list-style-type: none"> • 18,886 households and businesses in the proposal area 	<ul style="list-style-type: none"> • Community have had the opportunity to provide feedback on the impacts outlined in the newsletter directly to SIA consultants.
Door knocking	<ul style="list-style-type: none"> • Door knocked nearby Pierre de Coubertin Park in Newington, a potential construction compound for the pipeline. • 20 interactions and 88 Sorry We Missed You cards letterbox dropped 	<ul style="list-style-type: none"> • Social impact practitioners (EMM) attended door knocking with the project team used as primary data for the SIA.
Stakeholder briefings	<ul style="list-style-type: none"> • 12 stakeholder briefings 	<ul style="list-style-type: none"> • Stakeholders had the opportunity to provide feedback on the impacts directly to SIA practitioners via a QR code of the briefing slide deck. • Where accepted, stakeholders provided independent feedback to SIA practitioners after a project briefing from the project team, used as primary data for the SIA.
Webinars	<ul style="list-style-type: none"> • Promoted in the January project impacts newsletter to 18,886 households • Targeted social media advertising across Facebook and Instagram with 424, 738 impressions • 3 community attendees 	<ul style="list-style-type: none"> • Community members had the opportunity to provide feedback on the impacts directly to SIA via a QR code of the briefing slide deck. • SIA practitioners were in attendance to hear any feedback as primary data.



2.3 Minimising impact through planning and design

Working with the broader project team, the engagement team worked to minimise impacts by:

- Participating in several technical meetings to be the voice of community in technical discussions around alignments and options. This is evidenced in the required Engagement Lead sign off for design documentation relevant to community impacts.
- Having Community Engagement Advisors input into the options assessment helped exclude options with unacceptable community impacts. This is evidenced by the multi-criteria assessment (MCA) review consultation with project designers Jacobs. A collaborative review on the MCA resulted in community and environmental impacts being equally weighted to other technical and feasibility requirements.
- Using established design and constructability principles to minimise or eliminate impact where possible. For example, the project will use horizontal directional drilling (HDD) to eliminate impacts for fatigued communities and avoid interface with projects in the area, which add to risk of delays. In addition, the decision to reline the existing main for the brine pipeline allows for minimal impacts to the local community as the work is minimally invasive.

2.4 Quality assurance

The Infrastructure Engagement Excellence (IEE) Standards have been used for external quality assurance assessment. These are a set of ten standards with indicators used to gauge their presence in practice. The IEE standards also provide communities with a clear guide as to what excellent community engagement should involve and the standards by which engagements they experience can be judged. For more on this visit [Infrastructure Engagement Excellence Standards – NextGen Engagement](#).

An assessment by the Australian University's Crawford School of Public Policy, awarded Greater Parramatta and Olympic Peninsula (GPOP) Water Cycle Management project, a status of excellent performance in the IEE Standards Pre-Planning Engagement Health Check, with several areas being deemed industry leading.

3 Consultation summary

This section lists the external stakeholders who were impacted by, held interests in or were involved during the concept design and EIS preparation phase. Details are as shown in the relevant chapter of the EIS.

3.1 External stakeholders

Table 3-1: Engagement with external stakeholders

Note: The following table outlines the engagement summary from 1 July 2024 to 24 November 2025. Additional engagement may have occurred outside of this time period, to support the EIS and ensure ongoing consultation with stakeholders.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
Portfolio Minister – Minister for Water	<ul style="list-style-type: none">potential impacts and benefits to the community throughout project deliveryproject is delivered in time, within budget and with consideration of various risks (e.g. environmental, network performance, construction impacts)ensuring the community receives information in a timely and transparent manner and has meaningful opportunities to be consulted and provide feedback.	<ul style="list-style-type: none">the Ministerial Office received a briefing note advising of the publication of the proposed Scoping Report for the project in June 2024the Ministerial Office received a briefing note advising of the proposed State Significant Infrastructure declaration for the project in October 2024.	<ul style="list-style-type: none">no action required. Sydney Water to carry out further engagement, during detailed design and construction.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
Member for Ryde	<ul style="list-style-type: none"> potential impacts and benefits to constituents throughout project delivery ensuring constituents receive information in a timely and transparent manner and have meaningful opportunities to be consulted and provide feedback. 	<ul style="list-style-type: none"> Electorate office was provided with copies of the community notifications in October 2024 and offered a briefing. 	<ul style="list-style-type: none"> no action required. Sydney Water to carry out further engagement, during detailed design and construction.
Member for Parramatta	<ul style="list-style-type: none"> potential impacts and benefits to constituents throughout project delivery ensuring constituents receive information in a timely and transparent manner and have meaningful opportunities to be consulted and provide feedback. 	<ul style="list-style-type: none"> Electorate office was provided with copies of the community notifications in October 2024 and offered a briefing site visit in February 2025 to pumping station SP0067 and future Camellia WRRF site. 	<ul style="list-style-type: none"> the project received a special mention in <i>Parliament Report, 20 March 2025</i> noting the project's work to support future growth in Parramatta and surrounds no action required. Sydney Water to carry out further engagement, during detailed design and construction.
Councillors: <ul style="list-style-type: none"> City of Parramatta Council City of Ryde Council 	<ul style="list-style-type: none"> potential impacts and benefits to local government area throughout project delivery ensuring constituents receive information in a timely and transparent manner and have meaningful opportunities to be consulted and provide feedback 	<ul style="list-style-type: none"> ongoing updates to Councillors from the Sydney Water Stakeholder Management Team on work located in their local government area. 	<ul style="list-style-type: none"> no action required. Sydney Water to carry out further engagement, during detailed design and construction.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
<ul style="list-style-type: none"> City of Canada Bay Council 	<ul style="list-style-type: none"> interest in increase in development applications for data centres and recycled water for greening interest in urban plunge projects which provide local swimming opportunities. 		
City of Parramatta Council (CoP)	<ul style="list-style-type: none"> alignment of the project with relevant government priorities, projections, strategies and plans disruption to users of Hill Road, PLR Stage 2 and City of Parramatta Council led upgrades localised flooding for the Camellia Rosehill WRRF site access to recycled water for use for green spaces impacts for the Duck River Nature Trail Project potential impacts for Pierre de Coubertin park with the establishment of a site compound Sydney Water landowner consent regarding updated development for land owned by VE Property 	<ul style="list-style-type: none"> attended joint agency briefing in April 2024 outlining SW integrated water cycle management, current wastewater management in the GOP area, project drivers, environmental and community impacts and engagement approach <ul style="list-style-type: none"> in collaboration with DPHI – Transport and Water Assessment team and Camellia Rosehill Precinct Rezoning team, NSW EPA, NSW Health – Western Sydney Local Health District, DCCEW – Biodiversity, Science and Conservation team and Water Strategy team, TfNSW PLR2, Sydney Metro West, CoP and NSW SES. in September 2024, representatives from Council, Sydney Water and the Parramatta Light Rail projects attended a joint site walk along Hill Road 	<ul style="list-style-type: none"> Sydney Water has developed the project in consultation with DPHI, City of Ryde Council, City of Parramatta Council and other relevant Government stakeholders to align with the relevant strategic planning priorities and objectives Sydney Water has been and would continue to work with TfNSW and City of Parramatta Council on the coordination of construction works on Hill Road. This would include investigating opportunities to collocate infrastructure and align construction programs Sydney Water would continue to work with City of Parramatta Council to ensure that impacts to the delivery of the Duck River Nature Trail project are minimised where possible Sydney Water has considered feedback provided by key stakeholders including

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
	<ul style="list-style-type: none"> potential impacts of river release pipeline during construction and operation to Parramatta River and local waterways support for water treatment solutions that improve water quality in Parramatta River the design of the project should align with the City of Parramatta Development Control Plan (2023). 	<ul style="list-style-type: none"> 10x meetings since March 2024 on various matters including the REF, Duck River, flooding and stormwater, roads and traffic <ul style="list-style-type: none"> CoP has been engaged on preliminary flood assessments for the REF for site management works in Camellia and was continually engaged on flooding for further assessments done throughout the EIS. CoP provided input on locations for potential access to recycled water for greening in the area. Sydney Water has included three ‘t’ connections along the alignment. While the provision of water and its use is subject to separate assessments. These connections have the potential to provide for irrigation of green spaces using recycled water, either temporarily or long term. consulted on the expectations for community engagement on the closure of a park to ensure consistency with Council procedures 	<p>Sydney Metro on the potential flood hazards within the Camellia-Rosehill precinct. In response to these concerns, Sydney Water has designed the Camellia Rosehill WRRF site to avoid causing adverse flood impacts to neighbouring properties. Sydney Water would continue to liaise with Sydney Metro, DPHI and PLR and City of Parramatta Council throughout the detailed design phase of the project</p> <ul style="list-style-type: none"> ongoing engagement would be carried out with City of Parramatta Council regarding impacts to park users including sports clubs and local schools. Sydney Water would seek feedback on impacts, peak usage periods, and understand preferences for consultation Sydney Water acknowledges that there is an existing drainage issue on Devon Street, at the frontage of the WRRF site that results in localized flooding during severe weather events. Sydney Water is currently working with City of Parramatta Council on resolving this issue. The final design of the WRRF site would include new drainage infrastructure to manage and reduce flows on Devon Street during weather events Sydney Water has consulted with VE Property, Viva Energy and DPHI to

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
		<ul style="list-style-type: none"> - ongoing engagement regarding traffic and road impacts at the future WRRF site (under the Review of Environmental Factors) • liaison with Council regarding landowner consent for updated development applications at the proposed WRRF site which was acquired by Sydney Water. 	<p>understand the various interests and to ensure alignment for government organisations when providing landowner consent for updated development applications. The updated development application (DA0 was required after Sydney Water acquired a portion of land owned by VE Property)</p> <ul style="list-style-type: none"> • to reduce the risk of impacts for waterways and public health for swimming sites downstream, the project selected deeper, alternative water release point near Meadowbank Park • preparation of River Release FAQs available to the public on the project webpage to build community awareness of the project methodology • under section 5.22 (2) of the Environmental Planning and Assessment Act 1979, environmental planning instruments • (including Development Control Plans) do not apply to State Significant Infrastructure projects. Sydney Water has sought to align with the relevant objectives of the City of Parramatta Development Control Plan (2023) where reasonable and feasible.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
			<ul style="list-style-type: none"> active transport routes on waterfront areas and through the WRFF site are not a part of the concept design of the WRRF. The WRRF site does not share a boundary with Duck River and an active transport link through the WRRF would not be safe for the public and operational staff.
City of Ryde Council (CoR)	<ul style="list-style-type: none"> alignment of the project with relevant government priorities, projections, strategies and plans compliance with standards, policy and regulatory requirements, including planning requirements potential impacts and benefits to local community throughout project delivery access to recycled water for use for green spaces potential impacts to the development of the Meadowbank Park Masterplan involving new facilities and relocation of some existing sporting activities. CoR masterplan work is of some existing sporting activities. CoR masterplan work is planned to start late 2024 and continue to 2031 	<ul style="list-style-type: none"> Council provided feedback on the proposed lay out for a site compound for the HDD receipt in Meadowbank Park. This feedback was incorporated into the design, shifting from a field near the carpark, to one near the river Council provided guidance on engagement with local community groups Council was offered the opportunity to provide suggested locations for ‘t’ connections. While the provision of water and its use is subject to separate assessments. These connections have the potential to provide for irrigation of green spaces using recycled water, either temporarily or long term. Two options were suggested and these were adopted in the design Council provided feedback on the alignment and stormwater channel 	<ul style="list-style-type: none"> Sydney Water has developed the project in consultation with DPHI, City of Ryde Council, City of Parramatta Council and other relevant Government stakeholders to align with the relevant strategic planning priorities and objectives Sydney Water is continuing to consult with City of Ryde Council on the Meadowbank Park Masterplan. Sydney Water would work with City of Ryde Council to mitigate potential impacts during construction and operation Sydney Water is continuing to consult with City of Ryde Council on the Meadowbank Park Masterplan. Sydney Water would work with City of Ryde Council to mitigate potential impacts during construction and operation

