

WaterFix®

Schedule of services and charges, March 2017

This schedule of WaterFix® Services and Charges replaces any earlier versions. They are applicable to the WaterFix® services provided by Sydney Water and must be read together with the current WaterFix® Terms and Conditions of Supply, available on our website

Note the following charges are applicable even if only part of the Service is needed.

Service description	Charge Including GST
<p>Call Out Fee</p> <p>Base fixed charge for all Waterfix® appointments; this charge applies if the plumber attends the property and no work is done.</p> <p>The following charges are all additional to this</p>	\$99.00
<p>Missed appointment (No show)</p> <p>This charge applies if you are not present to accept delivery of the services and did not cancel the appointment as per the terms and conditions</p>	\$99.00
<p>Call-back</p> <p>This charge applies if we need another appointment to complete the work</p>	\$99.00
<p>Saturday surcharge</p> <p>This surcharge is in addition to the Call out fee, if a Saturday appointment is requested</p>	\$110.00
<p>Deferred payment administration fee</p> <p>The deferred payment allows you to pay all toilet replacements and any item over \$200 in deferred installments. Payments are made over four consecutive water bills. This one-off fee will apply to the first bill.</p>	\$44.00
<p>Materials charge</p>	As quoted
<p>Hourly labour charge</p>	\$110.00

Toilets

All Sydney Water supplied toilets have a 4-star WELS rating

Note: your existing toilet type (S trap, P trap or Skew) must be replaced with a suite of the same type.

Standard model 1 toilet replacement \$385.00

Remove and dispose of existing toilet.

Supply and install a Budget dual flush toilet suite (pan and cistern) with an exposed trap, providing the existing set out is compatible.

Standard model 2 toilet replacement \$440.00

Remove and dispose of existing toilet.

Supply and install a Standard dual flush toilet suite (pan and cistern) with a hidden trap, providing the existing set out is compatible.

Mid-Range toilet replacement \$605.00

Remove and dispose of existing toilet.

Supply and install a Mid-range dual flush toilet suite (pan and cistern) with a hidden trap, providing the existing set out is compatible.

Premium toilet replacement \$715.00

Remove and dispose of existing toilet.

Supply and install a Premium dual flush toilet suite (pan and cistern) with a hidden trap, providing the existing set out is compatible.

Skew pan toilet replacement \$990.00

Remove and dispose of existing toilet.

Supply and install a Skew pan dual flush toilet suite (pan and cistern) with an exposed trap, providing the existing set out is compatible.

Toilet replacement, installation only \$220.00

Remove and dispose of existing toilet, and install new compatible toilet supplied by the customer.

Showers

All Sydney Water supplied showerheads have a 3-Star WELS rating

Standard showerhead \$55.00

Supply and install a showerhead from the Standard range*

Premium showerhead \$88.00

Supply and install a showerhead from the Premium range*.

Showerhead installation only \$33.00

Installation of customer supplied showerhead

Taps	
Basin set- Quarter turn	\$363.00
Basin set	\$275.00
Basin mixer	\$242.00
Sink mixer	\$242.00
Sink set- Quarter turn	\$363.00
Wall sink set	\$275.00
Wall tap assembly – Quarter turn	\$275.00
Wall tap assembly	\$242.00
Washing machine taps	\$242.00
Leak repairs and water efficient fittings	
Minor tap leak repairs	\$33.00
A minor tap leak repair does not include repairs to flick mixers (taps where both hot and cold water issue from a single spout, controlled by a lever), ceramic cartridge taps or any quarter turn mixing taps. In the case of toilets, a minor leak repair does not include repair of cracked or leaking cisterns or toilet pans.	
Replacement of Standard Outdoor Taps	\$33.00
Tap seat replacement	\$33.00
Toilet flush manual control	\$11.00
Aerators	\$33.00
In-Tap flow controller	\$33.00
In-line flow controller	\$33.00
Toilet stop valve replacement	\$55.00
Cistern inlet valve replacement	\$44.00
Cistern outlet valve replacement	As quoted

Contact us

Visit sydneywater.com.au

WaterFix enquiries Call 1800 807 475

Email waterfix@sydneywater.com.au