Excursion terms and conditions

To ensure the safety of all visitors to our sites, all participants must comply with the following:

What to wear
All participants must wear sturdy, fully enclosed, flat soled shoes (no open shoes such as sandals, thongs or ballet flats). We strongly recommend participants wear long sleeves and long pants, well-fitting hats and sunscreen. The tour is outdoors with very little shade. Participants not complying with this dress code cannot participate in the site visit.

Alcohol and Other Drugs
All Sydney Water sites are drug and alcohol free. On 1 August 2017, we implemented a new Alcohol and Other Drug Policy. The policy includes a new Screening Procedure allowing for random, blanket, reasonable suspicion and post-incident testing of employees and visitors over 18 years of age.

Duty of care
The group leader must supervise the group the whole time and exercise duty of care. Teachers must bring a first aid kit. It should be easy to carry (eg backpack or shoulder strap). Teachers and group leaders are responsible for all participants. This includes ensuring all participants have parent/guardian permission to attend the site. We are not responsible for any loss, damage or costs incurred by participants, including damage to property or personal injury except where we have acted deliberately to cause the loss.

Photos
For safety and security reasons, photos are not allowed to be taken. Mobile phones and cameras are not permitted on tours.

What to bring
The group leader must bring the completed participant list. Food and drink, as required. Eating and drinking are only allowed inside the Education Centre. There are no food outlets near or on the site.

Fitness and mobility
Participants must be physically able to climb stairs, walk at heights and on uneven surfaces for up to one hour.

Safety
All participants agree to complete a safety induction at the site. Participants will, at all times, follow our instructions and directions during the site visit.

If we need to cancel
We may cancel at short notice due to operational requirements or wet weather. We will contact you at the earliest opportunity if this is the case.

If you need to cancel
Please call the Education Hotline 1800 724 650 to let us know immediately.