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
	<ul style="list-style-type: none"> concerns regarding river release point at Meadowbank Park near John Whitton bridge over Wentworth Point. 	<p>crossings heading from Meadowbank Park through to Memorial Park, including the site for a potential barometric loop near the public toilet.</p>	<ul style="list-style-type: none"> Sydney Water has adjusted the location of construction compounds in response to feedback received by City of Ryde Council Sydney Water has adjusted the construction methodology for Meadowbank Park in response to feedback received by City of Ryde Council, park users and local residents. This has included: <ul style="list-style-type: none"> limiting the size of construction compounds to cover one sports field rather than multiple co-locating the river release pipeline along the existing waterway crossings at Vineyard Creek and Charity Creek to reduce visual impacts adjusting the pipeline installation methodology to open trenching which can be carried out faster than trenchless methods ongoing engagement would be carried out with park users including sports clubs and local schools to seek feedback on impacts, peak usage periods, and understand preferences for consultation

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
			<ul style="list-style-type: none"> ongoing consultation with City of Ryde Council regarding enhancements to existing public amenity in Meadowbank Park to reduce the risk of impacts for waterways and public health for swimming sites downstream, the project selected the deeper, alternative water release point near Meadowbank Park preparation of River Release FAQs available to the public on the project webpage to build community awareness of the project methodology.
City of Canada Bay (CoC)	<ul style="list-style-type: none"> timing of project and schedule for construction potential impacts and benefits to local community throughout project delivery desire to access to recycled water for use for green spaces. 	<ul style="list-style-type: none"> project briefing in July 2024 to discuss water quality, river release optioneering and recycled water scheme opportunities within the Rhodes precinct no key concerns were raised during consultation with City of Canada Bay Council. 	<ul style="list-style-type: none"> no action required. Sydney Water would carry out further engagement if required, during detailed design and construction.
Transport for NSW (TfNSW): <ul style="list-style-type: none"> PLR Stage 1 PLR Stage 2 TAM 	<ul style="list-style-type: none"> interface with other major projects and potential for cumulative impacts 	<ul style="list-style-type: none"> attended the joint agency briefing in April 2024 joint project briefing with Landcom in April 2024 regarding Wentworth Point 	<ul style="list-style-type: none"> Sydney Water has designed the river release structure to avoid directly impacting John Whitton Bridge potential impacts to some roads would be required for the installation of pipelines.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
<ul style="list-style-type: none"> TMC TfNSW Rowing Steering Committee 	<ul style="list-style-type: none"> disruptions to users of Hill Road, PLR Stage 2 and City of Parramatta Council led upgrades potential impacts of the project on existing transport infrastructure river release construction impacts to John Whittam bridge. potential degradation of road conditions from multiple major projects potential loss of parking during construction potential travel delays due to congestion and detours during construction potential impacts to buses during construction due to road closures potential impacts to ferry services during construction and operation. 	<p>optioneering and planned development in the area.</p> <ul style="list-style-type: none"> meeting with property team in November 2025 to discuss TfNSW land vested in Parramatta River <p><i>Parramatta Light Rail Stage 2</i></p> <ul style="list-style-type: none"> 9x monthly working group meetings with PLR Stage 2 committee since December 2024. Representatives of PLR projects have been consulted through design developments, including the decision to change from the Wentworth Point river release to the Meadowbank Park river release meeting in September 2024 to brief on upcoming site environmental management works at the WRRF representatives for the PLR projects also attended a site walk with Sydney Water and others from Parramatta Council in September 2024. 	<p>Constructing pipelines in roads ensures that they can be accessed in the future for essential maintenance and minimises private property impacts. Sydney Water would use trenchless methods for construction where possible to avoid unacceptable disruptions to main roads</p> <ul style="list-style-type: none"> Sydney Water has sought to minimise impacts to heritage items by designing the project to avoid these items. Where construction is required in Western Sydney University and Memorial Park, the project has been developed to avoid impacting significant heritage features of both sites during scoping, feedback from City of Parramatta Council and TfNSW indicated there would be significant impacts where the project would interface with Stage 1 and Stage 2 of PLR, for any open trenching work along Hill Road. To address this concern, a deep horizontal directional drill would be used to travel under Hill Road to Meadowbank Park Sydney Water would continue to liaise with Sydney Olympic Park during detailed construction planning to understand traffic and access requirements during major events



Stakeholder	Interest/ impacts	Engagement Summary	Outcome
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- Sydney Water has been and would continue to work with TfNSW and City of Parramatta Council on the coordination of construction works on Hill Road. This would include investigating opportunities to collocate infrastructure and align construction programs
- constraints of the transport network have been considered in the design development for the project. Sydney Water has minimised impacts to significant roads by adjusting construction methodologies to include trenchless methods. Where open trenching has been required these routes have been selected in areas where detours can be implemented
- there may be occasions where bus stops are required to be temporarily relocated, or bus services diverted around construction works. Sydney Water would continue to work with TfNSW and relevant bus operators to minimise disruptions to bus services during road closures
- Sydney Water would work with ferry services during construction to ensure impacts to transport services are minimised.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
Sydney Metro	<ul style="list-style-type: none"> interface with Sydney Metro Camellia site. There is an existing metro dive site adjacent to the Rosehill Racecourse, in close proximity to the future WRRF site potential impacts regarding local flooding and modelling used for flooding assessments. 	<ul style="list-style-type: none"> attended the joint agency briefing in April 2024 attended project briefings in August 2024 and September 2024 the Sydney Metro project team have been consulted on potential impacts for the proposed project, including local flooding. The Sydney Water team and Metro teams have shared models to ensure agreement on the levels for flooding assessments ongoing correspondence regarding project updates relevant to the site environmental management work at Camellia or the Sydney Metro Camellia site. 	<ul style="list-style-type: none"> the river release pipeline at Rosehill has been designed to avoid interacting with the nearby Sydney Metro West tunnels Sydney Water would continue to carry out engagement with Sydney Metro during design development to further avoid and minimise potential impacts.
Great River City (joint venture between Transdev and CAF Australia responsible for delivering PLR)	<ul style="list-style-type: none"> potential impacts to operation of PLR during construction 	<ul style="list-style-type: none"> in September 2024 the project team briefed Great River City on the project following consultation with Transport for NSW representatives for PLR to discuss proposed pipeline alignments and coordination going forward. 	<ul style="list-style-type: none"> no action required. Sydney Water to carry out further engagement, during detailed design and construction.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
NSW Environmental Protection Authority (EPA)	<ul style="list-style-type: none"> potential impacts of river release pipeline during construction and operation to Parramatta River and local waterways management of residual contamination at the future WRRF in Camellia and Rosehill. 	<ul style="list-style-type: none"> attended the joint agency briefing in April 2024 attended meeting on river release feasibility in May 2023 attended meeting on river release strategic context in December 2023 attended meeting providing project overview in March 2024 attended meeting on water quality modelling approach for the EIS (with DCCEW) in November 2024 attended meeting on in January 2025 (with DPHI) providing an overview of the contamination remediation work occurring at the future WRRF under the, early designs of the WRRF, river release pipeline at Meadowbank and water quality assessments meetings in August 2025 to discuss brine transfer to NSOOS during wet weather attended a briefing with SES and DPHI in September 2025 to provide updates on flood modelling briefing with DPHI in November 2025 to discuss EIS findings. 	<ul style="list-style-type: none"> Sydney Water has been managing residual contamination at the Camellia-Rosehill WRRF site under the site environmental management works approved under a Review of Environmental Factors to reduce the potential risk of impacts for waterways and public health for swimming sites downstream, the project selected the deeper, alternative water release point near Meadowbank Park.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
<p>Department of Planning, Housing and Infrastructure</p> <ul style="list-style-type: none"> • Transport and water assessment team • Camellia-Rosehill precinct rezoning team • State-led rezoning team 	<ul style="list-style-type: none"> • alignment of the project with relevant government priorities, projections, strategies and plans • compliance with standards, policy and regulatory requirements, including planning requirements • integration with planned public infrastructure projects • potential impacts on existing public infrastructure including roads and transport and any heritage items • management of contamination at the Camellia-Rosehill WRRF site • potential impacts from the project on flooding in the Camellia-Rosehill precinct (including nearby major infrastructure projects). 	<ul style="list-style-type: none"> • attended the joint agency briefing in April 2024 • 8x monthly working group meetings with infrastructure assessment team from November 2024. • contact with Industry assessment team regarding previous development activities and approvals for the WRRF site. <ul style="list-style-type: none"> • collaborative meetings with other key stakeholders including: <ul style="list-style-type: none"> - March 2024 (with TfNSW) - January 2025 (with DCCEEW) to discuss flood modelling - January 2025 (with EPA) to discuss contamination remediation work occurring at the future WRRF - September 2025 (with SES and EPA) to provide updates on flood modelling - November 2025 (with EPA) to discuss EIS findings • engagement with the state-led rezoning team on the Camellia Masterplan regarding the future WRRF 	<ul style="list-style-type: none"> • Sydney Water has developed the project in consultation with DPHI, City of Ryde Council, City of Parramatta Council and other relevant Government stakeholders to align with the relevant strategic planning priorities and objectives • Sydney Water has been managing residual contamination at the Camellia-Rosehill WRRF site under the site environmental management works • Sydney Water has considered feedback provided by key stakeholders including Sydney Metro on the potential flood hazards within the Camellia-Rosehill precinct. In response to these concerns, Sydney Water has designed the Camellia Rosehill WRRF site to avoid causing adverse flood impacts to neighbouring properties. Sydney Water would continue to liaise with Sydney Metro, DPHI and PLR and City of Parramatta Council throughout the detailed design phase of the project.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
		<ul style="list-style-type: none"> project briefing in September 2024 to discuss draft SEARS project briefing in February 2025 to provide an update on industry assessments project briefing in May 2025 to discuss project delivery. 	
Heritage NSW	<ul style="list-style-type: none"> compliance with standards, policy and regulatory requirements, including planning requirements potential impacts on existing heritage items 	<ul style="list-style-type: none"> an offer of briefing was provided to Heritage NSW, due to no immediate concerns regarding the project, feedback on the EIS will be provided during the public exhibition phase 	<ul style="list-style-type: none"> no action required. Sydney Water would carry out further engagement if required, during detailed design and construction
Maritime NSW	<ul style="list-style-type: none"> potential impacts of river release pipeline during construction and operation to ferry services at Meadowbank Ferry Wharf and surrounds. 	<ul style="list-style-type: none"> project briefing in May 2025 on GPOP project and proposed construction methods for river release joint briefing with Maritime to present project to Rowing NSW in August 2025 Project briefing in November 2025 to discuss ferry operations and procedures Ongoing correspondence regarding ferry depths to support feasibility assessments. 	<ul style="list-style-type: none"> Sydney Water would work with ferry services during construction to ensure impacts to transport services are minimised.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
Transdev	<ul style="list-style-type: none"> potential impacts of river release pipeline during construction and operation to ferry services at Meadowbank Ferry Wharf and surrounds. 	<ul style="list-style-type: none"> project briefing in May 2025 on GPOP project and proposed construction methods for river release ongoing correspondence regarding ferry depths to support feasibility assessments. 	<ul style="list-style-type: none"> Sydney Water would work with ferry services during construction to ensure impacts to transport services are minimised.
Utilities <ul style="list-style-type: none"> Jemena Endeavour Energy 	<ul style="list-style-type: none"> investigation and potential removal of cables located within WRRF site boundary further engagement regarding connections and electrical design would continue as the project progresses potential impacts to utilities under roads due to degraded road conditions from multiple major projects potential road degradation at the WRRF site entry may impact gas mains. 	<ul style="list-style-type: none"> meeting occurred in August 2025 with Endeavour Energy to discuss the investigation and potential removal of 33kV cable located within WRRF site boundary ongoing engagement with Endeavour Energy and Jacobs regarding connections, substation capacity and electrical design requirements ongoing engagement with Jemena regarding management of assets on the WRRF site. In July 2025, Jemena raised that potential road degradation at the entry to the site may impact gas mains. 	<ul style="list-style-type: none"> Sydney Water has temporarily rectified road degradation through installation of steel plating the project has been designed to avoid changes to utility infrastructure where possible. Some utility works would be required to connect the Camellia-Rosehill WRRF site to the electricity grid. There may be some temporary disruptions to neighbouring properties while this occurs. Sydney Water would work with Endeavour Energy and Jemena to coordinate this work to avoid power supply disruptions to neighbours.
Sydney Olympic Park Authority (SOPA)	<ul style="list-style-type: none"> alignment of pipeline through SOPA and potential construction impacts to the area 	<ul style="list-style-type: none"> project introduction briefing in February 2024 	<ul style="list-style-type: none"> impacts to some roads would be required for the installation of pipelines. Constructing pipelines in roads ensures that they can be accessed in the future for essential maintenance and minimises private property

