

Recycled Water Management Policy

1. Overview

1.1 At a glance

We are committed to providing fit-for-purpose water to our recycled water customers.

To demonstrate this, we will:

- maintain a recycled water management system that is consistent with the Australian Guidelines for Water Recycling, except to the extent that NSW Health specifies otherwise
- ensure that the recycled water management system is fully implemented and that all relevant activities are carried out in accordance with it, and to the satisfaction of NSW Health
- plan and operate recycled water schemes under a preventive risk-based water quality management approach, given understanding of the system from catchment to customer
- undertake accurate and timely reporting that supports confidence in our recycled water supplies
- ensure emergency response is planned and performed
- promote awareness of recycled water quality management amongst employees, contractors, and the community and ensure that our staff and contractors are cognisant of their role in the supply of recycled water
- engage in the development of industry regulation and guidelines, and undertake targeted research and development
- use recycled water management system outputs to inform long-term planning, given our role in integrated water cycle management and water conservation under metropolitan water planning
- pursue improvements to recycled water management considering our customers, our regulators, and our business drivers, and to meet the objectives of the Corporate Strategy and Plan.

1.2 Scope

This policy applies to all Sydney Water employees and contractors and to any person or organisation acting for or representing Sydney Water.

1.3 Objective

This policy expresses Sydney Water's strategic intent regarding recycled water management.

2. Definitions

Term	Definition
Australian Guidelines for Water Recycling	<i>Australian guidelines for water recycling: Managing health and environmental risks (Phase 1)—2006</i> , including the framework for recycled water quality and use, as amended or updated from time to time