

Using an Abloy utility lock

When your meter is behind a gate or door

What's an Abloy utility lock?

An Abloy utility lock is a specially keyed lock we use to access private property that would otherwise be inaccessible. It's a good solution if your meter is behind a gate or door. Other utilities such as electricity, telecommunications and gas companies also use Abloy utility locks.

What type of lock can you buy?

The Abloy utility locking system comes in a wide range of models, including padlocks, deadlocks, cylinder locks and locksets.



How do you get an Abloy utility lock?

The Abloy utility locking system is only available from Integrity Locksmiths. They manage the Abloy Utility Access System and ensure the locks and keys are strictly controlled. You can call Integrity Locksmiths on 1300 366 488 or visit their [website](#) to find out more. If you choose to buy an Abloy utility lock, you must specify that you want Sydney Water to have access to it (along with any other utilities).

How much will it cost?

Costs vary depending on the type of lock you buy. A padlock and two keys cost about \$100. If you buy a cylinder lock or deadlock, installation costs will vary from site to site.

How do you tell us about your Abloy utility lock?

Please call us on 13 20 92 if you install an Abloy utility lock. We'll note it in our records so we can access the meter in future.

When will you receive your bill?

If you install an Abloy utility lock, we may change your meter reading route to ensure the meter reader has the master key. Your meter may be read at a different time during the quarter compared to standard routes. Your bill may arrive up to one month earlier or later in the first quarter after your lock is installed.

If we've been estimating your bill for some time, your next bill could be higher or lower than usual.