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
	<ul style="list-style-type: none"> cumulative impact of various construction projects occurring in the SOPA area. 	<ul style="list-style-type: none"> project briefing in June 2024 detailing river release pipeline options and interactions with SOPA project briefing in September 2024 regarding update on the river release pipeline alignment option near URBNSURF and Pierre De Coubertin Park, including alignments, construction methods and requirements briefing in June 2025 to discuss detailed pipeline alignment Project briefing in November 2025 to further discuss alignment. 	<p>impacts. Sydney Water would use trenchless methods for construction where possible to avoid unacceptable disruptions to main roads</p> <ul style="list-style-type: none"> during scoping, feedback from City of Parramatta Council and TfNSW indicated there would be significant impacts where the project would interface with Stage 1 and Stage 2 of PLR, for any open trenching work along Hill Road. To address this concern, a deep horizontal directional drill would be used to travel under Hill Road to Meadowbank Park Sydney Water would continue to liaise with Sydney Olympic Park during detailed construction planning to understand traffic and access requirements during major events Sydney Water has been and would continue to work with TfNSW and City of Parramatta Council on the coordination of construction works on Hill Road. This would include investigating opportunities to collocate infrastructure and align construction programs.
Paramatta River	<ul style="list-style-type: none"> river release impact to Parramatta River and local waterways 	<ul style="list-style-type: none"> 2 briefings in June 2024 and June 2025, providing updates on the project. 	<ul style="list-style-type: none"> supportive of the project with no key concerns were raised during consultation.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
Catchment Group (PRCG)	<ul style="list-style-type: none"> interest in urban plunge projects which provide local swimming opportunities. 		<ul style="list-style-type: none"> Sydney Water has carried out ongoing engagement with the PRCG and will continue as the project progresses, including during detailed design and construction.
NSW State Emergency Services (SES)	<ul style="list-style-type: none"> flood management in the Camellia-Rosehill precinct. 	<ul style="list-style-type: none"> attended the joint agency briefing in April 2024 project briefing in September 2025 to discuss flood management plans. 	<ul style="list-style-type: none"> Sydney Water has considered feedback provided by key stakeholders including Sydney Metro on the potential flood hazards within the Camellia-Rosehill precinct. In response to these concerns, Sydney Water has designed the Camellia Rosehill WRRF site to avoid causing adverse flood impacts to neighbouring properties. Sydney Water would continue to liaise with Sydney Metro, DPHI and PLR and City of Parramatta Council throughout the detailed design phase of the project Sydney Water acknowledges that there is an existing drainage issue on Devon Street, at the frontage of the WRRF site that results in localized flooding during severe weather events. Sydney Water is currently working with City of Parramatta Council on resolving this issue. The final design of the WRRF site would include new drainage infrastructure to manage and reduce flows on Devon Street during weather events.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
Department of Primary Industries and Regional Development	<ul style="list-style-type: none"> potential impacts to waterways and aquatic habitats water quality in Parramatta River. 	<ul style="list-style-type: none"> project briefing in June 2024 to introduce the project project briefing on in November 2025. 	<ul style="list-style-type: none"> no key concerns were raised during consultation Sydney Water to carry out further engagement, during detailed design and construction.

3.2 Impacted properties and sensitive receivers

The project team met individually with impacted properties and sensitive receivers¹ across the alignment to provide updates on the project's development at the concept design phase.

This activity was purposefully scheduled into the engagement program to ensure stakeholders were kept informed and had an opportunity to express their concerns and feedback about the design and its potential impacts to them.

The information provided to landowners and sensitive receivers during meetings addressed the following:

- overview of the project including an explanation of the alignments and their delivery timeframes
- details about the concept or reference design alignment and specific details about the alignment at an individual level
- constraints and factors that have informed the design and alignment
- easement requirements if applicable.

Overall, the sentiment and feedback of landowners was largely consistent across the group. Whilst supportive of the project, impacted properties were particularly concerned about potential impacts to their businesses and future development due to proposed construction.

Sydney Water is undertaking ongoing engagement with landowners that may potentially have a construction compound on their land. The project has included the maximum possible construction compounds for assessment in the EIS. This may be reduced as needed during detailed design.

¹ Sensitive receivers are those who may be particularly sensitive to construction impacts in the area

Table 3-2: Engagement with impacted properties and sensitive receivers

Note: The following table outlines the engagement summary from 1 July 2024 to 24 November 2025. Additional engagement may have occurred outside of this time period, to support the EIS and ensure ongoing consultation with stakeholders.

A summary of ongoing engagement activities can be found in Section 3.5.

Stakeholder	Interest/ impacts	Engagement Summary	Outcome
VE Property and Viva Energy	<ul style="list-style-type: none"> potential impacts to property during construction at the future WRRF of a retaining wall along the boundary of VE Property revelation of landowners consent from Sydney Water regarding updated DA of adjoining site to the WRRF concerns regarding interface with construction at the future WRRF. 	<ul style="list-style-type: none"> meeting occurred in November 2024 to brief Viva Energy and Viva Property on the project and interface with neighbouring land. <ul style="list-style-type: none"> As the Viva Energy land is owned by VE Property engagement regarding shared property boundary has been undertaken with VE Property as requested by Viva Energy. ongoing correspondence and agreements made as part the environmental management work at the future WRRF site (refer to REF). 	<ul style="list-style-type: none"> Sydney Water would continue to talk directly to stakeholders as design and construction progresses about timing and details of impacts on their properties. Sydney Water has well defined processes for working with landowners on construction access and creation of easements.
175 James Ruse Drive Business Complex	<ul style="list-style-type: none"> concerns included potential disruption to businesses, easement process, if necessary and impacts to longer term plans to develop the site. 	<ul style="list-style-type: none"> project introduction briefing in October 2024 to discuss potential property impacts. 	<ul style="list-style-type: none"> Sydney Water would continue to talk directly to stakeholders as design and construction progresses about timing and details of impacts on their properties. Sydney Water has well defined



Stakeholder	Interest/ impacts	Engagement Summary	Outcome
URBNSURF	<ul style="list-style-type: none"> potential construction and traffic impacts of river release pipeline on Hill Road to business operation. potential impacts from potential use of P5 carpark (Pod A to Pod C) for the use of construction compounds. 	<ul style="list-style-type: none"> project introduction briefing in July 2024 ongoing email correspondence. 	<p>processes for working with landowners on construction access and creation of easements.</p> <ul style="list-style-type: none"> constraints of the transport network have been considered in the design development for the project. Sydney Water has minimised impacts to significant roads by adjusting construction methodologies to include trenchless methods. Where open trenching has been required these routes have been selected in areas where detours can be implemented. Sydney Water would continue to engage with impacted businesses to understand specific needs such as parking and access requirements.
Rosehill Gardens Racecourse (Australian Turf Club)	<ul style="list-style-type: none"> potential impacts to property during construction of the brine pipeline potential noise, vibration, dust and construction impacts to horses stabled on the property. 	<ul style="list-style-type: none"> project introduction briefing in July 2024 briefing occurred in September 2025 to discuss alternative alignments to minimise disruption and the potential use of land for construction compounds briefing occurred in November 2025 to discuss the use of HDD and 	<ul style="list-style-type: none"> Sydney Water has proactively identified sensitive receivers who have the potential to be impacted by noise and vibration. Where there is potential for impacts, Sydney Water would work with impacted stakeholders to minimise impacts. This may include but not be limited to: <ul style="list-style-type: none"> - using alternative construction machinery and equipment - adjusting work hours to suit needs of stakeholders.



Stakeholder	Interest/ impacts	Engagement Summary	Outcome
		<p>potential use of land for construction compound.</p>	<ul style="list-style-type: none"> - Sydney Water would investigate the feasibility of these adjustments through consultation with impacted stakeholders during detailed design and construction • Sydney Water consulted with the Australian Turf Club on the pipeline alignment and incorporated their preferences for options to minimise disruption to race days and horses • potential impacts to horses from dust would be minimised through implementation of the project’s mitigation measures, as well as the CEMP. • ongoing consultation regarding the potential use of land for construction compound.
<p>Explore & Develop childcare centre</p>	<ul style="list-style-type: none"> • concerns regarding potential traffic impacts during pick up and drop off hours • concerns regarding potential dust and contamination • supportive of trenchless construction. 	<ul style="list-style-type: none"> • project briefing in February 2025 to discuss wider GPOP project and traffic management of during work at the Camellia-Rosehill WRRF site under the REF. 	<ul style="list-style-type: none"> • Sydney Water would continue to work with businesses and residents on streets where open trenching works are proposed to understand their specific needs for transport and access • potential impacts from dust and contamination would be minimised through implementation of the project’s mitigation measures, as well as the CEMP.



Stakeholder	Interest/ impacts	Engagement Summary	Outcome
Downer Rosehill Sustainable Resource Centre	<ul style="list-style-type: none"> concerns regarding potential localised flooding and traffic impacts to truck routes. 	<ul style="list-style-type: none"> Project briefing in October 2024 to discuss wider GOP project and environment management work at the Camellia-Rosehill WRRF site under the REF. 	<ul style="list-style-type: none"> constraints of the transport network have been considered in the design development for the project. Sydney Water has minimised impacts to significant roads by adjusting construction methodologies to include trenchless methods. Where open trenching has been required these routes have been selected in areas where detours can be implemented Sydney Water would continue to work with businesses and residents on streets where open trenching works are proposed to understand their specific needs for transport and access Sydney Water has designed the Camellia-Rosehill WRRF site to avoid causing adverse flood impacts to neighbouring properties Sydney Water acknowledges that there is an existing drainage issue on Devon Street, at the frontage of the WRRF site that results in localized flooding during severe weather events. Sydney Water is currently working with City of Parramatta Council on resolving this issue. The final design of the WRRF site would include new drainage infrastructure to manage and reduce flows on Devon Street during weather events.



