

Report on the provision of information and services to WIC Act licensees and potential competitors

This report relates to the provision of information and services to licensees under the *Water Industry Competition Act 2006* (the WIC Act) and potential competitors in 2019-20.

Introduction

Our Operating Licence 2019-23 contains requirements relating to the provision of information and services to licensees under the WIC Act and potential competitors, as well as a requirement on Sydney Water to negotiate in good faith with these parties.

Under clause 6.1 of our Operating Licence Reporting Manual, each year we must report on the:

- number of agreements for the provision of services established with WIC Act licensees and potential competitors
- number of negotiations for the provision of services commenced with WIC Act licensees and potential competitors that did not eventuate in an agreement and, where known to Sydney Water, the reasons for this outcome
- type of information requested by WIC Act licensees and potential competitors in addition to information that is publicly available
- time taken for Sydney Water to respond to requests for provision of information or services.

Information about each of these areas is outlined below.

We understand the intention of this report is to capture requests for servicing information that is not publicly available and/or requests for negotiations for the provision of new services.

We communicate on a regular basis with WIC Act licensees that we have existing agreements with for the provision of services. This communication is of a transactional and/or operational nature in relation to the existing agreement. We have not included information about these interactions in this report.

Agreements for the provision of services

No new agreements for the provision of services were established with WIC Act licensees or potential competitors in 2019-20.

Negotiations for the provision of services

We received no requests for negotiations for the provision of services from WIC Act licenses or potential competitors in 2019-20.

Type of information requested

In 2019-20, we responded to a request from a WIC Act licensee for an executive level meeting to meet new management appointed in each company and discuss strategic issues. A meeting was held and covered a range of topics including engagement, wholesale pricing and the identification of future market opportunities.

A subsequent meeting was held with the same WIC Act licensee to provide an update on the progress of work to meet our Operating Licence requirements to publish servicing information for each major water system and wastewater system on the Sydney Water website.

No further correspondence has been received regarding wholesale pricing for any existing or future schemes.

Response to requests for information or provision of services

We received no requests for servicing information from WIC Act licensees or potential competitors in 2019-20.

We received no requests for negotiations for the provision of services from WIC Act licensees or potential competitors in 2019-20.