



WaterFix®

Schedule of services and charges, November 2018

This schedule of WaterFix® Services and Charges replaces any earlier versions. They are applicable to the WaterFix® services provided by Sydney Water and must be read together with the current WaterFix® Terms and Conditions of Supply, available on our website.

Note the following charges are applicable even if only part of the Service is needed.

Service description	Charge including GST
<p>Call out fee</p> <p>Base fixed charge for all Waterfix® appointments; this charge applies if the plumber attends the property and no work is done.</p> <p>The following charges are all additional to this.</p>	\$88.00
<p>Missed appointment (No show)</p> <p>This charge applies if you are not present to accept delivery of the services and did not cancel the appointment as per the terms and conditions</p>	\$88.00
<p>Call-back</p> <p>This charge applies if we need another appointment to complete the work</p>	\$88.00
<p>Saturday surcharge</p> <p>This surcharge is in addition to the Call out fee, if a Saturday appointment is requested</p>	\$110.00
<p>Deferred payment administration fee</p> <p>The deferred payment allows you to pay all toilet replacements and any item over \$200 in deferred installments. Payments are made over four consecutive water bills. This one-off fee will apply to the first bill.</p>	\$44.00
<p>Materials charge</p>	As quoted
<p>Hourly labour charge</p>	\$99.00

Toilets

All Sydney Water supplied toilets have a 4-star WELS rating.

Note: your existing toilet type (S trap, P trap or Skew) must be replaced with a suite of the same type.

Service description	Charge including GST
<p>Standard model 1 toilet replacement</p> <p>Remove and dispose of existing toilet.</p> <p>Supply and install a Budget dual flush toilet suite (pan and cistern) with an exposed trap, providing the existing set out is compatible.</p>	\$385.00
<p>Standard model 2 toilet replacement</p> <p>Remove and dispose of existing toilet.</p> <p>Supply and install a Standard dual flush toilet suite (pan and cistern) with a hidden trap, providing the existing set out is compatible.</p>	\$440.00
<p>Mid-Range toilet replacement</p> <p>Remove and dispose of existing toilet.</p> <p>Supply and install a Mid-range dual flush toilet suite (pan and cistern) with a hidden trap, providing the existing set out is compatible.</p>	\$605.00
<p>Premium toilet replacement</p> <p>Remove and dispose of existing toilet.</p> <p>Supply and install a Premium dual flush toilet suite (pan and cistern) with a hidden trap, providing the existing set out is compatible.</p>	\$715.00
<p>Skew pan toilet replacement</p> <p>Remove and dispose of existing toilet.</p> <p>Supply and install a Skew pan dual flush toilet suite (pan and cistern) with an exposed trap, providing the existing set out is compatible.</p>	\$990.00
<p>Toilet replacement, installation only</p> <p>Remove and dispose of existing toilet, and install new compatible toilet supplied by the customer.</p>	\$220.00

Showers

All Sydney Water supplied showerheads have a 3-Star WELS rating

Service description	Charge including GST
Standard showerhead	\$55.00
Supply and install a showerhead from the Standard range	
Premium showerhead	\$88.00
Supply and install a showerhead from the Premium range.	
Showerhead installation only	\$33.00
Installation of customer supplied showerhead	

Taps

Service description	Charge including GST
Basin quarter turn tap set	\$330
Kitchen quarter turn tap set	\$330
Quarter turn wall top assembly	\$240
Basin tap set	\$240
Basin mixer	\$220
Wall sink set	\$240
Kitchen sink mixer	\$220
Wall top assembly	\$200
Washing machine tap set	\$200

Leak repairs and water efficient fittings

Service description	Charge including GST
Minor tap leak repairs A minor tap leak repair does not include repairs to flick mixers (taps where both hot and cold-water issue from a single spout, controlled by a lever), ceramic cartridge taps or any quarter turn mixing taps. In the case of toilets, a minor leak repair does not include repair of cracked or leaking cisterns or toilet pans.	\$15.00
Replacement of Standard Outdoor Taps	\$22.00
Tap seat replacement	\$33.00
Cistern weight, flush manual control	\$10.00
Aerators	\$15.00
In-Tap flow controller	\$30.00
In-line flow controller	\$30.00
Toilet stop valve replacement	\$44.00
Cistern inlet valve replacement	\$44.00
Cistern outlet valve replacement	As quoted

Contact us

Visit sydneywater.com.au

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