Stakeholder	Interest/ impacts	Engagement Summary	Outcome
Goodman	<ul style="list-style-type: none"> concerns regarding potential localised flooding for the Camellia Rosehill WRRF site. 	<ul style="list-style-type: none"> project briefing on 11 October 2024 to discuss wider GOP project and environment management work at the Camellia-Rosehill WRRF site under the REF. meeting in November 2024 to discuss flooding concerns. 	<ul style="list-style-type: none"> Sydney Water has designed the Camellia-Rosehill WRRF site to avoid causing adverse flood impacts to neighbouring properties Sydney Water acknowledges the existing drainage issue on Devon Street, at the front of the WRRF site resulting in localised flooding during severe weather events. Sydney Water is working with City of Parramatta Council on resolving this issue. The final design of the WRRF site would include new drainage infrastructure to manage and reduce flows on Devon Street during weather events.
Western Sydney University – Parramatta South Campus (WSU)	<ul style="list-style-type: none"> no concerns were raised in consultation with WSU requiring mitigation as construction of the brine pipeline would occur on WSU land in existing Sydney Water easements and have minimal impacts to campus operation. 	<ul style="list-style-type: none"> project introduction briefing in July 2025 and to discuss potential construction compounds on campus. 	<ul style="list-style-type: none"> Sydney Water has sought to minimise impacts by avoiding significant heritage features in the site Sydney Water would continue to liaise with WSU during detailed construction planning and during construction.
RODE Microphones	<ul style="list-style-type: none"> concern for potential noise and vibration 	<ul style="list-style-type: none"> project briefing in May 2025 on GOP project and construction impacts to Carnarvon Street. 	<ul style="list-style-type: none"> Sydney Water would continue to work with RODE microphones on ways to minimise potential noise



Stakeholder	Interest/ impacts	Engagement Summary	Outcome
	impacts to business operation.	<ul style="list-style-type: none"> follow-up correspondence for information requests to understand noise and vibration sensitivities, operating hours and construction management, to assist in mitigating construction impacts. 	and vibration impacts to business operation as part of detailed construction planning.
Properties near Meadowbank and Memorial Park	<ul style="list-style-type: none"> concern for construction impacts specific to noise, dust, vibration and traffic. 	<ul style="list-style-type: none"> ongoing engagement activities as a part of the engagement program 2x drop-in/pop-up events were promoted directly to nearby properties within a 500m radius of Meadowbank and Memorial Park to engage directly with these nearby properties. 	<ul style="list-style-type: none"> Sydney Water has sought to minimise impacts by keeping work in public roads and parks where possible Sydney Water will continue to engage with local residents to minimise potential construction impacts as part of detailed construction planning.
Properties in Newington near Pierre de Coubertin Park	<ul style="list-style-type: none"> concern for construction impacts specific to noise, dust, vibration and traffic 	<ul style="list-style-type: none"> ongoing engagement activities as a part of the engagement program door knocking session in April 2025 with the SIA practitioners. 	<ul style="list-style-type: none"> Sydney Water has sought to minimise impacts by keeping work in public roads and parks where possible Sydney Water will continue to engage with local residents to minimise potential construction impacts as part of detailed construction planning.



Stakeholder	Interest/ impacts	Engagement Summary	Outcome
Properties and businesses near Silverwater alignment (Carnarvon Street and Derby Street)	<ul style="list-style-type: none"> concern for construction impacts specific to noise, dust, vibration and traffic 	<ul style="list-style-type: none"> ongoing engagement activities as a part of the engagement program door knocking session in January 2025. 	<ul style="list-style-type: none"> Sydney Water has sought to minimise impacts by keeping work in public roads and parks where possible Sydney Water will continue to engage with local residents and businesses to minimise potential construction impacts as part of detailed construction planning.
Businesses on Devon Street, near future Camellia-Rosehill WRRF	<ul style="list-style-type: none"> concern for construction impacts specific to noise, dust, vibration and traffic 	<ul style="list-style-type: none"> ongoing engagement activities as a part of the engagement program door knocking session in September 2024 and February 2025. 	<ul style="list-style-type: none"> Sydney Water has sought to minimise impacts by keeping work in public roads and parks where possible Sydney Water will continue to with local residents and businesses to minimise potential construction impacts as part of detailed construction planning.

3.3 Community and environmental groups

There are many community groups within the Ryde LGA directly impacted by the project at Meadowbank Park and Parramatta River. Impacts include changes to amenity and access during construction, as well as noise and dust.

Between November 2024 and May 2025, 21 groups were contacted by phone and email, offered briefings and asked for feedback on the project and its impacts. The table below details engagement with community groups who were interested in a Project briefing or responded to correspondence. Further engagement with community groups will occur during the detailed design phase.

Table 3-3: Engagement with community and environmental groups

Stakeholder	Location	Interest/Impact	Engagement summary	Outcome
Primary School Sports Association – Ryde Zone	Meadowbank Park	<ul style="list-style-type: none"> • general concerns regarding potential pedestrian safety during construction • potential impacts to access of open space at Meadowbank Park for sport and community activities during construction of river release pipeline • positive feedback regarding early engagement during the planning stage with significant notice of impact before 	<ul style="list-style-type: none"> • project briefing in May 2025 on GPOP project and construction impacts to Meadowbank Park. <ul style="list-style-type: none"> - A total of 18 schools from the Ryde LGA were represented • ongoing correspondence to follow up information requests. 	<ul style="list-style-type: none"> • Sydney Water has adjusted the construction methodology for Meadowbank Park in response to feedback received by City of Ryde Council, park users and local residents. This has included: <ul style="list-style-type: none"> - limiting the size of construction compounds to cover one sports field rather than multiple - co-locating the river release pipeline along the existing waterway crossings at Vineyard Creek and Charity Creek to reduce visual impacts - adjusting the pipeline installation methodology to open trenching



Stakeholder	Location	Interest/Impact	Engagement summary	Outcome
		<p>construction, pending approvals</p> <ul style="list-style-type: none"> • wide support for the project regarding shifting away from costal reliance, cost effective water services and potential benefits for Parramatta River due to strong community values surrounding water quality of Parramatta River. 		<p>which can be carried out faster than trenchless methods</p> <ul style="list-style-type: none"> - ongoing engagement would be carried out with park users including sports clubs and local schools to seek feedback on impacts, peak usage periods, and understand preferences for consultation.
Meadowbank Park User Group Committee	Meadowbank Park	<ul style="list-style-type: none"> • potential impacts to access of open space at Meadowbank Park for sport and community activities during construction of river release pipeline. • timing of project and schedule for construction • interaction with the Meadowbank Park master plan construction. 	<ul style="list-style-type: none"> • project briefing in October 2025 to introduce the project and discuss potential construction impacts to Meadowbank Park <ul style="list-style-type: none"> - 2 sporting club representatives attended. 	<ul style="list-style-type: none"> • as above.



Stakeholder	Location	Interest/Impact	Engagement summary	Outcome
Epping Scouts Club	Parramatta River at John Whittam Bridge	<ul style="list-style-type: none"> potential impacts to access of open space at Meadowbank Park for sport and community activities during construction of river release pipeline potential impacts of river release pipeline during construction and operation to water sports activities in Parramatta River timing of project and schedule for construction. 	<ul style="list-style-type: none"> project briefing in April 2025 to introduce the project and potential construction impacts to Meadowbank Park and surrounds, followed by SIA interview with practitioner. ad hoc phone calls regarding project and engagement follow up correspondence regarding river release methodology. 	<ul style="list-style-type: none"> as above.
Melrose Park Primary School	110 Wharf Road, West Ryde, NSW 2114	<ul style="list-style-type: none"> timing of construction and potential loss of access to Meadowbank Park for sporting activities potential interface with construction schedule of upgrades to Melrose Park Primary School. 	<ul style="list-style-type: none"> project briefing in March 2025 to introduce the project and potential construction impacts to Meadowbank Park and surrounds, followed by SIA interview with practitioner. 	<ul style="list-style-type: none"> as above.



Stakeholder	Location	Interest/Impact	Engagement summary	Outcome
Melrose Park Football Club	Meadowbank Park	<ul style="list-style-type: none"> • timing of construction and potential loss of access to Meadowbank Park for sporting activities 	<ul style="list-style-type: none"> • phone call providing overview of project in March 2025 on project and potential construction impacts to Meadowbank Park. • offer to participate in Street Football World Cup Festival hosted annually in November to promote the project. Provided contact for other sporting groups to gain feedback • follow up correspondence offering formal briefing. 	<ul style="list-style-type: none"> • as above.
Rowing NSW	Parramatta River	<ul style="list-style-type: none"> • impacts of river release pipeline during construction and operation to water sports activities in Parramatta River. • timing of project and schedule for construction. 	<ul style="list-style-type: none"> • scheduled webinar in June 2025 was cancelled by Rowing NSW due to low interest from members. • project briefing to Rowing NSW steering committee in August 2025 on the Project and potential river release construction impacts. 	<ul style="list-style-type: none"> • as above.



Stakeholder	Location	Interest/Impact	Engagement summary	Outcome
Yarralla Sea Scouts	Parramatta River at John Whittam Bridge	<ul style="list-style-type: none"> potential impacts of river release pipeline during construction and operation to water sports activities in Parramatta River timing of project and schedule for construction. 	<ul style="list-style-type: none"> project briefing in April 2025 to introduce the Project and potential construction impacts to Meadowbank Park and surrounds, followed by SIA interview with practitioner. follow up correspondence regarding river release methodology. 	<ul style="list-style-type: none"> ongoing engagement with recreational users of Parramatta River to seek feedback on impacts, peak usage periods, and understand preferences for consultation.
Concord Sailing Club	Waterview Street, Putney, NSW 2112	<ul style="list-style-type: none"> potential impacts of river release pipeline during construction and operation to water sports activities in Parramatta River. timing of project and schedule for construction. 	<ul style="list-style-type: none"> project briefing in April 2025 to introduce the project and potential construction impacts to Meadowbank Park and surrounds, followed by SIA interview with practitioner. sailing club activities do not reach Meadowbank Ferry Wharf so minimal concern regarding construction. 	<ul style="list-style-type: none"> as above.



Stakeholder	Location	Interest/Impact	Engagement summary	Outcome
Parramatta River Catchment Group – Riverkeeper Program (PRAWN)	Parramatta River	<ul style="list-style-type: none"> potential impacts of river release pipeline during construction and operation to Parramatta River. timing of project and schedule for construction. 	<ul style="list-style-type: none"> project briefing in November 2024 on GOP project and river release construction impacts. <ul style="list-style-type: none"> Attendees included Local Landcare Coordinator, PRCG Riverkeeper, Friends of Toongabbie Creek, Keen to Clean, Maritime Emission Reduction Coalition and the Sunshine Project general support for the project regarding the shift away from costal reliance and potential benefits for Parramatta River 	<ul style="list-style-type: none"> as above.



3.4 First Nations

First Nations engagement for the project was delivered by Joy Horton consulting to inform place and design of the project. Further engagement with First Nations communities will occur as the project progresses, including during the detailed design phase.

Table 3-4: Engagement with First Nation groups

Stakeholder	Interest/Impact	Engagement summary	Outcome
First Nations (Dharug Clans)	<ul style="list-style-type: none"> potential impacts of river release pipeline during construction and operation to Parramatta River areas in the proposed construction footprint hold strong cultural significance for First Nations communities, including: <ul style="list-style-type: none"> - Parramatta River, the location of the river release holds central significance in the Dharug dreaming. - Duck Creek and Prospect Creek carry deep spiritual value. 	<ul style="list-style-type: none"> project briefing on 27 February 2025 with Dharug Custodian Aboriginal Consultation. project briefing on 6 March 2025 with Dharug Strategic Management Group. On Country Listening Session on 18 March 2025 at Meadowbank Park. This session focused on cultural values and insights. The session included a walk along some of the areas to be impacted by the project around Meadowbank Park. 	<ul style="list-style-type: none"> Sydney Water recognises the importance of waterways, including the Parramatta River on Aboriginal cultural heritage. The project would protect and respect this value through contributing to improved waterway health in the Parramatta River. During construction, waterway health would be protected through the implementation of project mitigation measures as well as the CEMP to minimise sediment run off, erosion and contamination of nearby waterways Sydney Water has designed the project, including the pipeline alignments to avoid impacts to locations of known Aboriginal cultural heritage significance and value. As a result, no impacts to known



- truth telling around the use of water during the colonial era, resulting in trauma and unresolved grief.

