WaterFix® Residential

Landlord Consent Letter

If you are the landlord of a residential property receiving goods and services from the WaterFix® program, this consent letter must be signed before we will provide goods and services.

**Details:**

|  |  |
| --- | --- |
| **Property address**: | [insert address] |
| **Who is accepting the services on your behalf? (the Tenant or the Managing Agent?)** | Delete which **does not** apply and insert name:   * Tenant: [insert name] * Managing agent [insert name] |
| **WaterFix® goods and services being supplied**  (Please visit the [*WaterFix*® *Schedule of Services and Charges*](https://www.sydneywater.com.au/content/dam/sydneywater/documents/waterfix-schedule-of-services-and-charges.pdf) and list any products and services you wish to be included for replacement, e.g. taps, showerheads, toilets) | * repair <<XXX>> (list all relevant fixtures or fittings) * supply and install <<XXX>> (list all relevant products). |
| **Property Owner** | [insert name]  [insert contact number] |

I am the owner (or an owner) of the Property. As owner of the Property:

* I consent to Sydney Water’s staff or licensed contractors entering the property for a WaterFix® appointment.
* I confirm that I have been provided with a copy of the [WaterFix® Terms and Conditions (**Terms and Conditions**)](https://www.sydneywater.com.au/content/dam/sydneywater/documents/waterfix-terms-conditions.pdf). I understand that WaterFix® is subject to the Terms and Conditions. I’ve read and agree to the WaterFix® Terms and Conditions.
* I agree to pay for the goods and services provided and installed as identified in the Details table above, according to the Terms and Conditions and rates specified in the [*WaterFix*® *Schedule of Services and Charges*](https://www.sydneywater.com.au/content/dam/sydneywater/documents/waterfix-schedule-of-services-and-charges.pdf)*.* I understand that these charges will be added to my Sydney Water bill for the Property.
* I accept ownership and responsibility for the goods installed.

I agree that a Sydney Water plumber will:

* check the Property for leaks, advise of any required repairs and suggest water efficient devices (a water efficiency audit is included in the call out fee);
* repair the relevant fixtures or fittings outlined in the Details table above; and
* supply and install the relevant goods outlined in the Details table above.

I understand that:

the Tenant or Managing Agent (as applicable) will attend the appointment on my behalf and will sign the Sydney Water Completion of Work form, declaring that Sydney Water has completed the services agreed to at the time of booking.

The WaterFix® team will call me (or the Managing Agent identified in the Details table) for approval before starting any work if there are any changes to the agreed services that will incur extra charges.

SIGNED BY OWNER:

…………………………………………...

Signature

…………………………………………...

Name:

DATE: