

Environmental Policy

Sydney Water is committed to protect, restore and enhance the environment for our customers and communities. We create a better life through world-class water services, including essential and sustainable water and wastewater products and services to our city.

Scope

This policy applies to all Sydney Water employees and contractors. It covers all aspects of our business including property acquisitions and disposals; and the planning, construction, operation and maintenance of systems, products and services for water, wastewater, recycled water and stormwater throughout our area of operations.

Objective

We protect the environment and conduct our operations in compliance with the principles of ecologically sustainable development. We will continually improve our environmental performance, moving towards no net harm to the environment while supporting a thriving, liveable, and sustainable city.

We are committed to:

- reducing wastewater pollution to support clean and safe waterways
- having no net environmental impact from our discharges to the air, waterways, or land
- maximising resource value and supporting a circular economy by responsibly managing energy, water and materials, and minimising waste creation
- achieving net zero carbon in our operations by 2030 and supply chain by 2040
- supporting entire integrated water cycle management
- protecting, restoring, and enhancing our natural and heritage assets
- social responsibility by having regard for the interests of the community.

We will achieve this by:

- proactively engaging and partnering with stakeholders, customers, community groups and our supply chain to achieve positive environmental outcomes and build their values into our environmental management decisions
- promoting a supportive work culture and embracing behaviours that contribute to sustainable and improved environmental outcomes
- requiring our employees and contractors to operate in an environmentally responsible manner and providing environmental awareness and training
- pursuing opportunities that enable our services to be resilient to increasing environmental challenges, by implementing a systematic and integrated risk management approach and product framework
- making decisions (from planning and design, supply chain, infrastructure, servicing and end of life) that are sustainable, socially responsible and contribute to a reduction in carbon emissions
- continually improving our certified ISO14001 Environmental Management System (EMS)
- complying with all applicable legal, contractual, and internal environmental obligations.



Roch Cheroux
Managing Director, Sydney Water

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