Aboriginal heritage objects and sites are expected

- Sydney Water would prioritise collaboration throughout the detailed design process to deliver a design that is reflective of Aboriginal Cultural Heritage. This may include but not be limited to the use of interpretive signage along Devon Street within the public interface zone to provide community education on historical context of the site and surrounding waterways
- vegetation plantings within the WRRF site would prioritise planting native species that are appropriate for the site and would not adversely impact waterways. Construction and operation of the site would be carefully managed to avoid impacts to these waterways
- while the Place and Design Framework (Appendix R) applies specifically to the WRRF, Sydney Water acknowledges the feedback provided on Meadowbank Park. Sydney Water would continue to engage with the Aboriginal Community



throughout the detailed design process for the barometric loop to develop cultural infrastructure at Memorial Park.

3.5 Summary of engagement collateral and events

The program of engagement was undertaken between 1 July 2024 and 24 November 2025. A summary of engagement collateral and events can be found below.

3.5.1 Project webpage

The project webpage provided all interested stakeholders with a central location to access up-to-date project information, community updates, maps fact sheets, newsletters, advertisements of upcoming events.

The project webpage was hosted on the Sydney Water Talk website domain from July 2024 to May 2025. As part of meeting the organisations privacy regulations, the project webpage was then moved to the Sydney Water domain.

3.5.1.1 Sydney Water Talk project webpage

From 1 July 2024 to 5 May 2025, 3,556 people have visited and interacted with the webpage

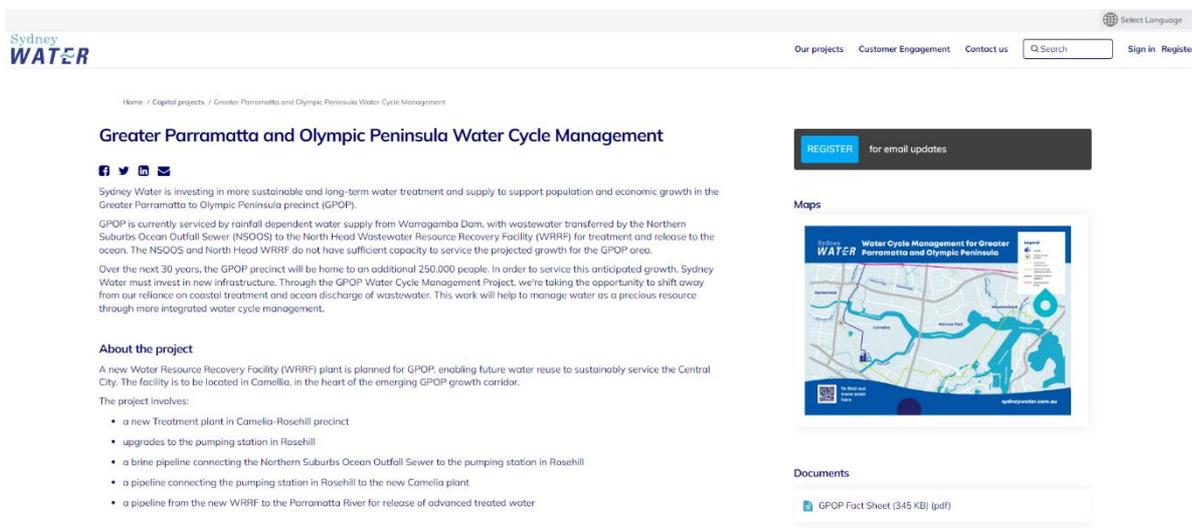


Figure 3: Extract of the Sydney Water Talk webpage

3.5.1.2 Sydney Water project webpage

From 15 May 2025 to 24 November 2025, the new project webpage has received 2,621 visitors to the page.

The project webpage can be viewed via the following link: [Greater Parramatta and Olympic Peninsula water cycle management](#).

3.5.2 Fact sheets

The fact sheets are created to provide stakeholders and community with key information about the project. Fact sheets were available in English, Traditional Chinese, Simplified Chinese, Korean and Arabic. This is available on the project webpage and handed out at in-person community pop-up displays.

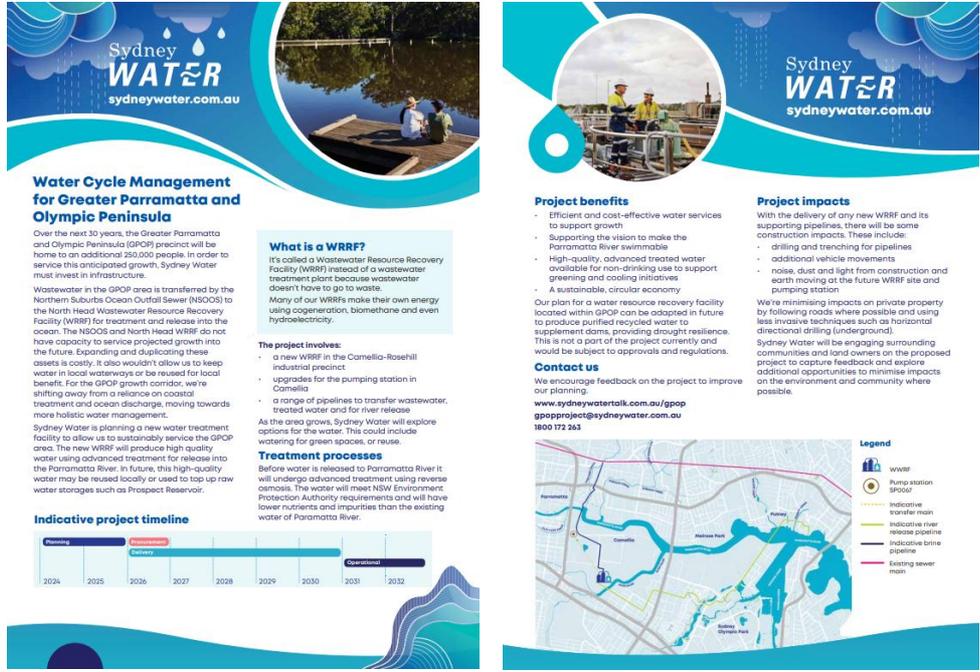


Figure 4: Extract of the project factsheet

3.5.3 Project map

Project map is available on the project webpage and displayed at in-person events. An updated version of the map was created as the design of the project progressed and alignments changed.

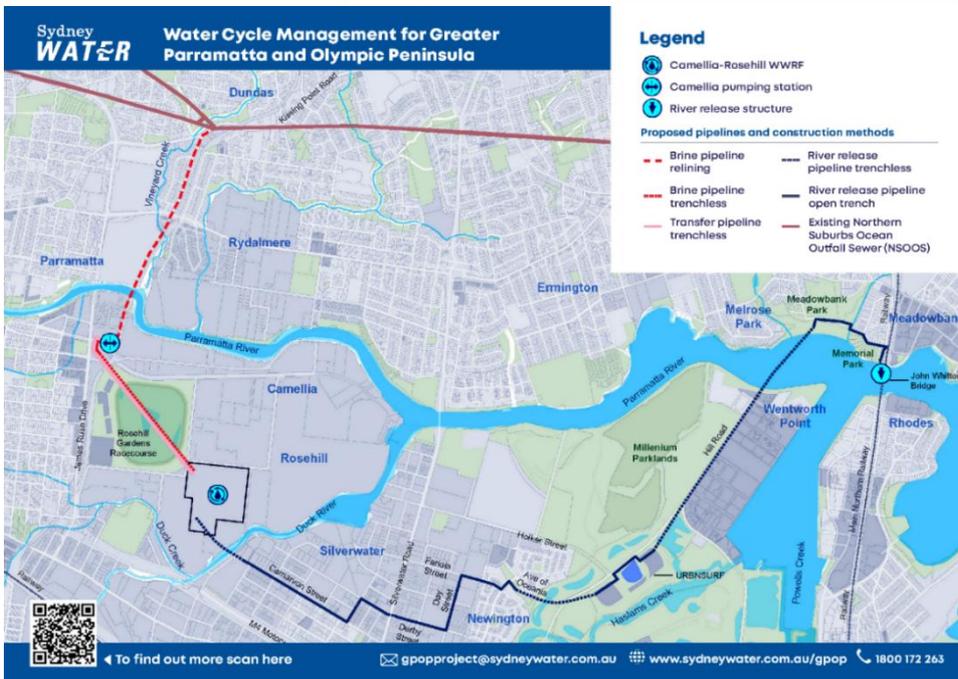
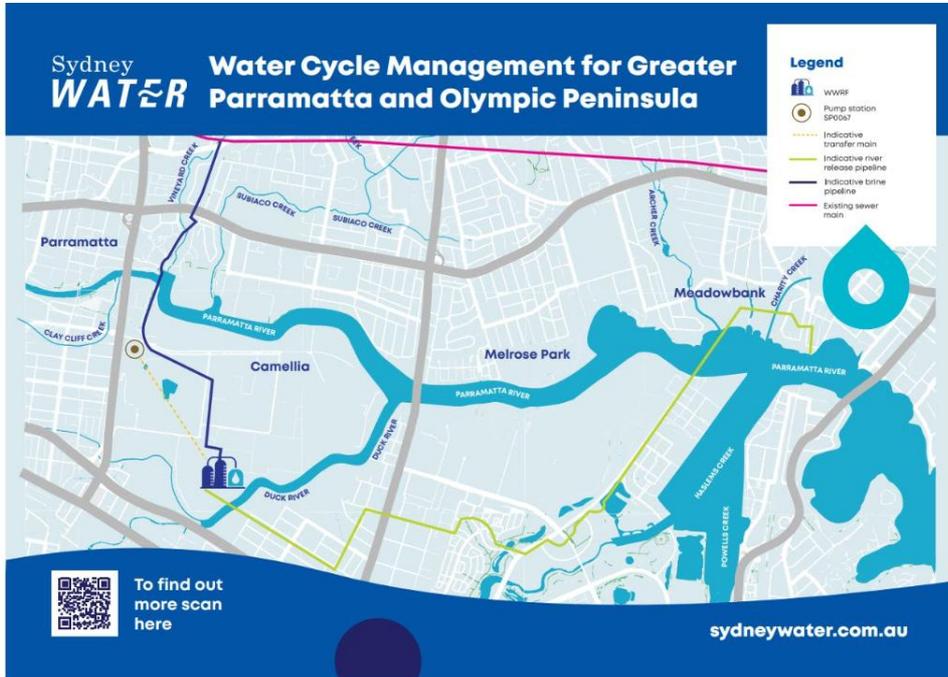


Figure 5: Project maps

3.5.4 Project newsletters

Two project newsletters (September 2024 and January 2025) were distributed to Camellia, Newington, Meadowbank and surrounding areas informing the community of the project, ways to get involved and advising potential impacts. The newsletters were distributed to a total of 18,886 private letterboxes and 1,182 business letterboxes.

