

# Recycled water plumbing connection check

Recycled water pipes should be completely separate from the drinking water pipes on your property. If you have a recycled water meter, you can complete a simple plumbing check to help confirm your pipes are connected correctly.

This check is especially important if you have just moved to the property, the house has been renovated and there have been changes to the plumbing, or if new landscaping work has been completed.



Recycled water meters, taps and fittings are coloured purple.

## Step 1 Turn off the recycled water supply

Turn off the water supply at the purple recycled water meter tap outside at your property. Leave the drinking water meter tap turned on.

If you don't have a recycled water meter, you may not be able to complete the check. Please call us on 13 20 92 (from 8am to 5:30pm Monday to Friday) to arrange for a new recycled water meter to be fitted.

## Step 2 Check taps inside the house

One at a time, turn on each hot and cold tap in the kitchen, bathroom and laundry. This includes all sink, bath and shower taps. Each tap should have water flowing, indicating they are correctly connected to the drinking water supply.

If there is no flow of water from a tap, it may be incorrectly connected to the recycled water supply.

## Step 3 Check toilets and bidets

Toilets should be connected to the recycled water supply, but bidets should always be connected to the drinking water supply.

Flush each toilet one at a time. The toilets will flush, but the cisterns should not refill. This indicates they are correctly connected to the recycled water supply.

If you have bidets, flush these one at a time. If the water runs and the bidet refills, it is correctly connected to the drinking water supply. If the water runs dry after 2 or 3 flushes and the bidet does not refill, the bidet may be incorrectly connected to the recycled water supply.

## Step 4 Check the taps outside

One at a time, turn on each of the taps outside on your property.

The drinking water taps should flow as normal. The purple coloured recycled water taps with a 'Recycled water' or 'Do not drink' sign should run dry.

If the water runs dry from the drinking water tap, or water keeps flowing from a recycled water tap, the tap may be connected to the incorrect water supply.

## Step 5 Complete the final check

After making sure that all taps inside and outside the house are turned off, slowly turn on the purple recycled water meter tap. The next time you turn on your taps, please do this slowly to allow any trapped air in the pipes to escape.

### Any questions?

When you have completed the checks, please contact us if you didn't get the expected results, or are concerned that your recycled water and drinking water pipes may not be connected as they should.

Please call us on 13 20 90 (24 hours) so we can provide advice on next steps.