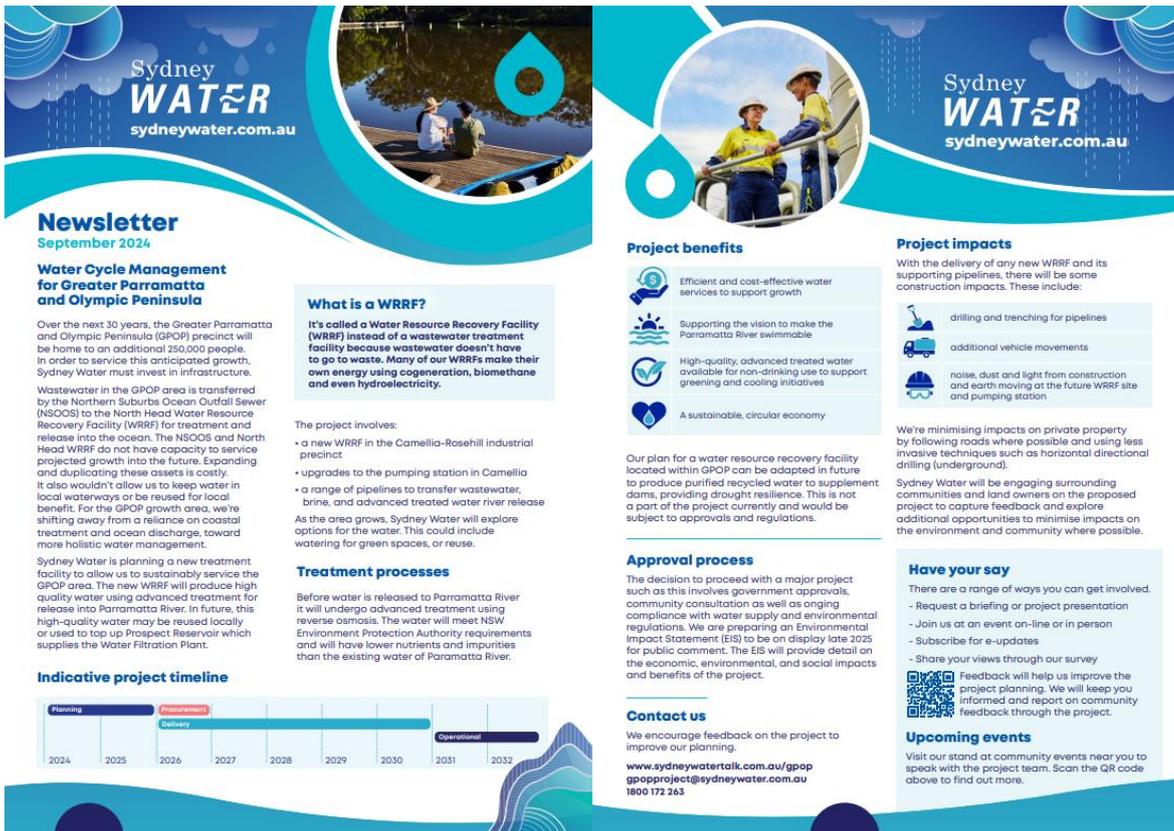


Figure 6: September 2024 project newsletter



Newsletter
January 2025

Water Cycle Management for Greater Parramatta and Olympic Peninsula

Sydney Water is planning for new water infrastructure to service the growing population across the Greater Parramatta and Olympic Peninsula (GPOP). This essential work will also help us move more sustainable by reducing our reliance on coastal treatment of wastewater and ocean outfalls.

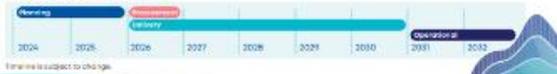
This newsletter is designed to help you understand what to expect from the future project and how we're working to minimise impacts.

What we're planning

- a new Water Resource Recovery Facility (WRRF) in the Camellia-Rosehill industrial precinct
- upgrade to a pumping station in Camellia
- three pipelines to transfer water, brine and advanced treated water

The project involves a release of high-quality treated water into the Parramatta River near Meadowbank Park. Local use of recycled water for green spaces is being explored. Longer term, the treatment plant could be upgraded to produce purified recycled water (PRW), instead of being released into the river. PRW could be mixed with water in Prospect Reservoir one of Sydney's key drinking water sources.

Indicative project timeline



Benefits

- cost-effective water services
- high-quality, recycled water for reuse
- enabling a circular economy for water

Impacts

- drilling and trenching for pipelines
- additional vehicle movements
- noise, dust and light from construction
- earth moving at the future WRRF site
- temporary compounds in your local area

Minimising Impacts

When planning for projects, we use a range of criteria to consider how we can deliver the project while minimising impacts.

The option assessment for this project considered a quality weighted environmental and social criteria alongside technical requirements such as constructability, hydraulic safety and costs.

As the project gets closer to construction, Sydney Water will continue engaging the community and discuss options to further minimise impacts.



Have your say

Your input can help us plan and deliver a better project. To have your say, please complete our survey before 21 February 2025, using the QR code.



More opportunities for feedback

Subject to approval, construction is planned to start from 2026. Between now and then there will be many opportunities to have your say – go to www.sydneywatertalk.com.au/gpop to get involved.

Join us online

- Register for our webinars
 - 6:30-7:30 pm on Wednesday 29 January 2025
 - 12:00-1:00 pm on Tuesday 18 February 2025
- Please contact our team if you need help registering.

Face to face

Visit us at pop up displays, listed on our project web page.

EIS Exhibition

In late 2025, you can also provide feedback on the public exhibition of the Environmental Impact Statement (EIS) by the Department of Planning, Housing and Infrastructure.

Contact us

We're here to answer your questions and gather your input for this important project.

☎ 1800 132 363
✉ gpopproject@sydneywater.com.au
🌐 www.sydneywatertalk/gpop

Social Impact Assessment

EMM has been engaged by Sydney Water to prepare an independent Social Impact Assessment (SIA). This assessment will help identify potential social impacts and benefits associated with the project. The SIA will be included in the Environmental Impact Statement, which forms part of the planning and approvals process for the project. The EIS, including the SIA, will be assessed by the Department of Planning, Housing and Infrastructure.

EMM will be conducting interviews with local stakeholders until 20 May 2025. We invite you to share your insights on the project through a 30-minute in-depth interview. Your input will contribute to an independent assessment that reflects community and stakeholder perspectives.

If you are interested in participating, please email Beacon.Dent@emmenvironmental.com.au. Include the project name, Greater Parramatta and Olympic Peninsula Water Cycle Management or GPOP, your contact details, your interest in the project and your preferred days and times for the interview. Participation in an interview is voluntary and all responses will be treated as confidential.

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如果您需要翻譯協助，請致電以上號碼。

Ανεπιθύμητα άσχετα, μη επαγγελματικά παραπομπών email.

Se si serve un interprete, telefonate al numero indicativo sopra.

홍역사가 필요하시면 위의 번호로 전화하십시오.

Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.

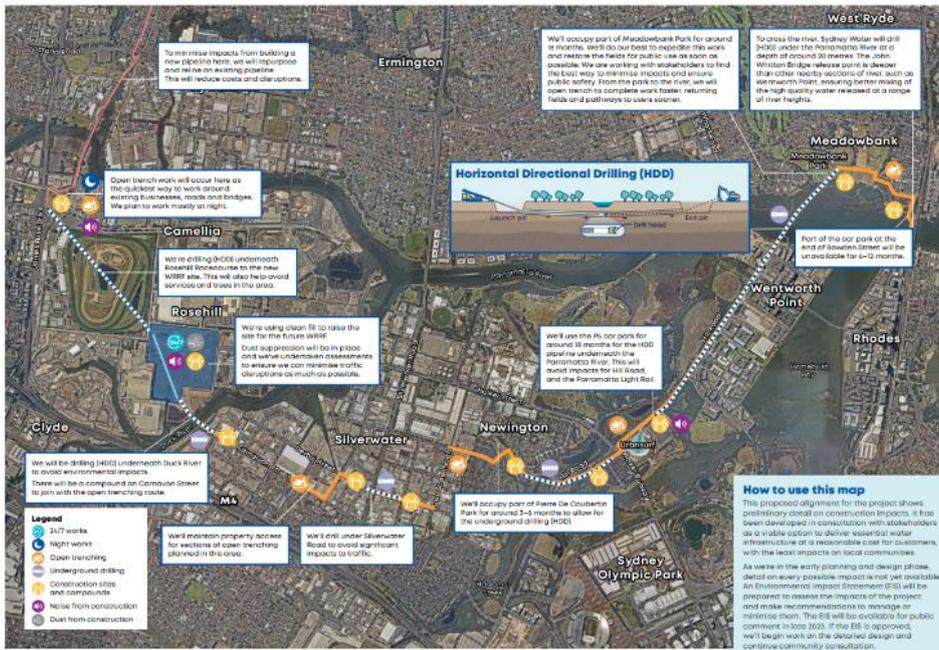


Figure 7: January 2025 project newsletter

3.5.5 Community pop-up displays

The project team hosted and attended community pop-up displays to increase awareness of the project in the area, discuss potential impacts and collect feedback from the community.

At in-person events, stands held various collateral including fact sheets (translated), newsletters, surveys to provide feedback and free water bottles.

Table 3-5: Community pop-up display summary

Event	Date/time	Interactions	Key issues raised
Wentworth Point Night Markets	Friday 4 October 2024	<ul style="list-style-type: none"> 29 people were engaged on the GOPP project, with 48 people engaged on Purified Recycled Water. - 20 positive interactions - 9 neutral interactions 	<ul style="list-style-type: none"> most conversations were around GOPP and Purified Recycled Water (PRW). PFAS was also discussed in several conversations as a topical media issue at the time conversations were mainly positive or neutral towards the project with no notable negative comments towards the project itself.
Ryde Wharf Markets	Sunday 27 October 2024	<ul style="list-style-type: none"> 24 people were engaged on the GOPP project, with 30 engaged on PRW - 16 positive interactions - 3 neutral interactions - 5 negative interactions 	<ul style="list-style-type: none"> conversations were mainly positive or neutral towards the project with no notable negative comments towards the project itself the negative conversation themes were PFAS, with residents seeking information on tap water safety in relation to PFAS there were also questions about whether there is a need for a home filtration system over and above Sydney Water's filtration process.
Webinars	<p>Webinar 1: Wednesday 29 January 2025</p> <p>Webinar 2: 18 February 2025</p>	<ul style="list-style-type: none"> 8 public registrations - 3 attendees 	<ul style="list-style-type: none"> no questions or comments were received at the webinars.

Event	Date/time	Interactions	Key issues raised
Ryde Wharf Markets	Sunday 22 June 2025	<ul style="list-style-type: none"> 34 people were engaged on the GOPP project <ul style="list-style-type: none"> 19 positive interactions on GOPP 13 neutral interactions on GOPP 2 negative interactions on GOPP 	<ul style="list-style-type: none"> most conversations were about construction impacts, as well as legitimacy of need. most residents were supportive of this project. a number of community members made reference to the GOPP newsletters and project flyers they had received in their letterboxes.

3.5.5.1 Event images



Figure 8: Image of display at Ryde Wharf Markets October 2024



Figure 9: Image of display at Ryde Wharf Markets June 2025

3.5.5.2 Promotional collateral for pop-up displays

Drop-in session – March 2025

A drop-in session at Fork and Spoon was scheduled for 29 March 2025. A project flyer inviting local community to the event was promoted via letter-box drop to residents within a 500m radius of Meadowbank Park and Memorial Park. Promotional boards were also placed at Meadowbank Park, Memorial Park and Meadowbank Ferry Wharf between 18 March 2025 and 28 March 2025 to promote the drop-in session. Drop-in sessions for this area was chosen as the method of engagement due to the significant number of apartment buildings that would not be able to be engaged via door-knocking.

Due to severe wet weather warnings by the Bureau of Meteorology the community drop-in was cancelled. Flyers advising the community of cancellation were displayed at Fork and Spoon. No community enquiries via phone or email were received regarding the cancellation. The Ryde Wharf markets community pop-up display was chosen as the makeup event due to its ability to naturally reach many community members from the local area and surrounds.

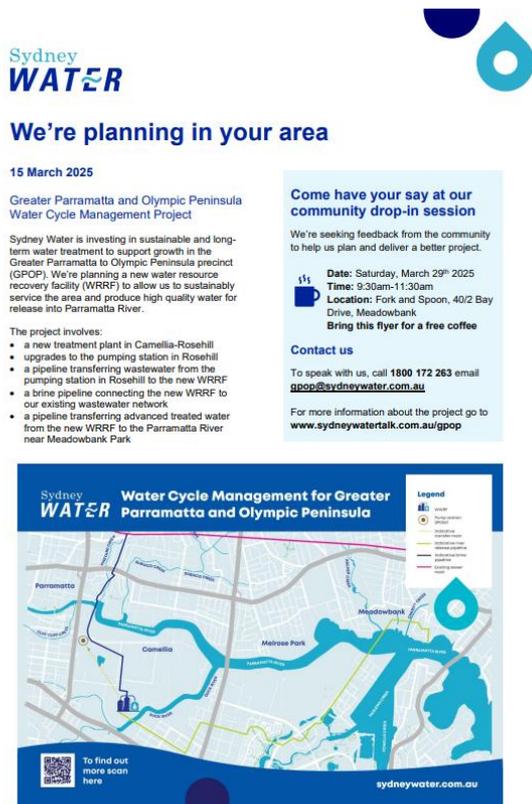


Figure 10: Flyer promoting drop-in session

Ryde Wharf Markets - June 2025

A project flyer inviting local community to the pop-up display was distributed in June 2025.

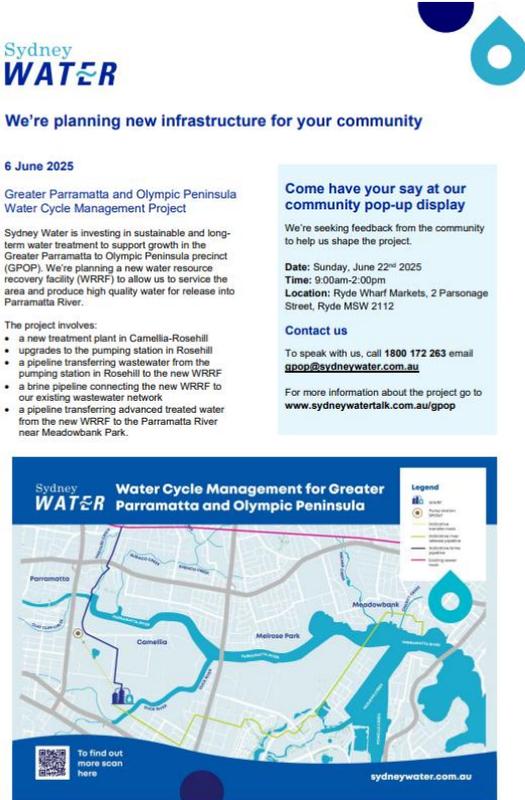


Figure 11: Extract of flyer promoting pop-up display

3.5.6 Social Media

3.5.6.1 Project awareness campaign

Geotargeted Facebook and Instagram advertising was used across the proposal area to promote the project, linking to the Sydney Water Talk website. From 20 October 2024 to 10 November 2024 the adverts reached 74,824 people. The adverts had 3,461 clicks with a click through rate of 1.03%. During this time 1,920 people interacted with the Sydney Water Talk page.

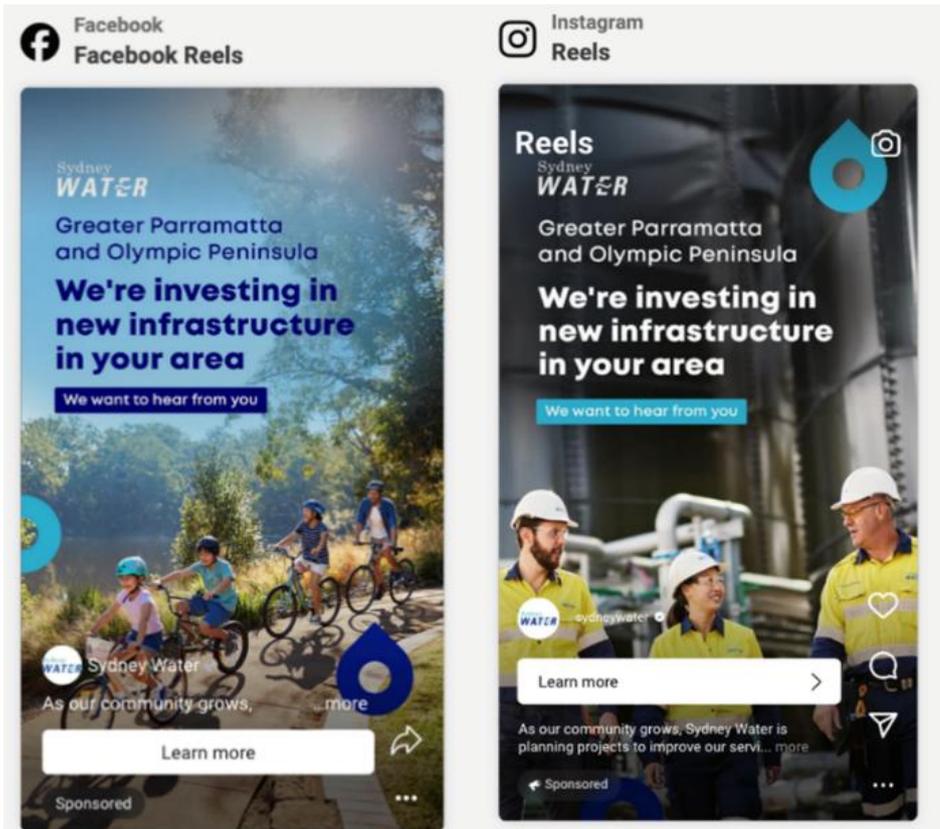


Figure 12: Extract of social media project awareness campaign

3.5.6.2 Webinar promotion campaign

A geo-targeted social media campaign ran from 12 February 2025 to 17 February 2025 to promote the project webinars, the campaign received:

- 89,096 impressions
- reaching 38,551 unique users
- 552 click throughs

3.5.6.3 Community pop-up display promotion campaign

A promotional campaign was run from 16 June 2025 to 22 June 2025 to promote the Ryde Wharf Markets community pop-up display, the campaign received

- 51,076 impressions
- reaching 15,894 unique users

3.5.7 Door knocks

Door knocks were delivered at key sections of the alignment to understand existing use for commercial, industrial and residential stakeholders. A copy of the fact sheet, newsletter, Project map and Sorry We Missed You postcard (example postcard seen below) were used as collateral to support conversations with stakeholders.

Table 3-6: Door knocking summary

Location	Date/time	Interactions issues raised	Key
Devon Street, Unwin Street and Colquhoun Street near future Camellia-Rosehill WRRF	September 2024	<ul style="list-style-type: none"> collected contact details for key contacts to be briefed on the upcoming site management works for the WRRF. 	<ul style="list-style-type: none"> conversations were mainly neutral towards the project with no notable negative sentiment comments towards the project itself.
Silverwater pipeline alignment (Carnarvon Street and Derby Street)	January 2025	<ul style="list-style-type: none"> 22 interactions <ul style="list-style-type: none"> 7 Industrial conversations, 34 Sorry We Missed You cards letter boxed dropped 5 residential conversations, 46 Sorry We Missed You cards letter boxed dropped 10 commercial conversations, 22 Sorry We Missed You cards letter boxed dropped. 	<ul style="list-style-type: none"> conversations were mainly positive or neutral towards the project with no notable negative comments towards the project itself strong preference for nightwork from businesses and some residential properties due to existing traffic congestion and parking impacts during the day interest from stakeholders on project timeline and start of works to allow them to manage impacts one business noted their appreciation for SW engaging early to understand business needs and the level of impact some stakeholders who were initially hesitant towards the need for significant work and the proposed river release location understood and were more accepting once the project optioneering were explained in greater detail.
Devon Street, near future Camellia-Rosehill WRRF	February 2025	<ul style="list-style-type: none"> 6 interactions 0 Sorry We Missed You were distributed to lack of access to letterboxes. 	<ul style="list-style-type: none"> no negative sentiment. a café in the Goodman Building adjacent to the future WRRF site provided support for the proposed work due to potential to increase customers.
Newington near Pierre de Coubertin Park	April 2025	<ul style="list-style-type: none"> 20 interactions 88 Sorry We Missed You cards letter boxed dropped. 	<ul style="list-style-type: none"> conversations were mainly positive or neutral towards the project with no notable negative comments towards the project itself. the surrounding area is quiet and is actively used by residents for walks, green space presented as a significant value.

- ongoing access to the dog park and playground was considered important to residents.
- as a result of community feedback temporary traffic lights should be considered for Hill Road to minimise additional congestion during construction.
- strong preference for daytime work to minimise disruption to night time schedules and existing traffic congestion, parking impacts and noise from nearby events at Sydney Olympic Park.



Sorry we missed you

We called by today to speak with you about upcoming work in your area.

Sydney Water is planning for new infrastructure from Rosehill to Meadowbank Park to meet the needs of the Greater Parramatta and Olympic Peninsula's (GPOP) growing population.

For more information, please call Greg Wagner from the GPOP Water Cycle Management team on 1800 172 263 or email gpopproject@sydneywater.com.au.

Date: ____ / ____ / ____

Time: ____ am/pm



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Se vi serve un interprete, telefonate al numero indicato sopra.

통역사가 필요하시면 위의 번호로 전화하십시오.

Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.

यदि आपको दुभाषिए की सहायता की ज़रूरत है, तो कृपया ऊपर दिए गए नम्बर पर फोन करें।

ਜੇ ਤੁਹਾਨੂੰ ਦੋਭਾਸ਼ੀਏ ਦੀ ਮਦਦ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਉੱਤੇ ਦਿੱਤੇ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ।

Figure 13: Example of sorry we missed you card

3.5.8 Government relations and stakeholder engagement

Sydney Water's Stakeholder Engagement and Government Relations teams work with government, industry, education, business, regulatory, bodies and community groups on a range of issues including business development, policy and regulation, customer service, and environmental and operational performance. The Government Relations team liaise with the Water Minister's Office, elected officials, and Sydney Water, responding to various requests and needs. Although separate to the community engagement delivered by the project team, both Government Relations and Stakeholder Engagement teams supported the engagement for the project.

3.5.8.1 Councils

- Sydney Water provided the following briefings with senior executives:3 briefings with City of Ryde Council
 - February 2025 with CEO, General Manager of City Shaping, Executive Officer of City Fabric and General Manager of Business and Operations
 - June 2025 with CEO, General Manager of City Shaping, Executive Officer of City Fabric and General Manager of Business and Operations
- November 2025 with CEO, Deputy CEO, Director of Development & Regulation and Director of Infrastructure.1 briefing with Strathfield council
 - September 2024 with General Manager, Director of Planning and Environment, Director of Engineering and Operations and Manager of Planning and Place.

3.5.8.2 Engagement with Member for Parramatta

In February 2025, Sydney Water hosted the Member of Parramatta on a site visit to pumping station SP0067 and the future Camellia WRRF site. The tour was coordinated by the Sydney Water Government Relations team with the Senior Project Manager and Community Engagement Officer in attendance. The site visit resulted in a supporting mention in Parliament Report 20 March 2025, noting the projects work to support future growth in Parramatta and surrounds. The electorate office was also provided with information about the community engagement being delivered including copies of community newsletters and map.

3.5.8.3 Engagement with Member for Ryde

The Member for Ryde was provided a copy of the community newsletter in October 2024 with an offer of a briefing.

3.5.8.4 Engagement with Member for Granville

The Member for Granville attended a site visit to pumping station SP0067 and future Camellia WRRF site in February 2025, hosted by the Sydney Water Government Relations team with the Senior Project Manager and Community Engagement Officer in attendance. The Member of Parliament was interested in the role that the pumping station and future WRRF will play in catering for growth in the area, and opportunities for beneficial reuse of water to drought-proof community assets like parks and fields.

3.5.9 Community survey

A community survey was available on the website to allow community members and stakeholders provide feedback.

Have your say survey

A survey was live from 18 May 2024 to 18 May 2025. As of 18 May 2025, there had been 34 visitors to the survey with 25 anonymous community responses.

Qualtrics survey

A new community survey was launched from 29 May 2025 due to the migration of the project webpage to the Sydney Water website domain as a part of meeting the organisations privacy regulations. As of 24 November 2025, there have been 6 anonymous community responses. Web traffic trying to access the previous web pages or survey using old notifications were automatically re-directed to the new site.

Combined survey analysis

Combined, the surveys received a total of 31 community responses. Common concerns raised in both surveys were:

- service disruptions
- additional flood risks to Duck Creek
- noise, dust and vehicle movements in residential areas
- coordination with interfacing projects
- impacts to recreational activities and open space access at Meadowbank Park
- wastewater overflows into Parramatta River
- odour and amenity
- Meadowbank Park release point over Wentworth Point
- river release site (Parramatta River over local creeks such as Duck Creek).

Elements of the project people supported were:

- recycled water for local use and conservation
- advanced wastewater treatment
- delivering infrastructure for growth
- opportunity for circular economic approach
- reduced dependence on coastal treatment and ocean outfalls and
- reducing pollution of Parramatta River.

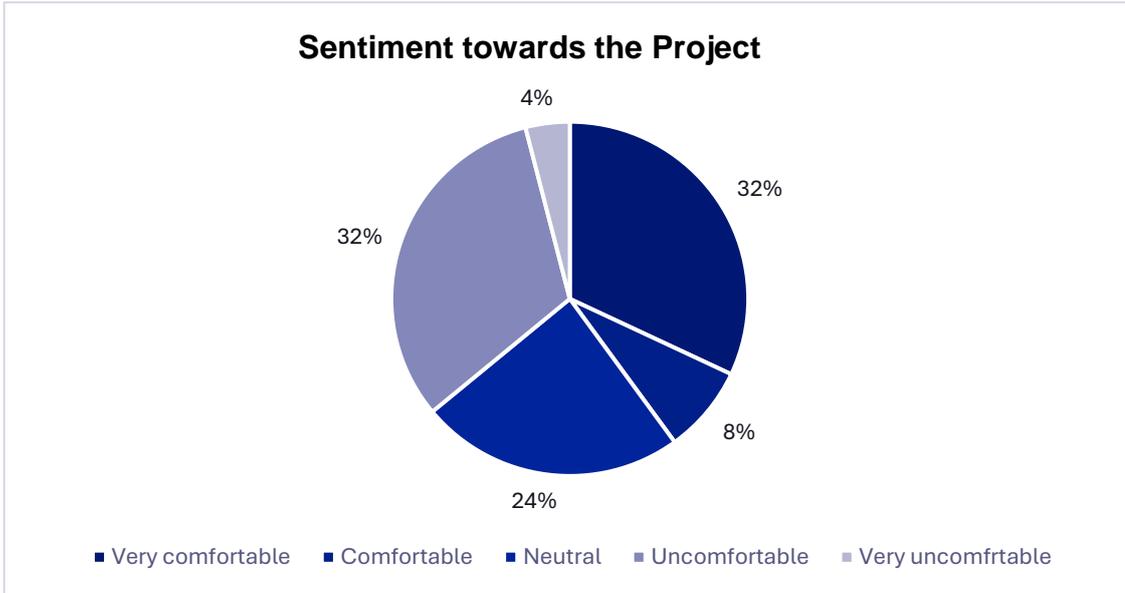


Figure 14: Sentiment of the ‘have your say’ survey

The survey content is as follows

How did you hear about Sydney Water’s plans for the GOP Water Cycle Management project?
(Select all that apply)

- Social media
- From a family member, friend or a work colleague
- Sydney Water website
- Other website
- At an event
- TV
- Radio
- Letter from Sydney Water
- Other (please specify)

What suburb do you live in?
(Please start typing your suburb name or postcode)

Overall, how do you feel about the proposed project?
(0 = Extremely uncomfortable; 10 = Extremely comfortable)

0	1	2	3	4	5	6	7	8	9	10	Don't know
<input type="radio"/>											



What are your concerns about this project, if any? *(Optional)*

What part of this project do you support, if any? *(Optional)*

Would you like to speak with someone from the project team?

Yes

No

Not sure yet

Figure 15: Qualtrics community survey excerpt

3.5.10 Site investigation program

A site investigation program was carried out to support concept design and address risks. This involved site walkovers, aerial surveys, and geotechnical investigations carried out in early to mid-2025.

The communications and engagement activities carried out for this work involved notifications to the local community and email correspondence for property access at key sites.

A 7-day site investigation notification was distributed in April 2025 for various investigation across the future project alignment in Camellia, Rosehill, Newington, Silverwater, and Sydney Olympic Park.

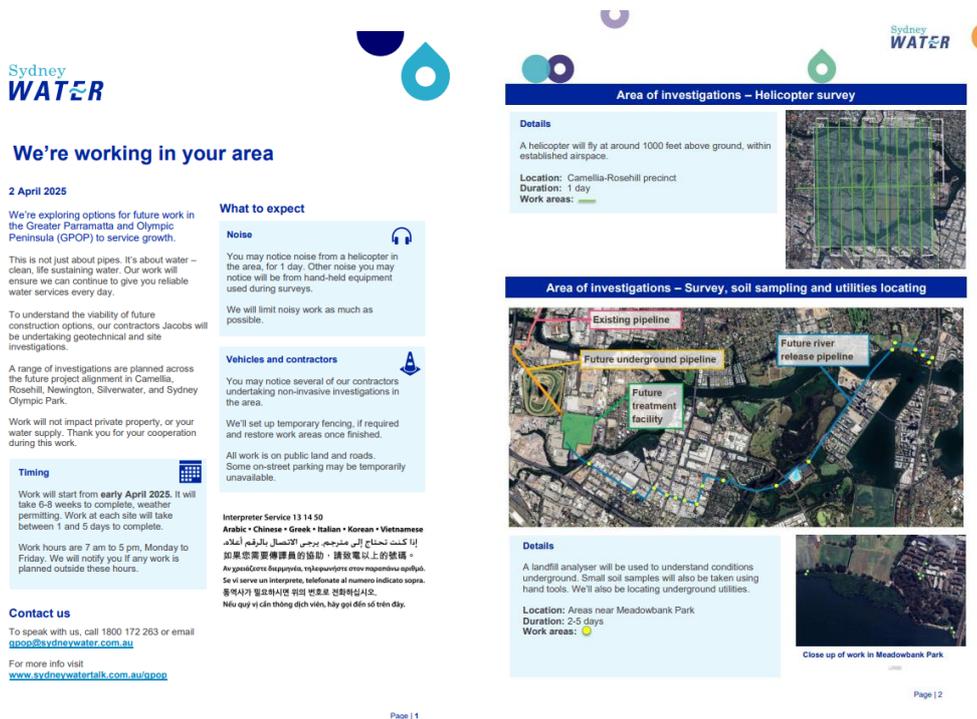


Figure 16: Extract of one site investigation notification

4 Evaluation and future engagement

4.1 Outcomes

The communications and engagement program has satisfied the scope and objectives set out at the beginning of the concept design phase. Throughout the target area, the project has had more than 9,461 unique interactions with the community and stakeholders across various engagement activities including briefings, site walks, surveys, presentations, face-to-face conversations, emails, phone calls and meetings².

The project team have used the feedback gathered to inform the proposed design and optimise future delivery of the project. This includes:

- ongoing consultation with City of Ryde Council and users of Meadowbank Park. This includes efforts to optimise the area and layout of site compounds to minimise disruption to recreational activities and the Meadowbank Park Masterplan
- ongoing consultation with City of Parramatta, particularly around the future WRRF site having consideration for flooding scenarios throughout low-lying areas near the Parramatta River
- ongoing consultation with stakeholders including impacted properties, sensitive receivers and the community regarding construction impacts
- ongoing consultation with existing interfacing projects.

As this document has detailed, engagement delivered has not only informed those affected, but also provided opportunity for input on the project. Feedback has not only helped to refine the project design and delivery approach, reducing impacts for those affected, but it has also helped identify opportunities to reduce cost and Project risk. Engagement with stakeholders and the community will continue during the public exhibition of the EIS, as well as during future stages of the planning development to explore more ways to optimise the project.

The following table details the objectives defined at the beginning of the engagement program and an evaluation of success.

² This is separate to (more than) 18,886 residents and 1,182 businesses who received several notifications by delivered mail.

4.2 Review of goals and objectives

Table 4-1: Summary review of goals and objectives

Goal	Objective	Measure	Review of success
Plan and deliver coordinated engagement to support the project EIS	<ul style="list-style-type: none"> provide appropriate visibility to internal stakeholders to support coordination of communications provide support for external stakeholders to engage on their areas of interest coordinate with social impact assessment team, as appropriate. 	<ul style="list-style-type: none"> feedback from internal and external stakeholders document coordination with other teams including SIA consultants in a Consultation Outcomes Report (this document). 	<ul style="list-style-type: none"> feedback is captured in Section 3 collaboration with SIA practitioners is documented in 2.2 this report will be publicly available detailing consultation outcomes.
Provide appropriate engagement for community and stakeholders	<ul style="list-style-type: none"> identify and engage those interested or affected and improve their knowledge of the project manage enquiries and respond to concerns about the project achieve best practice under existing industry frameworks. 	<ul style="list-style-type: none"> all identified stakeholders engaged engagement collateral and initiatives delivered enquiries responded to in accordance with the CSEP deliver on all engagement requirements under the EIS process including DPHI Guidelines and SEARs Complete Infrastructure Engagement Excellence (IEE) Standards Review and external review of CSEP. 	<ul style="list-style-type: none"> enquiries and identified stakeholders detailed in 3 all identified stakeholders were engaged The project collateral including fact sheets and letters is available in 3.5 IEE review details available in Section 2.4.
Minimise project impacts through stakeholder consultation and community engagement	<ul style="list-style-type: none"> facilitate the process for community and stakeholder views to be considered in the development of the project embed approaches to minimise impact through the options assessment and concept design process. 	<ul style="list-style-type: none"> MCA for options selection includes community impacts Community Engagement Lead involved in Options Assessments and MCA engagement participation public information available on community feedback, articulating how feedback has been used 	<ul style="list-style-type: none"> the Engagement Lead provided input on the development of the MCA to ensure community impacts were captured Community Engagement Advisors participated in options assessment

Goal	Objective	Measure	Review of success
		<ul style="list-style-type: none"> • Consultation Outcomes Report to outline how the project received feedback, what it was, and how the project incorporated it in planning. 	<ul style="list-style-type: none"> • engagement participation is detailed 3 • feedback from stakeholders is captured in Section 3 • the Consultation Outcomes Report (this document) details feedback and relevant outcomes for the project • community received a newsletter in January 2026 detailing project updates, how community feedback had been used and the upcoming EIS exhibition.
Build and maintain awareness of and trust in Sydney Water and the project	<ul style="list-style-type: none"> • trust in Sydney Water remains stable • increased awareness of the project. 	<ul style="list-style-type: none"> • trust in Sydney Water remains stable • 60%+ of feedback on the project is neutral or positive. 	<ul style="list-style-type: none"> • corporate trust remains strong and stable • 93% of feedback on the project is neutral or better (44% positive, 49% neutral and 7% negative) based on survey responses, and interactions at community pop-up displays, webinars and door knocking.